

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
March 2008

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8718	10492	-16.91%	27904	30367	-8.11%
2. Average per Day	281	338	-16.91%	310	337	-8.11%
3. Average per Hour	12	14	-16.91%	13	14	-8.11%
B. PATROL GENERATED DISPATCHES	3939	3467	13.61%	11187	9717	15.13%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2526	2409	4.86%	8104	7255	11.70%
2. Fire Dispatches	56	64	-12.50%	201	187	7.49%
3. Medical First Responder Dispatches	203	188	7.98%	624	607	2.80%
4. Ambulance Dispatches	447	447	0.00%	1333	1280	4.14%
5. Dispatch Completed	1024	1030	-0.58%	3452	3058	12.88%
6. Activity Not Dispatched	627	637	-1.57%	1586	1822	-12.95%
D. TOTAL CALLS FOR SERVICE	3859	3745	3.04%	14276	13179	8.32%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	65.46%	64.33%	1.76%	56.77%	55.05%	3.12%
2. Fire Dispatches	1.45%	1.71%	-15.08%	1.41%	1.42%	-0.77%
3. Medical First Responder Dispatches	5.26%	5.02%	4.79%	4.37%	4.61%	-5.10%
4. Ambulance Dispatches	11.58%	11.94%	-2.95%	9.34%	9.71%	-3.86%
5. Dispatch Completed	26.54%	27.50%	-3.52%	24.18%	23.20%	4.21%
6. Activity Not Dispatched	16.25%	17.01%	-4.48%	11.11%	13.83%	-19.64%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	7798	7212	8.13%	16590	14545	14.06%
2. Ratio Requests to Dispatches	1.12	1.40	-20.19%	1.12	1.33	-15.71%
G. MOBILE DATA SYSTEM						
1. Total Transactions	48109	47983	0.26%	145558	172307	-15.52%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	128444	76109	68.76%	225893	200433	12.70%

MARCH 2008
TELEPHONE CALL ACTIVITY

TIME	00:00	03:00	06:00	09:00	12:00	15:00	18:00	21:00	SUB
PERIOD	02:59	05:59	08:59	11:59	14:59	17:59	20:59	23:59	TOTALS
INCOMING	368	278	689	1028	1092	1217	973	564	6209
(aver. per hr.)	4.0	3.0	7.4	11.1	11.7	13.1	10.5	6.1	66.8
OUTGOING	151	94	293	521	441	481	305	223	2509
(aver. per hr.)	1.6	1.0	3.2	5.6	4.7	5.2	3.3	2.4	27.0
ALL CALLS	519.0	372.0	982.0	1549.0	1533.0	1698.0	1278.0	787.0	8718.0
AVER. PER HR	5.6	4.0	10.6	16.7	16.5	18.3	13.7	8.5	11.7
AVER. PER DAY									281.2
		THIS	MONTH	% CHANGE		YEAR	LAST YR	% CHANGE	
SOURCE:		MONTH	LAST YR	IN M.T.D.		TO DATE	TO DATE	IN Y.T.D.	
911 TRUNKS **		1659	1815	-9%		5236	5453	-4%	
CELLULAR CALLS		1169	1268	-8%		4116	3766	9%	
VoIP **		15	28	-46%		37	82	-55%	
GENERAL CALLS		3366	4136	-19%		10173	11593	-12%	
TOTAL		6209	7247	-14%		19562	20894	-6%	
% 911 TRUNKS		26.7%	25.0%			26.8%	26.1%		
% CELLULAR CALLS		18.8%	17.5%			21.0%	18.0%		
% of VoIP		0.2%	0.4%			0.2%	0.4%		
% GENERAL CALLS		54.2%	57.1%			52.0%	55.5%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	79%	69%		
** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks									