

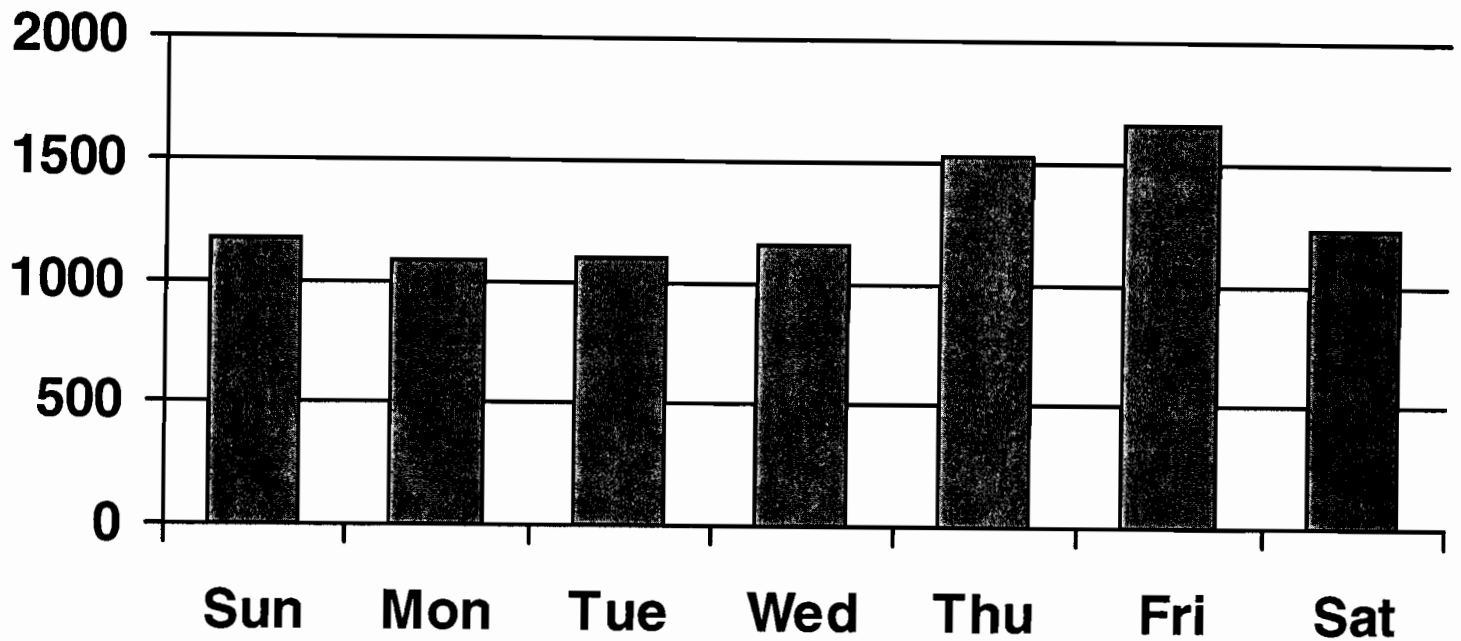
CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
April 2010

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8119	8997	-9.76%	31746	35376	-10.26%
2. Average per Day	271	300	-9.76%	265	295	-10.26%
3. Average per Hour	11	12	-9.76%	11	12	-10.26%
B. PATROL GENERATED DISPATCHES	4341	3516	23.46%	17099	13975	22.35%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2234	2697	-17.17%	8326	10321	-19.33%
2. Fire Dispatches	90	84	7.14%	274	340	-19.41%
3. Medical First Responder Dispatches	184	193	-4.66%	749	827	-9.43%
4. Ambulance Dispatches	393	434	-9.45%	1623	1850	-12.27%
5. Dispatch Completed	1106	1246	-11.24%	4202	4764	0.00%
6. Activity Not Dispatched	833	836	-0.36%	3844	2773	38.62%
D. TOTAL CALLS FOR SERVICE	3734	4244	-12.02%	16823	18460	-8.87%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	59.83%	63.55%	-5.85%	49.49%	55.91%	-11.48%
2. Fire Dispatches	2.41%	1.98%	21.78%	1.63%	1.84%	-11.57%
3. Medical First Responder Dispatches	4.93%	4.55%	8.36%	4.45%	4.48%	-0.62%
4. Ambulance Dispatches	10.52%	10.23%	2.92%	9.65%	10.02%	-3.73%
5. Dispatch Completed	29.62%	29.36%	0.00%	24.98%	25.81%	0.00%
5. Activity Not Dispatched	22.31%	19.70%	13.25%	22.85%	15.02%	52.11%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8075	7760	4.06%	16735	15773	6.10%
2. Ratio Requests to Dispatches	1.01	1.06	-5.14%	1.01	1.09	-7.81%
G. MOBILE DATA SYSTEM						
1. Total Transactions	44285	43783	1.15%	174559	178299	-2.10%

APRIL 2010
TELEPHONE CALL ACTIVITY

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	364 4.0	314 3.5	611 6.8	992 11.0	1025 11.4	1101 12.2	903 10.0	642 7.1	5952 8.3
OUTGOING (aver. per hr.)	111 1.2	128 1.4	244 2.7	360 4.0	369 4.1	392 4.4	340 3.8	223 2.5	2167 3.0
ALL CALLS AVER. PER HR AVER. PER DAY	475.0 5.3	442.0 4.9	855.0 9.5	1352.0 15.0	1394.0 15.5	1493.0 16.6	1243.0 13.8	865.0 9.6	8119.0 11.3 261.9
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS		1424	1591	-10%		5433	6351	-14%	
CELLULAR CALLS		1400	1345	4%		5366	5533	-3%	
GENERAL CALLS		3128	3579	-13%		11977	13571	-12%	
TOTAL		5952	6515	-9%		22776	25455	-11%	
% 911 TRUNKS		23.9%	24.4%			23.9%	24.9%		
% CELLULAR CALLS		23.5%	20.6%			23.6%	21.7%		
% GENERAL CALLS		52.6%	54.9%			52.6%	53.3%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	50%	51%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									

Calls For Service by Day of Week
Date: 04/01/2010 - 04/30/2010 Time: 00:00 - 23:59



Calls For Service by Hour of Day
Date: 04/01/2010 - 04/30/2010 Time: 00:00 - 23:59

