

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
July 2009

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9683	11444	-15.39%	63754	69960	-8.87%
2. Average per Day	312	369	-15.39%	301	330	-8.87%
3. Average per Hour	13	15	-15.39%	13	14	-8.87%
B. PATROL GENERATED DISPATCHES	3314	3298	0.49%	24771	26150	-5.27%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	3071	3325	-7.64%	19540	20353	-3.99%
2. Fire Dispatches	67	93	-27.96%	565	625	-9.60%
3. Medical First Responder Dispatches	218	211	3.32%	1461	1420	2.89%
4. Ambulance Dispatches	438	410	6.83%	3167	3019	4.90%
5. Dispatch Completed	1287	1577	-18.39%	8786	8889	0.00%
6. Activity Not Dispatched	853	730	16.85%	5418	4703	15.20%
D. TOTAL CALLS FOR SERVICE	5934	6346	-6.49%	36522	36831	-0.84%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	51.75%	52.40%	-1.23%	53.50%	55.26%	-3.18%
2. Fire Dispatches	1.13%	1.47%	-22.96%	1.55%	1.70%	-8.84%
3. Medical First Responder Dispatches	3.67%	3.32%	10.49%	4.00%	3.86%	3.76%
4. Ambulance Dispatches	7.38%	6.46%	14.25%	8.67%	8.20%	5.79%
5. Dispatch Completed	21.69%	24.85%	-12.72%	24.06%	24.13%	0.00%
6. Activity Not Dispatched	14.37%	11.50%	24.96%	14.83%	12.77%	16.18%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9248	9644	-4.11%	19075	19628	-2.82%
2. Ratio Requests to Dispatches	1.05	0.90	16.12%	1.05	1.11	-5.74%
G. MOBILE DATA SYSTEM						
1. Total Transactions	43022	19140	124.78%	311861	215770	44.53%
				MDC system off line for most of month last year		
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	119840	188666	-36.48%	729316	937372	-22.20%

JULY 2009
TELEPHONE CALL ACTIVITY

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	463 5.0	323 3.5	804 8.6	1187 12.8	1240 13.3	1188 12.8	925 9.9	882 9.5	7012 75.4
OUTGOING (aver. per hr.)	129 1.4	141 1.5	323 3.5	512 5.5	513 5.5	500 5.4	276 3.0	277 3.0	2671 28.7
ALL CALLS AVER. PER HR AVER. PER DAY	592.0 6.4	464.0 5.0	1127.0 12.1	1699.0 18.3	1753.0 18.8	1688.0 18.2	1201.0 12.9	1159.0 12.5	9683.0 13.0 312.4
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS		1663	2154	-23%		12357	13562	-9%	
CELLULAR CALLS		1585	1766	-10%		10418	10365	1%	
VoIP **		18	18	0%		104	104	0%	
GENERAL CALLS		3746	4344	-14%		23339	26291	-11%	
TOTAL		7012	8282	-15%		46218	50322	-8%	
% 911 TRUNKS		23.7%	26.0%			26.7%	27.0%		
% CELLULAR CALLS		22.6%	21.3%			22.5%	20.6%		
% VoIP		0.3%	0.2%			0.2%	0.2%		
% GENERAL CALLS		53.4%	52.5%			50.5%	52.2%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	84%	76%		
** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks									