

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
July 2010

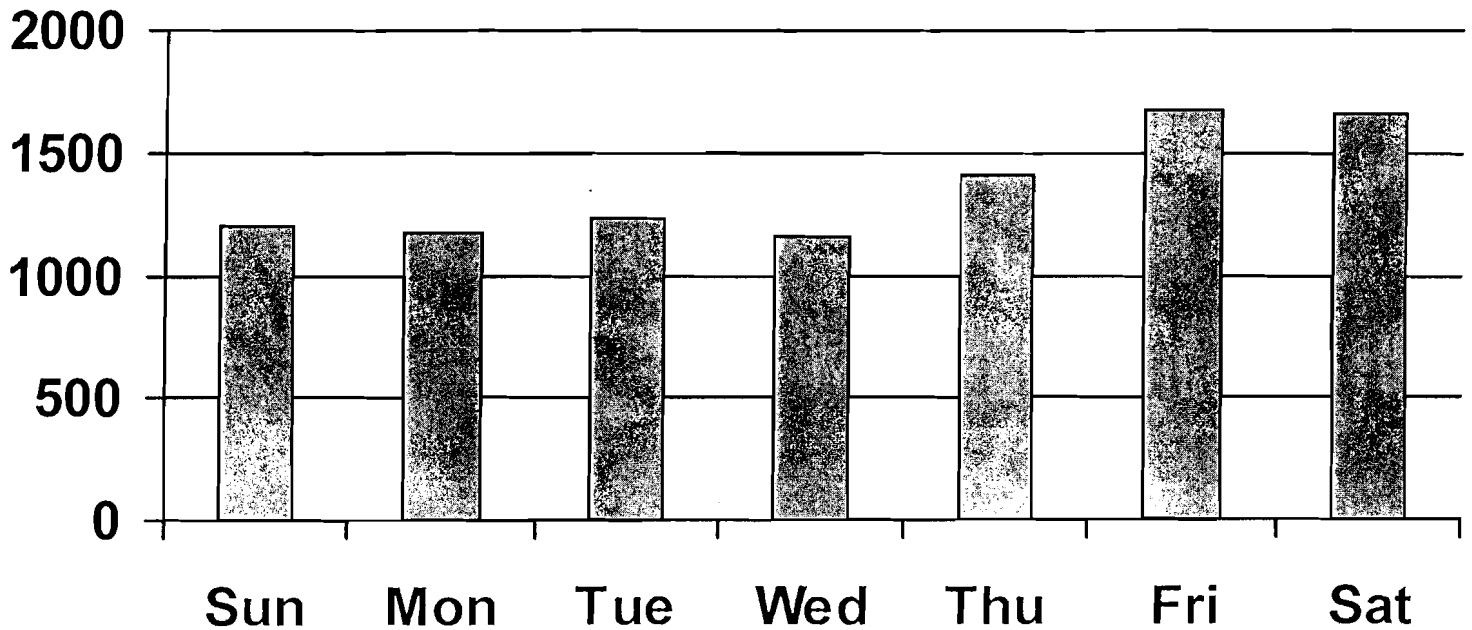
	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9178	9683	-5.22%	59108	63754	-7.29%
2. Average per Day	296	312	-5.22%	279	301	-7.29%
3. Average per Hour	12	13	-5.22%	12	13	-7.29%
B. PATROL GENERATED DISPATCHES	4368	3314	31.80%	30267	24771	22.19%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2553	3071	-16.87%	15927	19540	-18.49%
2. Fire Dispatches	97	67	44.78%	529	565	-6.37%
3. Medical First Responder Dispatches	270	218	23.85%	1461	1461	0.00%
4. Ambulance Dispatches	498	438	13.70%	3025	3167	-4.48%
5. Dispatch Completed	1292	1287	0.39%	7979	8786	0.00%
6. Activity Not Dispatched	793	853	-7.03%	7365	5418	35.94%
D. TOTAL CALLS FOR SERVICE	5503	5934	-7.26%	34091	36522	-6.66%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	46.39%	51.75%	-10.36%	46.72%	53.50%	-12.68%
2. Fire Dispatches	1.76%	1.13%	56.12%	1.55%	1.55%	0.30%
3. Medical First Responder Dispatches	4.91%	3.67%	33.55%	4.29%	4.00%	7.13%
4. Ambulance Dispatches	9.05%	7.38%	22.60%	8.87%	8.67%	2.33%
5. Dispatch Completed	23.48%	21.69%	8.25%	23.41%	24.06%	0.00%
6. Activity Not Dispatched	14.41%	14.37%	0.25%	21.60%	14.83%	45.63%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9871	9248	6.74%	20249	19075	6.15%
2. Ratio Requests to Dispatches	0.93	0.82	13.96%	0.93	1.04	-10.61%
G. MOBILE DATA SYSTEM						
1. Total Transactions	46050	43022	7.04%	312124	311861	0.08%

JULY 2010
TELEPHONE CALL ACTIVITY

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	472 5.1	313 3.4	670 7.2	1059 11.4	1208 13.0	1151 12.4	988 10.6	877 9.4	6738 72.5
OUTGOING (aver. per hr.)	222 2.4	120 1.3	199 2.1	348 3.7	430 4.6	412 4.4	385 4.1	324 3.5	2440 26.2
ALL CALLS AVER. PER HR AVER. PER DAY	694.0 7.5	433.0 4.7	869.0 9.3	1407.0 15.1	1638.0 17.6	1563.0 16.8	1373.0 14.8	1201.0 12.9	9178.0 12.3 296.1
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS		1693	1663	2%		10593	13562	-22%	
CELLULAR CALLS		1635	1585	3%		10313	10365	-1%	
GENERAL CALLS		3410	3746	-9%		21874	26291	-17%	
TOTAL		6738	6994	-4%		42780	50218	-15%	
% 911 & VoIP TRUNKS		25.1%	23.8%			24.8%	27.0%		
% CELLULAR CALLS		24.3%	22.7%			24.1%	20.6%		
% GENERAL CALLS		50.6%	53.6%			51.1%	52.4%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	49%	50%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									

Calls For Service by Day of Week

Date: 07/01/2010 - 07/31/2010



Calls For Service by Hour of Day

Date: 07/01/2010 - 07/31/2010

