

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
April 2008

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9301	10047	-7.43%	37205	40414	-7.94%
2. Average per Day	310	335	-7.43%	310	337	-7.94%
3. Average per Hour	13	14	-7.43%	13	14	-7.94%
B. PATROL GENERATED DISPATCHES	3835	3587	6.91%	15022	13304	12.91%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2655	2666	-0.41%	10759	9921	8.45%
2. Fire Dispatches	86	91	-5.49%	287	278	3.24%
3. Medical First Responder Dispatches	185	190	-2.63%	809	797	1.51%
4. Ambulance Dispatches	417	418	-0.24%	1750	1698	3.06%
5. Dispatch Completed	1154	1106	4.34%	4606	4164	0.00%
6. Activity Not Dispatched	726	608	19.41%	2312	2430	-4.86%
D. TOTAL CALLS FOR SERVICE	4069	3973	2.42%	18345	17152	6.96%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	65.25%	67.10%	-2.76%	58.65%	57.84%	1.39%
2. Fire Dispatches	2.11%	2.29%	-7.72%	1.56%	1.62%	-3.48%
3. Medical First Responder Dispatches	4.55%	4.78%	-4.93%	4.41%	4.65%	-5.10%
4. Ambulance Dispatches	10.25%	10.52%	-2.59%	9.54%	9.90%	-3.64%
5. Dispatch Completed	28.36%	27.84%	0.00%	25.11%	24.28%	0.00%
5. Activity Not Dispatched	17.84%	15.30%	16.59%	12.60%	14.17%	-11.04%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	7904	7560	4.55%	15702	14772	6.30%
2. Ratio Requests to Dispatches	1.18	1.26	-6.93%	1.18	1.33	-11.32%
G. MOBILE DATA SYSTEM						
1. Total Transactions	51071	50073	1.99%	196629	222380	-11.58%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	138175	108976	26.79%	364068	309409	17.67%

**APRIL 2008
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	411 4.6	318 3.5	756 8.4	1036 11.5	1105 12.3	1227 13.6	993 11.0	753 8.4	6599 73.3
OUTGOING (aver. per hr.)	153 1.7	134 1.5	353 3.9	539 6.0	468 5.2	508 5.6	274 3.0	273 3.0	2702 30.0
ALL CALLS AVER. PER HR AVER. PER DAY	564.0 6.3	452.0 5.0	1109.0 12.3	1575.0 17.5	1573.0 17.5	1735.0 19.3	1267.0 14.1	1026.0 11.4	9301.0 103.3 300.0
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS **		1664	1766	-6%		6900	7219	-4%	
CELLULAR CALLS		1281	1348	-5%		5397	5114	6%	
VoIP **		12	34	-65%		49	116	-58%	
GENERAL CALLS		3642	3884	-6%		13815	11977	15%	
TOTAL		6599	7032	-6%		26161	24426	7%	
% 911 TRUNKS		25.2%	25.1%			26.4%	29.6%		
% CELLULAR CALLS		19.4%	19.2%			20.6%	20.9%		
% of VoIP		0.2%	0.5%			0.2%	0.5%		
% GENERAL CALLS		55.2%	55.2%			52.8%	49.0%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	78%	71%		
** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks									