

CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
February 2010

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	7287	8214	-11.29%	15411	17634	-12.61%
2. Average per Day	260	293	-11.29%	261	299	-12.61%
3. Average per Hour	11	12	-11.29%	11	12	-12.61%
B. PATROL GENERATED DISPATCHES	3798	3443	10.31%	8192	6682	22.60%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	1945	2366	-17.79%	3992	5116	-21.97%
2. Fire Dispatches	46	72	-36.11%	112	141	-20.57%
3. Medical First Responder Dispatches	173	194	-10.82%	356	436	-18.35%
4. Ambulance Dispatches	383	440	-12.95%	780	954	-18.24%
5. Dispatch Completed	996	1125	-11.47%	2007	2349	-14.56%
6. Activity Not Dispatched	825	787	4.83%	1748	984	77.64%
D. TOTAL CALLS FOR SERVICE	4368	4984	-12.36%	8995	9980	-9.87%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	44.53%	47.47%	-6.20%	44.38%	51.26%	-13.43%
2. Fire Dispatches	1.05%	1.44%	-27.10%	1.25%	1.41%	-11.87%
3. Medical First Responder Dispatches	3.96%	3.89%	1.75%	3.96%	4.37%	-9.41%
4. Ambulance Dispatches	8.77%	8.83%	-0.68%	8.67%	9.56%	-9.29%
5. Dispatch Completed	22.80%	22.57%	1.02%	22.31%	23.54%	-5.20%
6. Activity Not Dispatched	18.89%	15.79%	19.61%	19.43%	9.86%	97.10%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8166	8427	-3.10%	17187	16662	3.15%
2. Ratio Requests to Dispatches	0.89	0.82	8.29%	0.89	1.06	-15.68%
G. MOBILE DATA SYSTEM						
1. Total Transactions	39169	43320	-9.58%	84503	85664	-1.36%

**FEBRUARY 2010  
TELEPHONE CALL ACTIVITY**

TIME	00:00	03:00	06:00	09:00	12:00	15:00	18:00	21:00	SUB
PERIOD	02:59	05:59	08:59	11:59	14:59	17:59	20:59	23:59	TOTALS
INCOMING	290	269	632	858	852	994	779	538	5212
(aver. per hr.)	3.5	3.2	7.5	10.2	10.1	11.8	9.3	6.4	7.8
OUTGOING	119	101	253	351	396	367	296	192	2075
(aver. per hr.)	1.4	1.2	3.0	4.2	4.7	4.4	3.5	2.3	3.1
ALL CALLS	409.0	370.0	885.0	1209.0	1248.0	1361.0	1075.0	730.0	7287.0
AVER. PER HR	4.9	4.4	10.5	14.4	14.9	16.2	12.8	8.7	10.8
AVER. PER DAY									260.3
		<b>THIS</b>	<b>MONTH</b>	<b>% CHANGE</b>		<b>YEAR</b>	<b>LAST YR</b>	<b>% CHANGE</b>	
<b>SOURCE:</b>		<b>MONTH</b>	<b>LAST YR</b>	<b>IN M.T.D.</b>		<b>TO DATE</b>	<b>TO DATE</b>	<b>IN Y.T.D.</b>	
911 & VoIP TRUNKS		1224	1453	-16%		2639	3203	-18%	
CELLULAR CALLS		1299	1309	-1%		2583	2902	-11%	
GENERAL CALLS		2689	3103	-13%		5703	6567	-13%	
TOTAL		5212	5865			10925	12672		
% 911 TRUNKS		23.5%	24.8%			24.2%	25.3%		
% CELLULAR CALLS		24.9%	22.3%			23.6%	22.9%		
% GENERAL CALLS		51.6%	52.9%			52.2%	51.8%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>49%</b>	<b>48%</b>		
<b>Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls</b>									