

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
September 2008

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9466	10140	-6.65%	89173	94850	-5.99%
2. Average per Day	316	338	-6.65%	327	347	-5.99%
3. Average per Hour	13	14	-6.65%	14	14	-5.99%
B. PATROL GENERATED DISPATCHES	3986	3706	7.56%	34433	33756	2.01%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2863	2903	-1.38%	26130	25037	4.37%
2. Fire Dispatches	85	69	23.19%	795	695	14.39%
3. Medical First Responder Dispatches	201	204	-1.47%	1835	1750	4.86%
4. Ambulance Dispatches	424	448	-5.36%	3845	3817	0.73%
5. Dispatch Completed	1115	1106	0.81%	11262	10312	0.00%
6. Activity Not Dispatched	681	693	-1.73%	6117	5827	4.98%
D. TOTAL CALLS FOR SERVICE	4254	4317	-1.46%	46691	44196	5.65%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	67.30%	67.25%	0.08%	55.96%	56.65%	-1.21%
2. Fire Dispatches	2.00%	1.60%	25.01%	1.70%	1.57%	8.28%
3. Medical First Responder Dispatches	4.72%	4.73%	-0.01%	3.93%	3.96%	-0.75%
4. Ambulance Dispatches	9.97%	10.38%	-3.96%	8.23%	8.64%	-4.65%
5. Dispatch Completed	26.21%	25.62%	2.31%	24.12%	23.33%	0.00%
6. Activity Not Dispatched	16.01%	16.05%	-0.28%	13.10%	13.18%	-0.63%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8240	8023	2.70%	18143	17894	1.39%
2. Ratio Requests to Dispatches	1.15	1.17	-2.18%	1.15	24.26	-95.26%
G. MOBILE DATA SYSTEM						
1. Total Transactions	47586	52721	-9.74%	308182	500357	-38.41%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	252985	123780	104.38%	1397038	963558	44.99%

**SEPTEMBER 2008
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	447 5.0	285 3.2	752 8.4	1146 12.7	1062 11.8	1310 14.6	1031 11.5	735 8.2	6768 9.4
OUTGOING (aver. per hr.)	113 1.3	107 1.2	345 3.8	561 6.2	466 5.2	538 6.0	343 3.8	225 2.5	2698 3.7
ALL CALLS AVER. PER HR AVER. PER DAY	560.0 6.2	392.0 4.4	1097.0 12.2	1707.0 19.0	1528.0 17.0	1848.0 20.5	1374.0 15.3	960.0 10.7	9466.0 13.1 315.5
		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS **		1784	2032	-12%		17101	17290	-1%	
CELLULAR CALLS		1384	1556	-11%		13280	12608	5%	
VoIP **		22	19	16%		149	282	-47%	
GENERAL CALLS		3578	3717	-4%		33576	32942	2%	
TOTAL		6768	7324	-8%		64106	63122	2%	
% 911 TRUNKS		26.4%	27.7%			26.7%	27.4%	-3%	
% CELLULAR CALLS		20.4%	21.2%			20.7%	20.0%		
% VoIP		0.3%	0.3%			0.2%	0.4%		
% GENERAL CALLS		52.9%	50.8%			52.4%	52.2%		
CELLULAR EMERGENCY CALLS:						78%	73%		
** VoIP CALLS: Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks									