

CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
June 2010

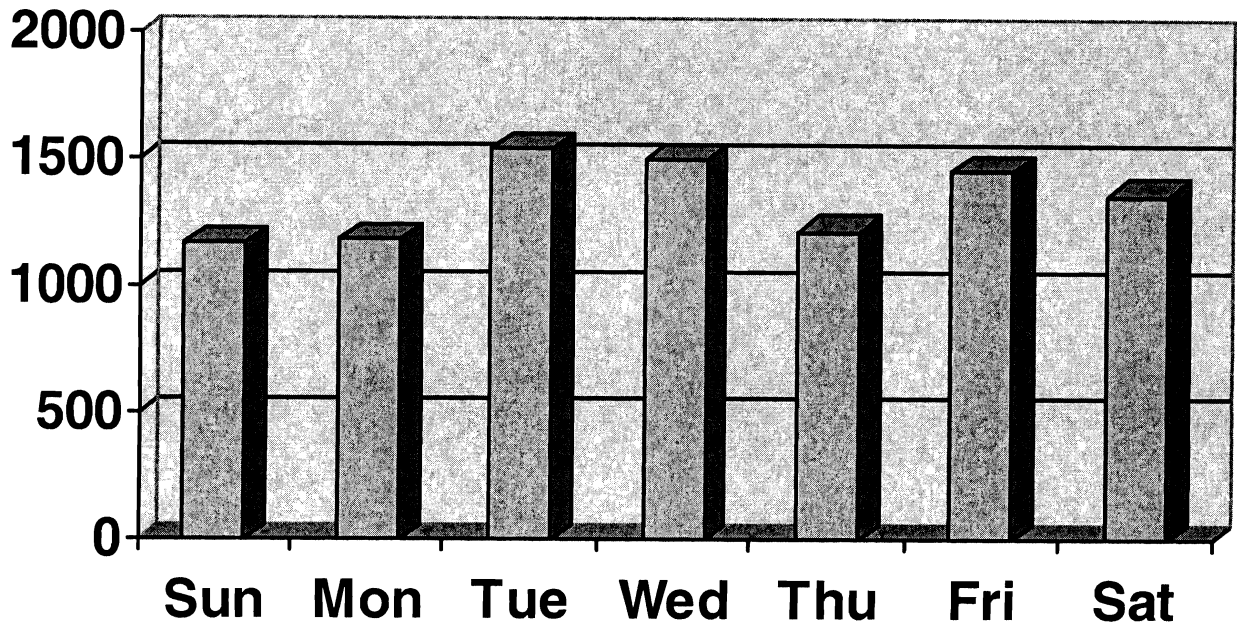
	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
<b>A. REQUESTS FOR SERVICE</b>						
1. Total Requests for Service	9229	9867	-6.47%	49930	54071	-7.66%
2. Average per Day	308	329	-6.47%	276	299	-7.66%
3. Average per Hour	13	14	-6.47%	11	12	-7.66%
<b>B. PATROL GENERATED DISPATCHES</b>	4368	3406	28.24%	25899	21457	20.70%
<b>C. SUMMARY CALLS FOR SERVICE</b>						
1. Police Dispatches	2553	3302	-22.68%	13374	16469	-18.79%
2. Fire Dispatches	87	82	6.10%	432	498	-13.25%
3. Medical First Responder Dispatches	222	201	10.45%	1191	1243	-4.18%
4. Ambulance Dispatches	455	425	7.06%	2527	2729	-7.40%
5. Dispatch Completed	1337	1523	-12.21%	6687	7499	-10.83%
6. Activity Not Dispatched *	1356	888	52.70%	6572	4565	43.96%
* Increase result of more departments completing daily logs with MDC						
<b>D. TOTAL CALLS FOR SERVICE</b>	6010	6421	-6.40%	28588	30588	-6.54%
<b>E. PERCENTAGE OF DISPATCHES</b>						
1. Police Dispatches	42.48%	51.43%	-17.40%	46.78%	53.84%	-13.11%
2. Fire Dispatches	1.45%	1.28%	13.35%	1.51%	1.63%	-7.18%
3. Medical First Responder Dispatches	3.69%	3.13%	18.00%	4.17%	4.06%	2.52%
4. Ambulance Dispatches	7.57%	6.62%	14.38%	8.84%	8.92%	-0.92%
5. Dispatch Completed	22.25%	23.72%	-6.21%	23.39%	24.52%	-4.59%
6. Activity Not Dispatched	22.56%	13.83%	63.15%	22.99%	14.92%	54.04%
<b>F. TOTAL DISPATCHES</b>						
1. Grand Total All Dispatches	10378	9827	5.61%	20565	19610	4.87%
2. Ratio Requests to Dispatches	0.89	0.77	15.74%	0.89	1.04	-14.40%
<b>G. MOBILE DATA SYSTEM</b>						
1. Total Transactions	46050	41330	11.42%	266074	268839	-1.03%

**JUNE 2010**  
**TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	430 4.8	309 3.4	674 7.5	1064 11.8	1107 12.3	1211 13.5	1064 11.8	830 9.2	6689 9.3
OUTGOING (aver. per hr.)	185 2.1	135 1.5	192 2.1	449 5.0	438 4.9	433 4.8	410 4.6	298 3.3	2540 3.5
ALL CALLS AVER. PER HR AVER. PER DAY	615.0 6.8	444.0 4.9	866.0 9.6	1513.0 16.8	1545.0 17.2	1644.0 18.3	1474.0 16.4	1128.0 12.5	9229.0 12.8 307.6
		<b>THIS MONTH</b>	<b>MONTH LAST YR</b>	<b>% CHANGE IN M.T.D.</b>		<b>YEAR TO DATE</b>	<b>LAST YR TO DATE</b>	<b>% CHANGE IN Y.T.D.</b>	
<b>SOURCE (INCOMING):</b>									
911 & VoIP TRUNKS		1673	2827	-41%		8796	10780	-18%	
CELLULAR CALLS		1745	1803	-3%		8678	8833	-2%	
GENERAL CALLS		3271	2655	23%		18464	19593	-6%	
TOTAL		6689	7285	-8%		35938	39206	-8%	
% 911 & VoIP TRUNKS		25.0%	38.8%			24.5%	27.5%		
% CELLULAR CALLS		26.1%	24.7%			24.1%	22.5%		
% GENERAL CALLS		48.9%	36.4%			51.4%	50.0%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>50%</b>	<b>51%</b>		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									

### Calls For Service by Day of Week

Date: 06/01/2010 - 06/30/2010



### Calls For Service by Hour of Day

Date: 06/01/2010 - 06/30/2010

