

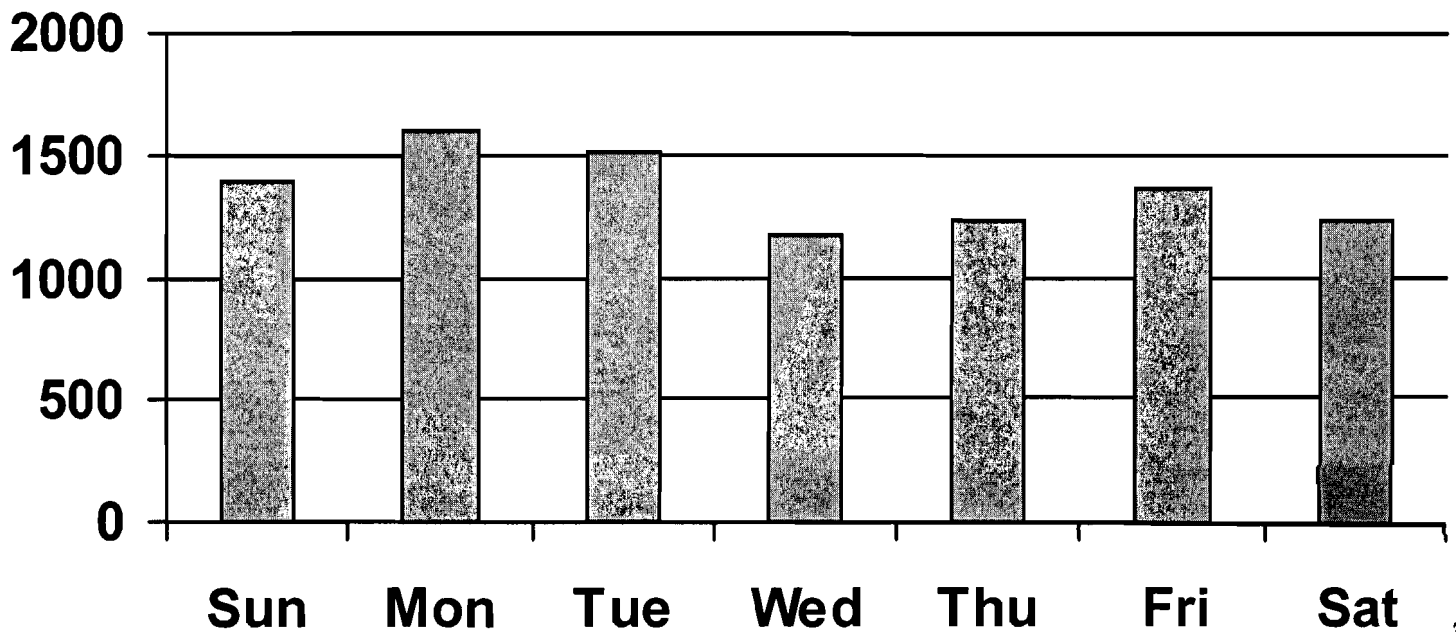
CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
August 2010

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9350	9679	-3.40%	68458	73433	-6.77%
2. Average per Day	302	312	-3.40%	323	346	-6.77%
3. Average per Hour	13	13	-3.40%	13	14	-6.77%
B. PATROL GENERATED DISPATCHES	4206	3733	12.67%	34473	28504	20.94%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2633	3026	-12.99%	18560	22566	-17.75%
2. Fire Dispatches	69	61	13.11%	598	626	-4.47%
3. Medical First Responder Dispatches	227	190	19.47%	1688	1651	2.24%
4. Ambulance Dispatches	431	429	0.47%	3456	3596	-3.89%
5. Dispatch Completed	1470	1325	10.94%	9449	10111	-6.55%
6. Activity Not Dispatched	822	875	-6.06%	8187	6293	30.10%
D. TOTAL CALLS FOR SERVICE	5652	5906	-4.30%	39743	42428	-6.33%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	46.59%	51.24%	-9.08%	46.70%	53.19%	-12.20%
2. Fire Dispatches	1.22%	1.03%	18.20%	1.50%	1.48%	1.98%
3. Medical First Responder Dispatches	4.02%	3.22%	24.84%	4.25%	3.89%	9.15%
4. Ambulance Dispatches	7.63%	7.26%	4.98%	8.70%	8.48%	2.60%
5. Dispatch Completed	26.01%	22.43%	15.93%	23.78%	23.83%	0.00%
6. Activity Not Dispatched	14.54%	14.82%	-1.84%	20.60%	14.83%	38.89%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9858	9639	2.27%	19729	18887	4.46%
2. Ratio Requests to Dispatches	0.95	1.00	-5.55%	0.95	1.04	-8.38%
G. MOBILE DATA SYSTEM						
1. Total Transactions	43713	46625	-6.25%	355837	358486	-0.74%

**AUGUST 2010  
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	488 5.2	332 3.6	757 8.1	1071 11.5	1122 12.1	1330 14.3	1090 11.7	752 8.1	6942 74.6
OUTGOING (aver. per hr.)	222 2.4	106 1.1	225 2.4	386 4.2	382 4.1	376 4.0	423 4.5	288 3.1	2408 25.9
ALL CALLS AVER. PER HR AVER. PER DAY	710.0 7.6	438.0 4.7	982.0 10.6	1457.0 15.7	1504.0 16.2	1706.0 18.3	1513.0 16.3	1040.0 11.2	9350.0 12.6 301.6
<b>SOURCE:</b>		<b>THIS MONTH</b>	<b>MONTH LAST YR</b>	<b>% CHANGE IN M.T.D.</b>		<b>YEAR TO DATE</b>	<b>LAST YR TO DATE</b>	<b>% CHANGE IN Y.T.D.</b>	
911 & VoIP TRUNKS		1653	1783	-7%		12246	14244	-14%	
CELLULAR CALLS		1914	1671	15%		12227	12089	1%	
GENERAL CALLS		3375	3404	-1%		25249	26743	-6%	
<b>TOTAL</b>		<b>6942</b>	<b>6858</b>	<b>1%</b>		<b>49722</b>	<b>53076</b>	<b>-6%</b>	
% 911 & VoIP TRUNKS		23.8%	26.0%			24.6%	26.8%		
% CELLULAR CALLS		27.6%	24.4%			24.6%	22.8%		
% GENERAL CALLS		48.6%	49.6%			50.8%	50.4%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>50%</b>	<b>49%</b>		
<b>** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks</b>									

### Calls For Service by Day of Week Date: 08/01/2010 - 08/31/2010



### Calls For Service by Hour of Day Date: 08/01/2010 - 08/31/2010

