

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
November 2008

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	10267	9468	8.44%	109701	118464	-7.40%
2. Average per Day	342	316	8.44%	328	355	-7.40%
3. Average per Hour	14	13	8.44%	14	15	-7.40%
B. PATROL GENERATED DISPATCHES	3296	3673	-10.26%	41326	32919	25.54%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2992	2873	4.14%	32142	30967	3.79%
2. Fire Dispatches	79	85	-7.06%	943	810	16.42%
3. Medical First Responder Dispatches	216	189	14.29%	2222	1917	15.91%
4. Ambulance Dispatches	436	385	13.25%	4697	4299	9.26%
5. Dispatch Completed	1182	1247	-5.21%	13657	2000	0.00%
6. Activity Not Dispatched/Cancelled Calls	672	699	-3.86%	7499	7095	5.69%
D. TOTAL CALLS FOR SERVICE	5577	5478	1.81%	57867	46808	23.63%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	53.65%	52.45%	2.29%	55.54%	66.16%	-16.04%
2. Fire Dispatches	1.42%	1.55%	-8.71%	1.63%	1.73%	-5.83%
3. Medical First Responder Dispatches	3.87%	3.45%	12.26%	3.84%	4.10%	-6.24%
4. Ambulance Dispatches	7.82%	7.03%	11.24%	8.12%	9.18%	-11.62%
5. Dispatch Completed	21.19%	22.76%	-6.90%	23.60%	4.27%	0.00%
6. Activity Not Dispatched	12.05%	12.76%	-5.57%	12.96%	15.16%	-14.51%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8873	9151	-3.04%	18069	18376	-1.67%
2. Ratio Requests to Dispatches	1.16	0.86	33.90%	1.16	30.30	-96.18%
G. MOBILE DATA SYSTEM						
1. Total Transactions	44310	50683	-12.57%	398855	603883	-33.95%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	120935	130095	-7.04%	1738484	956828	81.69%

**NOVEMBER 2008
TELEPHONE CALL ACTIVITY**

TIME	00:00	03:00	06:00	09:00	12:00	15:00	18:00	21:00	SUB
PERIOD	02:59	05:59	08:59	11:59	14:59	17:59	20:59	23:59	TOTALS
INCOMING	509	351	831	1182	1062	1352	1173	709	7169
(aver. per hr.)	5.7	3.9	9.2	13.1	11.8	15.0	13.0	7.9	10.0
OUTGOING	186	165	322	511	469	650	436	359	3098
(aver. per hr.)	2.1	1.8	3.6	5.7	5.2	7.2	4.8	4.0	4.3
ALL CALLS	695.0	516.0	1153.0	1693.0	1531.0	2002.0	1609.0	1068.0	10267.0
AVER. PER HR	7.7	5.7	12.8	18.8	17.0	22.2	17.9	11.9	14.3
AVER. PER DAY									342.2
		THIS	MONTH	% CHANGE		YEAR	LAST YR	% CHANGE	
SOURCE (INCOMING):		MONTH	LAST YR	IN M.T.D.		TO DATE	TO DATE	IN Y.T.D.	
911 TRUNKS **		1859	1660	12%		20722	20826	0%	
CELLULAR CALLS		1667	1633	2%		16541	15877	4%	
VoIP **		19	21	-10%		200	319	-37%	
GENERAL CALLS		3624	3562	2%		41075	40498	1%	
TOTAL		7169	6876	4%		78538	77520	1%	
% 911 TRUNKS		25.9%	24.1%			26.4%	26.9%		
% CELLULAR CALLS		23.3%	23.7%			21.1%	20.5%		
% VoIP		0.3%	0.3%			0.3%	0.4%		
% GENERAL CALLS		50.6%	51.8%			52.3%	52.2%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	80%	76%		

** VoIP CALLS: Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks.