

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
July 2008

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	11444	11017	3.88%	69960	73531	-4.86%
2. Average per Day	369	355	3.88%	330	347	-4.86%
3. Average per Hour	15	15	3.88%	14	14	-4.86%
B. PATROL GENERATED DISPATCHES	3298	4368	-24.50%	26150	25849	1.16%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	3325	2901	14.62%	20353	19147	6.30%
2. Fire Dispatches	93	111	-16.22%	625	527	18.60%
3. Medical First Responder Dispatches	211	170	24.12%	1420	1365	4.03%
4. Ambulance Dispatches	410	415	-1.20%	3019	2946	2.48%
5. Dispatch Completed	1577	1208	30.55%	8889	7969	0.00%
6. Activity Not Dispatched	730	642	13.71%	4703	4391	7.11%
D. TOTAL CALLS FOR SERVICE	6346	5447	16.50%	36831	34209	7.66%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	52.40%	53.26%	-1.62%	55.26%	55.97%	-1.27%
2. Fire Dispatches	1.47%	2.04%	-28.09%	1.70%	1.54%	10.15%
3. Medical First Responder Dispatches	3.32%	3.12%	6.53%	3.86%	3.99%	-3.38%
4. Ambulance Dispatches	6.46%	7.62%	-15.20%	8.20%	8.61%	-4.82%
5. Dispatch Completed	24.85%	22.18%	12.05%	24.13%	23.30%	0.00%
6. Activity Not Dispatched	11.50%	11.79%	-2.40%	12.77%	12.84%	-0.52%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9644	9815	-1.74%	19628	19531	0.50%
2. Ratio Requests to Dispatches	1.19	1.01	17.34%	1.19	1.22	-3.08%
G. MOBILE DATA SYSTEM						
1. Total Transactions	19140	55583	-65.57%	215769	389387	-44.59%
				MDC system off line for most of month		
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	188666	135856	38.87%	937372	706273	32.72%

JULY 2008
TELEPHONE CALL ACTIVITY

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	550 5.9	403 4.3	824 8.9	1263 13.6	1468 15.8	1607 17.3	1159 12.5	1008 10.8	8282 89.1
OUTGOING (aver. per hr.)	201 2.2	102 1.1	365 3.9	674 7.2	626 6.7	531 5.7	349 3.8	314 3.4	3162 34.0
ALL CALLS AVER. PER HR AVER. PER DAY	751.0 8.1	505.0 5.4	1189.0 12.8	1937.0 20.8	2094.0 22.5	2138.0 23.0	1508.0 16.2	1322.0 14.2	11444.0 15.4 369.2
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS		2154	2086	3%		13562	13348	2%	
CELLULAR CALLS		1766	1510	17%		10365	9840	5%	
VoIP **		18	35	-49%		104	202	-49%	
GENERAL CALLS		4344	4052	7%		26291	24433	8%	
TOTAL		8282	7683	8%		50322	47823	5%	
% 911 TRUNKS		26.0%	27.2%			27.0%	27.9%		
% CELLULAR CALLS		21.3%	19.7%			20.6%	20.6%		
% VoIP		0.2%	0.5%			0.2%	0.4%		
% GENERAL CALLS		52.5%	52.7%			52.2%	51.1%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	76%	74%		
** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks									