

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
September 2009

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8779	9466	-7.26%	82212	89173	-7.81%
2. Average per Day	293	316	-7.26%	301	327	-7.81%
3. Average per Hour	12	13	-7.26%	13	14	-7.81%
B. PATROL GENERATED DISPATCHES	3650	3986	-8.43%	32154	34433	-6.62%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2809	2863	-1.89%	25375	26130	-2.89%
2. Fire Dispatches	66	85	-22.35%	692	795	-12.96%
3. Medical First Responder Dispatches	189	201	-5.97%	1840	1835	0.27%
4. Ambulance Dispatches	425	424	0.24%	4021	3845	4.58%
5. Dispatch Completed	1245	1115	11.66%	11356	11262	0.00%
6. Activity Not Dispatched	821	681	20.56%	7114	6117	16.30%
D. TOTAL CALLS FOR SERVICE	4310	4254	1.32%	46738	46691	0.10%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	65.17%	67.30%	-3.16%	54.29%	55.96%	-2.99%
2. Fire Dispatches	1.53%	2.00%	-23.36%	1.48%	1.70%	-13.04%
3. Medical First Responder Dispatches	4.39%	4.72%	-7.19%	3.94%	3.93%	0.17%
4. Ambulance Dispatches	9.86%	9.97%	-1.07%	8.60%	8.23%	4.47%
5. Dispatch Completed	28.89%	26.21%	10.21%	24.30%	24.12%	0.00%
6. Activity Not Dispatched	19.05%	16.01%	18.99%	15.22%	13.10%	16.18%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	7960	8240	-3.40%	17599	18143	-3.00%
2. Ratio Requests to Dispatches	1.10	1.11	-0.87%	1.10	22.81	-95.16%
G. MOBILE DATA SYSTEM						
1. Total Transactions	42493	47586	-10.70%	400979	308183	30.11%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	108787	252985	-57.00%	962506	1397038	-31.10%

**SEPTEMBER 2009
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	423 4.7	289 3.2	644 7.2	1009 11.2	1083 12.0	1180 13.1	909 10.1	690 7.7	6227 8.6
OUTGOING (aver. per hr.)	145 1.6	94 1.0	299 3.3	446 5.0	448 5.0	554 6.2	301 3.3	265 2.9	2552 3.5
ALL CALLS AVER. PER HR AVER. PER DAY	568.0 6.3	383.0 4.3	943.0 10.5	1455.0 16.2	1531.0 17.0	1734.0 19.3	1210.0 13.4	955.0 10.6	8779.0 12.2 292.6
		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS **		1512	1784	-15%		15642	17101	-9%	
CELLULAR CALLS		1547	1384	12%		13636	13280	3%	
VoIP **		16	22	-27%		130	149	-13%	
GENERAL CALLS		3152	3578	-12%		29895	33576	-11%	
TOTAL		6227	6768	-8%		59303	64106	-7%	
% 911 TRUNKS		24.3%	26.4%			26.4%	26.7%	-1%	
% CELLULAR CALLS		24.8%	20.4%			23.0%	20.7%		
% VoIP		0.3%	0.3%			0.2%	0.2%		
% GENERAL CALLS		50.6%	52.9%			50.4%	52.4%		
CELLULAR EMERGENCY CALLS:						87%	78%		
** VoIP CALLS: Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks									