

CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
January 2008

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9302	10079	-7.71%	9302	10079	-7.71%
2. Average per Day	300	325	-7.71%	300	325	-7.71%
3. Average per Hour	13	14	-7.71%	13	14	-7.71%
B. PATROL GENERATED CALLS	4073	3428	18.82%	4073	3428	18.82%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2769	2572	7.66%	2769	2572	7.66%
2. Fire Dispatches	62	42	47.62%	62	42	47.62%
3. Medical First Responder Dispatches	183	217	-15.67%	183	217	-15.67%
4. Ambulance Dispatches	396	423	-6.38%	396	423	-6.38%
5. Dispatch Completed	1164	1058	10.02%	1164	1058	10.02%
6. Activity Not Dispatched	226	611	-63.01%	226	611	-63.01%
D. TOTAL CALLS FOR SERVICE	4800	4923	-2.50%	4800	4923	-2.50%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	57.69%	52.24%	10.42%	57.69%	52.24%	10.42%
2. Fire Dispatches	1.29%	0.85%	51.40%	1.29%	0.85%	51.40%
3. Medical First Responder Dispatches	3.81%	4.41%	-13.51%	3.81%	4.41%	-13.51%
4. Ambulance Dispatches	8.25%	8.59%	-3.98%	8.25%	8.59%	-3.98%
5. Dispatch Completed	24.25%	21.49%	12.84%	24.25%	21.49%	12.84%
6. Activity Not Dispatched	4.71%	12.41%	-62.06%	4.71%	12.41%	-62.06%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8873	8351	6.25%	8873	8351	6.25%
2. Ratio Requests to Dispatches	1.05	1.21	-13.14%	1.05	1.21	-13.14%
G. MOBILE DATA SYSTEM						
1. Total Transactions	51677	67521	-23.47%	51677	67521	-23.47%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	135540	124263	9.08%	135540	124263	9.08%

**JANUARY 2008  
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	407 4.4	346 3.7	727 7.8	1117 12.0	1094 11.8	1198 12.9	1050 11.3	593 6.4	6532 70.2
OUTGOING (aver. per hr.)	150 1.6	110 1.2	359 3.9	567 6.1	479 5.2	529 5.7	333 3.6	243 2.6	2770 29.8
ALL CALLS AVER. PER HR AVER. PER DAY	557.0 6.0	456.0 4.9	1086.0 11.7	1684.0 18.1	1573.0 16.9	1727.0 18.6	1383.0 14.9	836.0 9.0	9302.0 12.5 300.1
<b>SOURCE:</b>		<b>THIS MONTH</b>	<b>MONTH LAST YR</b>	<b>% CHANGE IN M.T.D.</b>		<b>YEAR TO DATE</b>	<b>LAST YR TO DATE</b>	<b>% CHANGE IN Y.T.D.</b>	
911 TRUNKS **		1751	1882	-7%		1751	1882	-7%	
CELLULAR CALLS		1332	1318	1%		1332	1318	1%	
VoIP **		13	27	-52%		13	27	-52%	
GENERAL CALLS		3436	3839	-10%		3436	3839	-10%	
<b>TOTAL</b>		<b>6532</b>	<b>7066</b>	<b>-8%</b>		<b>6532</b>	<b>7066</b>	<b>-8%</b>	
% 911 TRUNKS		26.8%	26.6%			26.8%	26.6%		
% CELLULAR CALLS		20.4%	18.7%			20.4%	18.7%		
% of VoIP		0.2%	0.4%			0.2%	0.4%		
% GENERAL CALLS		52.6%	54.3%			52.6%	54.3%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>76%</b>	<b>70%</b>		
<b>** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks</b>									