

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
November 2009

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8624	10267	-16.00%	99910	118464	-15.66%
2. Average per Day	287	342	-16.00%	299	355	-15.66%
3. Average per Hour	12	14	-16.00%	12	15	-15.66%
B. PATROL GENERATED DISPATCHES	3705	3296	12.41%	39453	32919	19.85%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2777	2992	-7.19%	31084	30967	0.38%
2. Fire Dispatches	70	79	-11.39%	824	810	1.73%
3. Medical First Responder Dispatches	171	216	-20.83%	2217	1917	15.65%
4. Ambulance Dispatches	420	436	-3.67%	4894	4299	13.84%
5. Dispatch Completed	1105	1182	-6.51%	13724	2000	0.00%
6. Activity Not Dispatched/Cancelled Calls	736	672	9.52%	8701	7095	22.64%
D. TOTAL CALLS FOR SERVICE	5279	5577	-5.34%	57784	46808	23.45%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	52.60%	53.65%	-1.95%	53.79%	66.16%	-18.69%
2. Fire Dispatches	1.33%	1.42%	-6.39%	1.43%	1.73%	-17.59%
3. Medical First Responder Dispatches	3.24%	3.87%	-16.36%	3.84%	4.10%	-6.32%
4. Ambulance Dispatches	7.96%	7.82%	1.77%	8.47%	9.18%	-7.78%
5. Dispatch Completed	20.93%	21.19%	-1.24%	23.75%	4.27%	0.00%
6. Activity Not Dispatched	13.94%	12.05%	15.71%	15.06%	15.16%	-0.66%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8984	8873	1.25%	18345	18069	1.53%
2. Ratio Requests to Dispatches	0.96	0.92	4.29%	0.96	30.30	-96.83%
G. MOBILE DATA SYSTEM						
1. Total Transactions	42080	44310	-5.03%	486092	603883	-19.51%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	109810	120935	-9.20%	1197175	956828	25.12%

**NOVEMBER 2009
TELEPHONE CALL ACTIVITY**

TIME	00:00	03:00	06:00	09:00	12:00	15:00	18:00	21:00	SUB
PERIOD	02:59	05:59	08:59	11:59	14:59	17:59	20:59	23:59	TOTALS
INCOMING	441	341	723	983	985	1104	1007	606	6190
(aver. per hr.)	4.9	3.8	8.0	10.9	10.9	12.3	11.2	6.7	8.6
OUTGOING	142	115	351	471	391	420	344	200	2434
(aver. per hr.)	1.6	1.3	3.9	5.2	4.3	4.7	3.8	2.2	3.4
ALL CALLS	583.0	456.0	1074.0	1454.0	1376.0	1524.0	1351.0	806.0	8624.0
AVER. PER HR	6.5	5.1	11.9	16.2	15.3	16.9	15.0	9.0	12.0
AVER. PER DAY									287.5
		THIS	MONTH	% CHANGE		YEAR	LAST YR	% CHANGE	
SOURCE (INCOMING):		MONTH	LAST YR	IN M.T.D.		TO DATE	TO DATE	IN Y.T.D.	
911 TRUNKS **		1464	1859	-21%		18753	20722	-10%	
CELLULAR CALLS		1678	1667	1%		17001	16541	3%	
VoIP **		9	19	-53%		143	200	-29%	
GENERAL CALLS		3039	3624	-16%		36181	41075	-12%	
TOTAL		6190	7169	-14%		72078	78538	-8%	
% 911 TRUNKS		23.7%	25.9%			26.0%	26.4%		
% CELLULAR CALLS		27.1%	23.3%			23.6%	21.1%		
% VoIP		0.1%	0.3%			0.2%	0.3%		
% GENERAL CALLS		49.1%	50.6%			50.2%	52.3%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	91%	80%		

** VoIP CALLS: Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks.