

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
March 2010

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8216	8745	-6.05%	23627	26379	-10.43%
2. Average per Day	265	282	-6.05%	263	293	-10.43%
3. Average per Hour	11	12	-6.05%	11	12	-10.43%
B. PATROL GENERATED DISPATCHES	4566	3777	20.89%	12758	10459	21.98%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2100	2508	-16.27%	6092	7624	-20.09%
2. Fire Dispatches	72	115	-37.39%	184	256	-28.13%
3. Medical First Responder Dispatches	209	198	5.56%	565	634	-10.88%
4. Ambulance Dispatches	450	462	-2.60%	1230	1416	-13.14%
5. Dispatch Completed	1089	1169	-6.84%	3096	3518	-12.00%
6. Activity Not Dispatched	1263	953	32.53%	3011	1937	55.45%
D. TOTAL CALLS FOR SERVICE	4094	4236	-3.35%	13089	14216	-7.93%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	51.29%	59.21%	-13.36%	46.54%	53.63%	-13.21%
2. Fire Dispatches	1.76%	2.71%	-35.22%	1.41%	1.80%	-21.94%
3. Medical First Responder Dispatches	5.11%	4.67%	9.22%	4.32%	4.46%	-3.21%
4. Ambulance Dispatches	10.99%	10.91%	0.78%	9.40%	9.96%	-5.66%
5. Dispatch Completed	26.60%	27.60%	-3.61%	23.65%	24.75%	-4.42%
6. Activity Not Dispatched	30.85%	22.50%	37.13%	23.00%	13.63%	68.83%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8660	8013	8.07%	16826	16440	2.35%
2. Ratio Requests to Dispatches	0.95	1.03	-8.09%	0.95	1.07	-11.26%
G. MOBILE DATA SYSTEM						
1. Total Transactions	45771	48852	-6.31%	130274	134516	-3.15%

**MARCH 2010
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	433 4.7	312 3.4	641 6.9	973 10.5	962 10.3	1088 11.7	892 9.6	598 6.4	5899 7.9
OUTGOING (aver. per hr.)	154 1.7	102 1.1	259 2.8	418 4.5	393 4.2	465 5.0	313 3.4	213 2.3	2317 3.1
ALL CALLS AVER. PER HR AVER. PER DAY	587.0 6.3	414.0 4.5	900.0 9.7	1391.0 15.0	1355.0 14.6	1553.0 16.7	1205.0 13.0	811.0 8.7	8216.0 11.0 265.0
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS		1370	1566	-13%		4009	4769	-16%	
CELLULAR CALLS		1383	1286	8%		3966	4188	-5%	
GENERAL CALLS		3146	3425	-8%		8849	9992	-11%	
TOTAL		5899	6277	-6%		16824	18949	-11%	
% 911 TRUNKS		23.2%	24.9%			23.8%	25.2%		
% CELLULAR CALLS		23.4%	20.5%			23.6%	22.1%		
% GENERAL CALLS		53.3%	54.6%			52.6%	52.7%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	50%	47%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									