

CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
January 2010

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8124	9420	-13.76%	8124	9420	-13.76%
2. Average per Day	262	304	-13.76%	262	304	-13.76%
3. Average per Hour	11	13	-13.76%	11	13	-13.76%
B. PATROL GENERATED CALLS	4394	3239	35.66%	4394	3239	35.66%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2047	2750	-25.56%	2047	2750	-25.56%
2. Fire Dispatches	66	69	-4.35%	66	69	-4.35%
3. Medical First Responder Dispatches	183	242	-24.38%	183	242	-24.38%
4. Ambulance Dispatches	397	514	-22.76%	397	514	-22.76%
5. Dispatch Completed	1011	1224	-17.40%	1011	1224	-17.40%
6. Activity Not Dispatched	923	197	368.53%	923	197	368.53%
D. TOTAL CALLS FOR SERVICE	4627	4996	-7.39%	4627	4996	-7.39%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	44.24%	55.04%	-19.63%	44.24%	55.04%	-19.63%
2. Fire Dispatches	1.43%	1.38%	3.28%	1.43%	1.38%	3.28%
3. Medical First Responder Dispatches	3.96%	4.84%	-18.35%	3.96%	4.84%	-18.35%
4. Ambulance Dispatches	8.58%	10.29%	-16.60%	8.58%	10.29%	-16.60%
5. Dispatch Completed	21.85%	24.50%	-10.81%	21.85%	24.50%	-10.81%
6. Activity Not Dispatched	19.95%	3.94%	405.89%	19.95%	3.94%	405.89%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9021	8235	9.54%	9021	8235	9.54%
2. Ratio Requests to Dispatches	0.90	1.14	-21.27%	0.90	1.14	-21.27%
G. MOBILE DATA SYSTEM						
1. Total Transactions	45334	42344	7.06%	45334	42344	7.06%

**JANUARY 2010  
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	379 4.1	326 3.5	598 6.4	1027 11.0	1028 11.1	1044 11.2	787 8.5	524 5.6	5713 7.7
OUTGOING (aver. per hr.)	124 1.3	141 1.5	273 2.9	494 5.3	483 5.2	430 4.6	286 3.1	180 1.9	2411 3.2
ALL CALLS AVER. PER HR AVER. PER DAY	503.0 5.4	467.0 5.0	871.0 9.4	1521.0 16.4	1511.0 16.2	1474.0 15.8	1073.0 11.5	704.0 7.6	8124.0 10.9 262.1
<b>SOURCE:</b>		<b>THIS MONTH</b>	<b>MONTH LAST YR</b>	<b>% CHANGE IN M.T.D.</b>		<b>YEAR TO DATE</b>	<b>LAST YR TO DATE</b>	<b>% CHANGE IN Y.T.D.</b>	
911 & VoIP TRUNKS		1415	1750	-19%		1415	1750	-19%	
CELLULAR CALLS		1284	1593	-19%		1284	1593	-19%	
GENERAL CALLS		3014	3464	-13%		3014	3464	-13%	
<b>TOTAL</b>		<b>5713</b>	<b>6807</b>	<b>-16%</b>		<b>5713</b>	<b>6807</b>	<b>-16%</b>	
% 911 TRUNKS		24.8%	25.7%			24.8%	25.7%		
% CELLULAR CALLS		22.5%	23.4%			22.5%	23.4%		
% GENERAL CALLS		52.8%	50.9%			52.8%	50.9%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>48%</b>	<b>48%</b>		
<b>Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.</b>									