

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
May 2009

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8828	10039	-12.06%	44204	47244	-6.43%
2. Average per Day	285	324	-12.06%	293	313	-6.43%
3. Average per Hour	12	13	-12.06%	12	13	-6.43%
B. PATROL GENERATED DISPATCHES	4076	4172	-2.30%	18051	19194	-5.95%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2846	3055	-6.84%	13167	13814	-4.68%
2. Fire Dispatches	76	100	-24.00%	416	387	7.49%
3. Medical First Responder Dispatches	215	190	13.16%	1042	999	4.30%
4. Ambulance Dispatches	454	426	6.57%	2304	2176	5.88%
5. Dispatch Completed	1212	1235	-1.86%	5976	5841	0.00%
6. Activity Not Dispatches	904	808	11.88%	3677	3120	17.85%
D. TOTAL CALLS FOR SERVICE	5707	5814	-1.84%	24167	24159	0.03%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	49.87%	52.55%	-5.09%	54.48%	57.18%	-4.72%
2. Fire Dispatches	1.33%	1.72%	-22.58%	1.72%	1.60%	7.46%
3. Medical First Responder Dispatches	3.77%	3.27%	15.28%	4.31%	4.14%	4.27%
4. Ambulance Dispatches	7.96%	7.33%	8.57%	9.53%	9.01%	5.85%
5. Dispatch Completed	21.24%	21.24%	0.00%	24.73%	24.18%	0.00%
6. Activity Not Dispatched	15.84%	13.90%	13.98%	15.21%	12.91%	17.81%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9783	9986	-2.03%	17543	17890	-1.94%
2. Ratio Requests to Dispatches	0.90	0.86	4.52%	0.90	1.09	-17.19%
G. MOBILE DATA SYSTEM						
1. Total Transactions	49210	0	#DIV/0!	227509	196629	15.70%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	115528	162167	-28.76%	491290	526235	-6.64%

NOTE: Mobile Data System (BDLC) was down during May 2008

MAY 2009
TELEPHONE CALL ACTIVITY

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	453 4.9	316 3.4	720 7.7	1111 11.9	1038 11.2	1119 12.0	936 10.1	773 8.3	6466 69.5
OUTGOING (aver. per hr.)	143 1.5	99 1.1	287 3.1	441 4.7	423 4.5	418 4.5	285 3.1	266 2.9	2362 25.4
ALL CALLS AVER. PER HR AVER. PER DAY	596.0 6.4	415.0 4.5	1007.0 10.8	1552.0 16.7	1461.0 15.7	1537.0 16.5	1221.0 13.1	1039.0 11.2	8828.0 11.9 284.8
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS		1581	1964	-20%		7878	8864	-11%	
CELLULAR CALLS		1497	1487	1%		7030	6884	2%	
VoIP		21	15	40%		75	64	17%	
GENERAL CALLS		3367	3926	-14%		16938	17741	-5%	
TOTAL		6466	7392	-13%		31921	33553	-5%	
% 911 TRUNKS		24.5%	26.6%			24.7%	26.4%		
% CELLULAR CALLS		23.2%	20.1%			22.0%	20.5%		
% of VoIP		0.3%	0.2%			0.2%	0.2%		
% GENERAL CALLS		52.1%	53.1%			53.1%	52.9%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	89%	78%		