

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
February 2008 - Leap Year

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9884	9796	0.90%	19186	19875	-3.47%
2. Average per Day	341	338	0.90%	325	337	-3.47%
3. Average per Hour	14	14	0.90%	14	14	-3.47%
B. PATROL GENERATED DISPATCHES	3175	2822	12.51%	7248	6250	15.97%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2809	2274	23.53%	5578	4846	15.11%
2. Fire Dispatches	83	81	2.47%	145	123	17.89%
3. Medical First Responder Dispatches	238	202	17.82%	421	419	0.48%
4. Ambulance Dispatches	490	410	19.51%	886	833	6.36%
5. Dispatch Completed	1264	970	30.31%	2428	2028	19.72%
6. Activity Not Dispatched	733	574	27.70%	959	1185	-19.07%
D. TOTAL CALLS FOR SERVICE	5617	4511	24.52%	10417	9434	10.42%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	50.01%	50.41%	-0.80%	53.55%	51.37%	4.24%
2. Fire Dispatches	1.48%	1.80%	-17.71%	1.39%	1.30%	6.76%
3. Medical First Responder Dispatches	4.24%	4.48%	-5.38%	4.04%	4.44%	-9.00%
4. Ambulance Dispatches	8.72%	9.09%	-4.02%	8.51%	8.83%	-3.67%
5. Dispatch Completed	22.50%	21.50%	4.65%	23.31%	21.50%	8.43%
6. Activity Not Dispatched	13.05%	12.72%	2.56%	9.21%	12.56%	-26.71%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8792	7333	19.90%	17665	15684	12.63%
2. Ratio Requests to Dispatches	1.12	1.09	3.54%	1.12	1.27	-11.29%
G. MOBILE DATA SYSTEM						
1. Total Transactions	45772	56803	-19.42%	97449	124324	-21.62%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	142525	103755	37.37%	278065	228018	21.95%

**FEBRUARY 2008
TELEPHONE CALL ACTIVITY**

NOTE: LEAP YEAR 29 DAYS

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	413 4.7	382 4.4	901 10.4	1084 12.5	1089 12.5	1262 14.5	1028 11.8	662 7.6	6821 78.4
OUTGOING (aver. per hr.)	128 1.5	122 1.4	556 6.4	561 6.4	510 5.9	572 6.6	375 4.3	239 2.7	3063 35.2
ALL CALLS AVER. PER HR AVER. PER DAY	541.0 6.2	504.0 5.8	1457.0 16.7	1645.0 18.9	1599.0 18.4	1834.0 21.1	1403.0 16.1	901.0 10.4	9884.0 113.6 340.8
		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
SOURCE:									
911 TRUNKS **		1826	1756	4%		3577	3638	-2%	
CELLULAR CALLS		1615	1180	37%		2947	2498	18%	
VoIP **		9	27	-67%		22	54	-59%	
GENERAL CALLS		3371	3618	-7%		6807	7457	-9%	
TOTAL		6821	6581			13353	13647		
% 911 TRUNKS		26.8%	26.7%			26.8%	26.7%		
% CELLULAR CALLS		23.7%	17.9%			22.1%	18.3%		
% of VoIP		0.1%	0.4%			0.2%	0.4%		
% GENERAL CALLS		49.4%	55.0%			51.0%	54.6%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	82%	69%		
** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks									