

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
February 2009 - 2008 was a Leap Year

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8214	9884	-16.90%	17634	19186	-8.09%
2. Average per Day	283	341	-16.90%	299	325	-8.09%
3. Average per Hour	12	14	-16.90%	12	14	-8.09%
B. PATROL GENERATED DISPATCHES	3443	3175	8.44%	6682	7248	-7.81%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2366	2809	-15.77%	5116	5578	-8.28%
2. Fire Dispatches	72	83	-13.25%	141	145	-2.76%
3. Medical First Responder Dispatches	194	238	-18.49%	436	421	3.56%
4. Ambulance Dispatches	440	490	-10.20%	954	886	7.67%
5. Dispatch Completed	1125	1264	-11.00%	2349	2428	-3.25%
6. Activity Not Dispatched	787	733	7.37%	984	959	2.61%
D. TOTAL CALLS FOR SERVICE	4984	5617	-11.27%	9980	10417	-4.20%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	47.47%	50.01%	-5.07%	51.26%	53.55%	-4.27%
2. Fire Dispatches	1.44%	1.48%	-2.24%	1.41%	1.39%	1.50%
3. Medical First Responder Dispatches	3.89%	4.24%	-8.13%	4.37%	4.04%	8.10%
4. Ambulance Dispatches	8.83%	8.72%	1.20%	9.56%	8.51%	12.39%
5. Dispatch Completed	22.57%	22.50%	0.31%	23.54%	23.31%	0.98%
6. Activity Not Dispatched	15.79%	13.05%	21.00%	9.86%	9.21%	7.10%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8427	8792	-4.15%	16662	17665	-5.68%
2. Ratio Requests to Dispatches	0.97	0.88	10.79%	0.97	1.09	-10.25%
G. MOBILE DATA SYSTEM						
1. Total Transactions	43320	45772	-5.36%	85664	97449	-12.09%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	120907	142525	-15.17%	248371	278065	-10.68%

FEBRUARY 2009
TELEPHONE CALL ACTIVITY

NOTE: 2008 LEAP YEAR 29 DAYS

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	314 3.7	290 3.5	700 8.3	1011 12.0	1001 11.9	1109 13.2	847 10.1	593 7.1	5865 69.8
OUTGOING (aver. per hr.)	111 1.3	88 1.0	256 3.0	481 5.7	460 5.5	452 5.4	285 3.4	216 2.6	2349 28.0
ALL CALLS AVER. PER HR AVER. PER DAY	425.0 5.1	378.0 4.5	956.0 11.4	1492.0 17.8	1461.0 17.4	1561.0 18.6	1132.0 13.5	809.0 9.6	8214.0 97.8 293.4
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS **		1436	1826	-21%		3171	3577	-11%	
CELLULAR CALLS		1309	1615	-19%		2902	2947	-2%	
VoIP **		17	9	89%		32	22	45%	
GENERAL CALLS		3103	3371	-8%		6567	6807	-4%	
TOTAL		5865	6821			12672	13353		
% 911 TRUNKS		24.5%	26.8%			25.0%	26.8%		
% CELLULAR CALLS		22.3%	23.7%			22.9%	22.1%		
% of VoIP		0.3%	0.1%			0.3%	0.2%		
% GENERAL CALLS		52.9%	49.4%			51.8%	51.0%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	92%	82%		
** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks									