

CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
March 2009

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8745	8718	0.31%	26379	27904	-5.47%
2. Average per Day	282	281	0.31%	293	310	-5.47%
3. Average per Hour	12	12	0.31%	12	13	-5.47%
B. PATROL GENERATED DISPATCHES	3777	3939	-4.11%	10459	11187	-6.51%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2508	2526	-0.71%	7624	8104	-5.92%
2. Fire Dispatches	115	56	105.36%	256	201	27.36%
3. Medical First Responder Dispatches	198	203	-2.46%	634	624	1.60%
4. Ambulance Dispatches	462	447	3.36%	1416	1333	6.23%
5. Dispatch Completed	1169	1024	14.16%	3518	3452	1.91%
6. Activity Not Dispatched	953	627	51.99%	1937	1586	22.13%
D. TOTAL CALLS FOR SERVICE	4236	3859	9.77%	14216	14276	-0.42%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	59.21%	65.46%	-9.55%	53.63%	56.77%	-5.53%
2. Fire Dispatches	2.71%	1.45%	87.08%	1.80%	1.41%	27.90%
3. Medical First Responder Dispatches	4.67%	5.26%	-11.14%	4.46%	4.37%	2.03%
4. Ambulance Dispatches	10.91%	11.58%	-5.84%	9.96%	9.34%	6.67%
5. Dispatch Completed	27.60%	26.54%	4.00%	24.75%	24.18%	2.34%
6. Activity Not Dispatched	22.50%	16.25%	38.47%	13.63%	11.11%	22.65%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8013	7798	2.76%	16440	16590	-0.90%
2. Ratio Requests to Dispatches	1.09	1.13	-3.38%	1.09	1.10	-0.41%
G. MOBILE DATA SYSTEM						
1. Total Transactions	48852	48109	1.54%	134516	145558	-7.59%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	121090	128444	-5.73%	206754	225893	-8.47%

**MARCH 2009**  
**TELEPHONE CALL ACTIVITY**

TIME	00:00	03:00	06:00	09:00	12:00	15:00	18:00	21:00	SUB
PERIOD	02:59	05:59	08:59	11:59	14:59	17:59	20:59	23:59	TOTALS
INCOMING	468	315	729	1002	1007	1127	963	666	6277
(aver. per hr.)	5.0	3.4	7.8	10.8	10.8	12.1	10.4	7.2	67.5
OUTGOING	132	110	310	530	417	476	251	242	2468
(aver. per hr.)	1.4	1.2	3.3	5.7	4.5	5.1	2.7	2.6	26.5
ALL CALLS	600.0	425.0	1039.0	1532.0	1424.0	1603.0	1214.0	908.0	8745.0
AVER. PER HR	6.5	4.6	11.2	16.5	15.3	17.2	13.1	9.8	11.8
AVER. PER DAY									282.1
		<b>THIS</b>	<b>MONTH</b>	<b>% CHANGE</b>		<b>YEAR</b>	<b>LAST YR</b>	<b>% CHANGE</b>	
<b>SOURCE:</b>		<b>MONTH</b>	<b>LAST YR</b>	<b>IN M.T.D.</b>		<b>TO DATE</b>	<b>TO DATE</b>	<b>IN Y.T.D.</b>	
911 TRUNKS **		1552	1659	-6%		4723	5236	-10%	
CELLULAR CALLS		1286	1169	10%		4188	4116	2%	
VoIP **		14	15	-7%		46	37	24%	
GENERAL CALLS		3425	3366	2%		9992	10173	-2%	
<b>TOTAL</b>		<b>6277</b>	<b>6209</b>	<b>1%</b>		<b>18949</b>	<b>19562</b>	<b>-3%</b>	
% 911 TRUNKS		24.7%	26.7%			24.9%	26.8%		
% CELLULAR CALLS		20.5%	18.8%			22.1%	21.0%		
% of VoIP		0.2%	0.2%			0.2%	0.2%		
% GENERAL CALLS		54.6%	54.2%			52.7%	52.0%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>89%</b>	<b>79%</b>		
<b>** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks</b>									