

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
May 2010

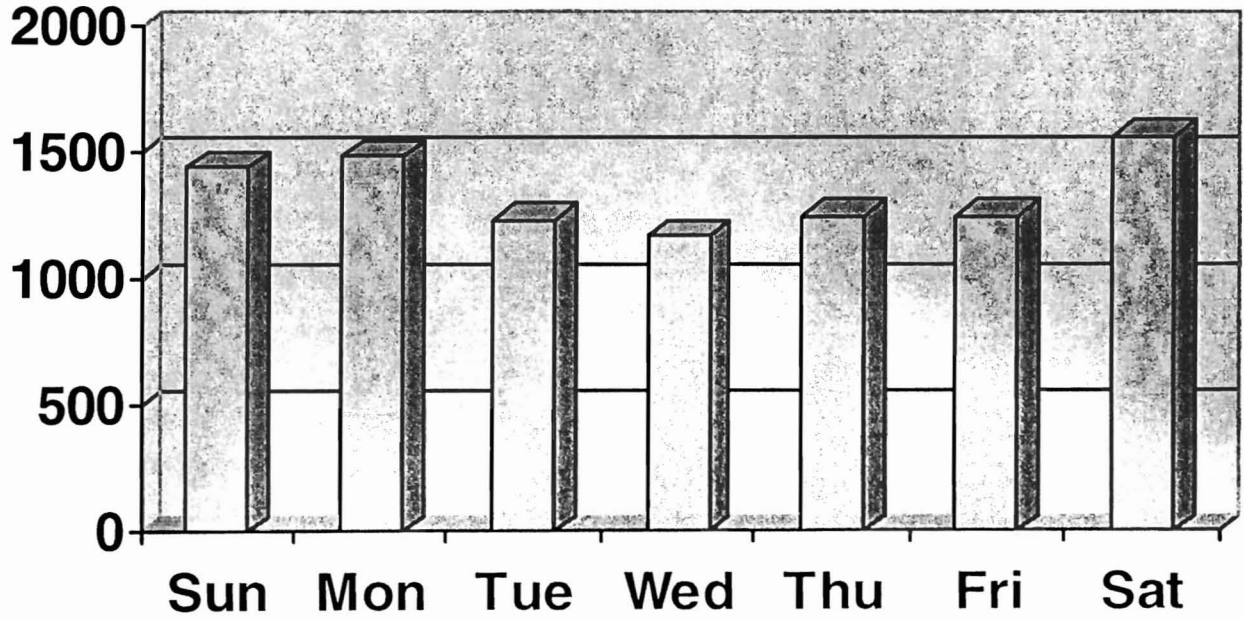
	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8955	8828	1.44%	40701	44204	-7.92%
2. Average per Day	289	285	1.44%	270	293	-7.92%
3. Average per Hour	12	12	1.44%	11	12	-7.92%
B. PATROL GENERATED DISPATCHES	4432	4076	8.73%	21531	18051	19.28%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2495	2846	-12.33%	10821	13167	-17.82%
2. Fire Dispatches	71	76	-6.58%	345	416	-17.07%
3. Medical First Responder Dispatches	220	215	2.33%	969	1042	-7.01%
4. Ambulance Dispatches	449	454	-1.10%	2072	2304	-10.07%
5. Dispatch Completed	1148	1212	-5.28%	5350	5976	0.00%
6. Activity Not Dispatches	1372	904	51.77%	5216	3677	41.85%
D. TOTAL CALLS FOR SERVICE	5755	5707	0.84%	22578	24167	-6.58%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	43.35%	49.87%	-13.06%	47.93%	54.48%	-12.03%
2. Fire Dispatches	1.23%	1.33%	-7.36%	1.53%	1.72%	-11.23%
3. Medical First Responder Dispatches	3.82%	3.77%	1.47%	4.29%	4.31%	-0.46%
4. Ambulance Dispatches	7.80%	7.96%	-1.93%	9.18%	9.53%	-3.74%
5. Dispatch Completed	19.95%	21.24%	0.00%	23.70%	24.73%	0.00%
6. Activity Not Dispatched	23.84%	15.84%	50.50%	23.10%	15.21%	51.84%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	10187	9783	4.13%	18262	17543	4.10%
2. Ratio Requests to Dispatches	0.88	0.77	13.66%	0.88	1.05	-16.04%
G. MOBILE DATA SYSTEM						
1. Total Transactions	45465	49210	-7.61%	220024	227509	-3.29%

MAY 2010
TELEPHONE CALL ACTIVITY

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	479 5.2	314 3.4	681 7.3	1055 11.3	1007 10.8	1211 13.0	926 10.0	800 8.6	6473 69.6
OUTGOING (aver. per hr.)	177 1.9	93 1.0	239 2.6	462 5.0	435 4.7	410 4.4	342 3.7	324 3.5	2482 26.7
ALL CALLS AVER. PER HR AVER. PER DAY	656.0 7.1	407.0 4.4	920.0 9.9	1517.0 16.3	1442.0 15.5	1621.0 17.4	1268.0 13.6	1124.0 12.1	8955.0 12.0 288.9
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS		1690	1602	5%		7123	7953	-10%	
CELLULAR CALLS		1567	1497	5%		6933	7030	-1%	
GENERAL CALLS		3216	3367	-4%		15193	16938	-10%	
TOTAL		6473	6466	0%		29249	31921	-8%	
% 911 & VoIP TRUNKS		26.1%	24.8%			24.4%	24.9%		
% CELLULAR CALLS		24.2%	23.2%			23.7%	22.0%		
% GENERAL CALLS		49.7%	52.1%			51.9%	53.1%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	49%	50%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									

Calls For Service by Day of Week

Date: 05/01/2010 - 05/31/2010



Calls For Service by Hour of Day

Date: 05/01/2010 - 05/31/2010

