

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
October 2008

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	10261	10416	-1.49%	99434	105266	-5.54%
2. Average per Day	331	336	-1.49%	327	346	-5.54%
3. Average per Hour	14	14	-1.49%	14	14	-5.54%
B. PATROL GENERATED DISPATCHES	3597	3568	0.81%	38030	37324	1.89%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	3020	3051	-1.02%	29150	28088	3.78%
2. Fire Dispatches	69	83	-16.87%	864	778	11.05%
3. Medical First Responder Dispatches	171	198	-13.64%	2006	1948	2.98%
4. Ambulance Dispatches	416	424	-1.89%	4261	4241	0.47%
5. Dispatch Completed	1213	1229	-1.30%	12475	11541	0.00%
6. Activity Not Dispatched	710	672	5.65%	6827	6499	5.05%
D. TOTAL CALLS FOR SERVICE	5599	5657	-1.03%	52290	49853	4.89%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	53.94%	53.93%	0.01%	55.75%	56.34%	-1.06%
2. Fire Dispatches	1.23%	1.47%	-16.01%	1.65%	1.56%	5.88%
3. Medical First Responder Dispatches	3.05%	3.50%	-12.74%	3.84%	3.91%	-1.82%
4. Ambulance Dispatches	7.43%	7.50%	-0.87%	8.15%	8.51%	-4.21%
5. Dispatch Completed	21.66%	21.73%	-0.28%	23.86%	23.15%	0.00%
6. Activity Not Dispatched	12.68%	11.88%	6.75%	13.06%	13.04%	0.15%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9196	9225	-0.31%	17436	17248	1.09%
2. Ratio Requests to Dispatches	1.12	0.92	21.20%	1.12	26.92	-95.86%
G. MOBILE DATA SYSTEM						
1. Total Transactions	46363	49373	-6.10%	354545	549730	-35.51%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	220511	134457	64.00%	1617549	1098015	47.32%

**OCTOBER 2008
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	409 4.4	321 3.5	860 9.2	1220 13.1	1211 13.0	1318 14.2	1211 13.0	713 7.7	7263 78.1
OUTGOING (aver. per hr.)	217 2.3	115 1.2	305 3.3	576 6.2	542 5.8	600 6.5	368 4.0	275 3.0	2998 32.2
ALL CALLS AVER. PER HR AVER. PER DAY	626.0 6.7	436.0 4.7	1165.0 12.5	1796.0 19.3	1753.0 18.8	1918.0 20.6	1579.0 17.0	988.0 10.6	10261.0 13.8 331.0
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS **		1762	1876	-6%		18863	19166	-2%	
CELLULAR CALLS		1594	1636	-3%		14874	14244	4%	
VoIP **		32	16	100%		181	298	-39%	
GENERAL CALLS		3875	3994	-3%		37451	36936	1%	
TOTAL		7263	7522	-3%		71369	70644	1%	
% 911 TRUNKS		24.3%	24.9%			26.4%	27.1%		
% CELLULAR CALLS		21.9%	21.7%			20.8%	20.2%		
% VoIP		0.4%	0.2%			0.3%	0.4%		
% GENERAL CALLS		53.4%	53.1%			52.5%	52.3%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	79%	74%		
** VoIP CALLS: Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks.									