

CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
January 2009

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9420	9302	1.27%	9420	9302	1.27%
2. Average per Day	304	300	1.27%	304	300	1.27%
3. Average per Hour	13	13	1.27%	13	13	1.27%
B. PATROL GENERATED CALLS	3239	4073	-20.48%	3239	4073	-20.48%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2750	2769	-0.69%	2750	2769	-0.69%
2. Fire Dispatches	69	62	11.29%	69	62	11.29%
3. Medical First Responder Dispatches	242	183	32.24%	242	183	32.24%
4. Ambulance Dispatches	514	396	29.80%	514	396	29.80%
5. Dispatch Completed	1224	1164	5.15%	1224	1164	5.15%
6. Activity Not Dispatched	197	226	-12.83%	197	226	-12.83%
D. TOTAL CALLS FOR SERVICE	4996	4800	4.08%	4996	4800	4.08%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	55.04%	57.69%	-4.58%	55.04%	57.69%	-4.58%
2. Fire Dispatches	1.38%	1.29%	6.92%	1.38%	1.29%	6.92%
3. Medical First Responder Dispatches	4.84%	3.81%	27.05%	4.84%	3.81%	27.05%
4. Ambulance Dispatches	10.29%	8.25%	24.71%	10.29%	8.25%	24.71%
5. Dispatch Completed	24.50%	24.25%	1.03%	24.50%	24.25%	1.03%
6. Activity Not Dispatched	3.94%	4.71%	-16.25%	3.94%	4.71%	-16.25%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8235	8873	-7.19%	8235	8873	-7.19%
2. Ratio Requests to Dispatches	1.14	1.05	9.11%	1.14	1.05	9.11%
G. MOBILE DATA SYSTEM						
1. Total Transactions	42344	51677	-18.06%	42344	51677	-18.06%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	127464	135540	-5.96%	127464	135540	-5.96%

**JANUARY 2009  
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	399 4.3	409 4.4	809 8.7	1231 13.2	1014 10.9	1337 14.4	992 10.7	616 6.6	6807 73.2
OUTGOING (aver. per hr.)	164 1.8	144 1.5	257 2.8	476 5.1	443 4.8	511 5.5	371 4.0	247 2.7	2613 28.1
ALL CALLS AVER. PER HR AVER. PER DAY	563.0 6.1	553.0 5.9	1066.0 11.5	1707.0 18.4	1457.0 15.7	1848.0 19.9	1363.0 14.7	863.0 9.3	9420.0 12.7 303.9
<b>SOURCE:</b>		<b>THIS MONTH</b>	<b>MONTH LAST YR</b>	<b>% CHANGE IN M.T.D.</b>		<b>YEAR TO DATE</b>	<b>LAST YR TO DATE</b>	<b>% CHANGE IN Y.T.D.</b>	
911 TRUNKS **		1735	1751	-1%		1735	1751	-1%	
CELLULAR CALLS		1593	1332	20%		1593	1332	20%	
VoIP **		15	13	15%		15	13	15%	
GENERAL CALLS		3464	3436	1%		3464	3436	1%	
<b>TOTAL</b>		<b>6807</b>	<b>6532</b>	<b>4%</b>		<b>6807</b>	<b>6532</b>	<b>4%</b>	
% 911 TRUNKS		25.5%	26.8%			25.5%	26.8%		
% CELLULAR CALLS		23.4%	20.4%			23.4%	20.4%		
% of VoIP		0.2%	0.2%			0.2%	0.2%		
% GENERAL CALLS		50.9%	52.6%			50.9%	52.6%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>92%</b>	<b>76%</b>		

**\*\* VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks**