

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
August 2009

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9679	9747	-0.70%	73433	79707	-7.87%
2. Average per Day	312	314	-0.70%	346	376	-7.87%
3. Average per Hour	13	13	-0.70%	14	16	-7.87%
B. PATROL GENERATED DISPATCHES	3733	4297	-13.13%	28504	30447	-6.38%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	3026	2914	3.84%	22566	23267	-3.01%
2. Fire Dispatches	61	85	-28.24%	626	710	-11.83%
3. Medical First Responder Dispatches	190	214	-11.21%	1651	1634	1.04%
4. Ambulance Dispatches	429	402	6.72%	3596	3421	5.12%
5. Dispatch Completed	1325	1258	5.33%	10111	10147	-0.35%
6. Activity Not Dispatched	875	733	19.37%	6293	5436	15.77%
D. TOTAL CALLS FOR SERVICE	5906	5606	5.35%	42428	42437	-0.02%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	51.24%	51.98%	-1.43%	53.19%	54.83%	-2.99%
2. Fire Dispatches	1.03%	1.52%	-31.88%	1.48%	1.67%	-11.81%
3. Medical First Responder Dispatches	3.22%	3.82%	-15.72%	3.89%	3.85%	1.06%
4. Ambulance Dispatches	7.26%	7.17%	1.30%	8.48%	8.06%	5.14%
5. Dispatch Completed	22.43%	22.44%	-0.02%	23.83%	23.91%	0.00%
6. Activity Not Dispatched	14.82%	13.08%	13.31%	14.83%	12.81%	15.79%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9639	9903	-2.67%	18887	19547	-3.38%
2. Ratio Requests to Dispatches	1.00	0.98	2.02%	1.00	1.09	-8.18%
G. MOBILE DATA SYSTEM						
1. Total Transactions	46625	44827	4.01%	358486	260597	37.56%
	July & 1 wk August 2008 MDC system off line					
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	124403	206681	-39.81%	853719	1144053	-25.38%

AUGUST 2009
TELEPHONE CALL ACTIVITY

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	522 5.6	342 3.7	697 7.5	1142 12.3	1169 12.6	1207 13.0	1022 11.0	757 8.1	6858 73.7
OUTGOING (aver. per hr.)	209 2.2	136 1.5	313 3.4	512 5.5	543 5.8	508 5.5	349 3.8	251 2.7	2821 30.3
ALL CALLS AVER. PER HR AVER. PER DAY	731.0 7.9	478.0 5.1	1010.0 10.9	1654.0 17.8	1712.0 18.4	1715.0 18.4	1371.0 14.7	1008.0 10.8	9679.0 13.0 312.2
		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
SOURCE:									
911 TRUNKS		1773	2154	-18%		14130	15317	-8%	
CELLULAR CALLS		1671	1766	-5%		12089	11896	2%	
VoIP **		10	18	-44%		114	127	-10%	
GENERAL CALLS		3404	4344	-22%		26743	29998	-11%	
TOTAL		6858	8282	-17%		53076	57338	-7%	
% 911 TRUNKS		25.9%	26.0%			26.6%	26.7%		
% CELLULAR CALLS		24.4%	21.3%			22.8%	20.7%		
% VoIP		0.1%	0.2%			0.2%	0.2%		
% GENERAL CALLS		49.6%	52.5%			50.4%	52.3%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	86%	78%		
** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks									