

CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
October 2009

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9074	10261	-11.57%	91286	99434	-8.19%
2. Average per Day	293	331	-11.57%	300	327	-8.19%
3. Average per Hour	12	14	-11.57%	13	14	-8.19%
B. PATROL GENERATED DISPATCHES	3594	3597	-0.08%	35748	38030	-6.00%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2932	3020	-2.91%	28307	29150	-2.89%
2. Fire Dispatches	62	69	-10.14%	754	864	-12.73%
3. Medical First Responder Dispatches	206	171	20.47%	2046	2006	1.99%
4. Ambulance Dispatches	453	416	8.89%	4474	4261	5.00%
5. Dispatch Completed	1263	1213	4.12%	12619	12475	0.00%
6. Activity Not Dispatched	851	710	19.86%	7965	6827	16.67%
D. TOTAL CALLS FOR SERVICE	5767	5599	3.00%	52505	52290	0.41%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	50.84%	53.94%	-5.74%	53.91%	55.75%	-3.29%
2. Fire Dispatches	1.08%	1.23%	-12.76%	1.44%	1.65%	-13.09%
3. Medical First Responder Dispatches	3.57%	3.05%	16.96%	3.90%	3.84%	1.58%
4. Ambulance Dispatches	7.86%	7.43%	5.72%	8.52%	8.15%	4.57%
5. Dispatch Completed	21.90%	21.66%	1.09%	24.03%	23.86%	0.00%
6. Activity Not Dispatched	14.76%	12.68%	16.37%	15.17%	13.06%	16.19%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9361	9196	1.79%	17321	17436	-0.66%
2. Ratio Requests to Dispatches	0.97	0.92	5.79%	0.97	25.43	-96.19%
G. MOBILE DATA SYSTEM						
1. Total Transactions	43033	46363	-7.18%	444012	354546	25.23%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	124859	220511	-43.38%	1087365	1617549	-32.78%

**OCTOBER 2009  
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	457 4.9	362 3.9	770 8.3	1051 11.3	1023 11.0	1186 12.8	1061 11.4	675 7.3	6585 70.8
OUTGOING (aver. per hr.)	148 1.6	146 1.6	319 3.4	459 4.9	398 4.3	468 5.0	345 3.7	206 2.2	2489 26.8
ALL CALLS AVER. PER HR AVER. PER DAY	605.0 6.5	508.0 5.5	1089.0 11.7	1510.0 16.2	1421.0 15.3	1654.0 17.8	1406.0 15.1	881.0 9.5	9074.0 12.2 292.7
		<b>THIS MONTH</b>	<b>MONTH LAST YR</b>	<b>% CHANGE IN M.T.D.</b>		<b>YEAR TO DATE</b>	<b>LAST YR TO DATE</b>	<b>% CHANGE IN Y.T.D.</b>	
SOURCE:									
911 TRUNKS **		1647	1762	-7%		17289	18863	-8%	
CELLULAR CALLS		1687	1594	6%		15323	14874	3%	
VoIP **		4	32	-88%		134	181	-26%	
GENERAL CALLS		3247	2875	13%		33142	37451	-12%	
TOTAL		6585	6263	5%		65888	71369	-8%	
% 911 TRUNKS		25.0%	28.1%			26.2%	26.4%		
% CELLULAR CALLS		25.6%	25.5%			23.3%	20.8%		
% VoIP		0.1%	0.5%			0.2%	0.3%		
% GENERAL CALLS		49.3%	45.9%			50.3%	52.5%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>89%</b>	<b>79%</b>		
** VoIP CALLS: Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks.									