

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
December 2009

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8748	10548	-17.06%	108658	129012	-15.78%
2. Average per Day	282	340	-17.06%	298	353	-15.78%
3. Average per Hour	12	14	-17.06%	12	15	-15.78%
B. PATROL GENERATED DISPATCHES	3471	2591	33.96%	42924	35510	20.88%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2639	2974	-11.26%	33723	33941	-0.64%
2. Fire Dispatches	64	93	-31.18%	888	903	-1.66%
3. Medical First Responder Dispatches	231	201	14.93%	2448	2118	15.58%
4. Ambulance Dispatches	428	457	-6.35%	5322	4756	11.90%
5. Dispatch Completed	1125	1316	-14.51%	14849	1316	0.00%
6. Activity Not Dispatched	904	682	32.55%	9605	7777	23.51%
D. TOTAL CALLS FOR SERVICE	4266	4407	-3.20%	62050	51215	21.16%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	61.86%	67.48%	-8.33%	54.35%	66.27%	-17.99%
2. Fire Dispatches	1.50%	2.11%	-28.91%	1.43%	1.76%	-18.83%
3. Medical First Responder Dispatches	5.41%	4.56%	18.72%	3.95%	4.14%	-4.60%
4. Ambulance Dispatches	10.03%	10.37%	-3.25%	8.58%	9.29%	-7.64%
5. Dispatch Completed	26.37%	29.86%	-11.69%	23.93%	2.57%	0.00%
6. Activity Not Dispatched	21.19%	15.48%	36.93%	15.48%	15.19%	1.94%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	7737	6998	10.56%	16721	15871	5.36%
2. Ratio Requests to Dispatches	1.13	1.20	-5.52%	1.13	33.00	-96.57%
G. MOBILE DATA SYSTEM						
1. Total Transactions	39610	38243	3.57%	483622	642126	-24.68%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	118456	135200	-12.38%	1315631	1092028	20.48%

**DECEMBER 2009
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	404 4.5	298 3.3	728 8.1	1034 11.5	977 10.9	1137 12.6	1004 11.2	671 7.5	6253 8.7
OUTGOING (aver. per hr.)	135 1.5	101 1.1	327 3.6	526 5.8	383 4.3	499 5.5	294 3.3	230 2.6	2495 3.5
ALL CALLS AVER. PER HR AVER. PER DAY	539.0 6.0	399.0 4.4	1055.0 11.7	1560.0 17.3	1360.0 15.1	1636.0 18.2	1298.0 14.4	901.0 10.0	8748.0 12.2 291.6
		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
SOURCE (INCOMING):									
911 TRUNKS **		1453	1914	-24%		20206	22636	-11%	
CELLULAR CALLS		1645	1640	0%		18646	18181	3%	
VoIP **		7	21	-67%		150	221	-32%	
GENERAL CALLS		3148	3691	-15%		39329	44766	-12%	
TOTAL		6253	7266	-14%		78331	85804	-9%	
% 911 TRUNKS		23.2%	26.3%			25.8%	26.4%		
% CELLULAR CALLS		26.3%	22.6%			23.8%	21.2%		
% VoIP		0.1%	0.3%			0.2%	0.3%		
% GENERAL CALLS		50.3%	50.8%			50.2%	52.2%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	92%	80%		
** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks									