

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
August 2008

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9747	11179	-12.81%	79707	84710	-5.91%
2. Average per Day	314	361	-12.81%	376	400	-5.91%
3. Average per Hour	13	15	-12.81%	16	17	-5.91%
B. PATROL GENERATED DISPATCHES	4297	4201	2.29%	30447	30050	1.32%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2914	2987	-2.44%	23267	22134	5.12%
2. Fire Dispatches	85	99	-14.14%	710	626	13.42%
3. Medical First Responder Dispatches	214	181	18.23%	1634	1546	5.69%
4. Ambulance Dispatches	402	423	-4.96%	3421	3369	1.54%
5. Dispatch Completed	1258	1237	1.70%	10147	9206	10.22%
6. Activity Not Dispatched	733	743	-1.35%	5436	5134	5.88%
D. TOTAL CALLS FOR SERVICE	5606	5670	-1.13%	42437	39879	6.41%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	51.98%	52.68%	-1.33%	54.83%	55.50%	-1.22%
2. Fire Dispatches	1.52%	1.75%	-13.16%	1.67%	1.57%	6.58%
3. Medical First Responder Dispatches	3.82%	3.19%	19.58%	3.85%	3.88%	-0.68%
4. Ambulance Dispatches	7.17%	7.46%	-3.88%	8.06%	8.45%	-4.58%
5. Dispatch Completed	22.44%	21.82%	2.86%	23.91%	23.08%	0.00%
6. Activity Not Dispatched	13.08%	13.10%	-0.22%	12.81%	12.87%	-0.50%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9903	9871	0.32%	19547	19686	-0.71%
2. Ratio Requests to Dispatches	0.98	1.13	-13.09%	0.98	1.21	-18.75%
G. MOBILE DATA SYSTEM						
1. Total Transactions	44827	58249	-23.04%	260596	447636	-41.78%
	July & 1 wk August MDC system off line					
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	206681	133505	54.81%	1144053	839778	36.23%

**AUGUST 2008
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	474 5.1	368 4.0	694 7.5	1118 12.0	1157 12.4	1254 13.5	1110 11.9	841 9.0	7016 75.4
OUTGOING (aver. per hr.)	166 1.8	135 1.5	319 3.4	558 6.0	516 5.5	459 4.9	328 3.5	250 2.7	2731 29.4
ALL CALLS AVER. PER HR AVER. PER DAY	640.0 6.9	503.0 5.4	1013.0 10.9	1676.0 18.0	1673.0 18.0	1713.0 18.4	1438.0 15.5	1091.0 11.7	9747.0 13.1 314.4
		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS		2154	2154	0%		15317	15446	-1%	
CELLULAR CALLS		1766	1766	0%		11896	11376	5%	
VoIP **		18	18	0%		127	243	-48%	
GENERAL CALLS		4344	4344	0%		29998	28640	5%	
TOTAL		8282	8282	0%		57338	55705	3%	
% 911 TRUNKS		26.0%	26.0%			26.7%	27.7%		
% CELLULAR CALLS		21.3%	21.3%			20.7%	20.4%		
% VoIP		0.2%	0.2%			0.2%	0.4%		
% GENERAL CALLS		52.5%	52.5%			52.3%	51.4%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	78%	74%		
** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks									