

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
December 2007

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9813	10163	-3.44%	124547	128627	-3.17%
2. Average per Day	317	328	-3.44%	341	352	-3.17%
3. Average per Hour	13	14	-3.44%	14	15	-3.17%
B. PATROL GENERATED DISPATCHES	3342	3326	0.48%	44339	36245	22.33%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2951	2589	13.98%	33912	33556	1.06%
2. Fire Dispatches	94	75	25.33%	957	885	8.14%
3. Medical First Responder Dispatches	199	170	17.06%	2336	2087	11.93%
4. Ambulance Dispatches	427	386	10.62%	5045	4685	7.68%
5. Dispatch Completed	1279	1159	10.35%	14067	1159	0.00%
6. Activity Not Dispatched	631	614	2.77%	7829	7709	1.56%
D. TOTAL CALLS FOR SERVICE	4302	3834	12.21%	59625	50642	17.74%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	68.60%	67.53%	1.58%	56.88%	66.26%	-14.16%
2. Fire Dispatches	2.19%	1.96%	11.70%	1.61%	1.75%	-8.16%
3. Medical First Responder Dispatches	4.63%	4.43%	4.32%	3.92%	4.12%	-4.93%
4. Ambulance Dispatches	9.93%	10.07%	-1.41%	8.46%	9.25%	-8.54%
5. Dispatch Completed	29.73%	30.23%	-1.65%	23.59%	2.29%	0.00%
6. Activity Not Dispatched	14.67%	16.01%	-8.41%	13.13%	15.22%	-13.74%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	7644	7160	6.76%	16795	15094	11.27%
2. Ratio Requests to Dispatches	1.28	1.33	-3.14%	1.28	32.90	-96.10%
G. MOBILE DATA SYSTEM						
1. Total Transactions	46714	60973	-23.39%	596444	664856	-10.29%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	142168	116635	21.89%	1370278	1073463	27.65%

**DECEMBER 2007
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	357 4.0	352 3.9	804 8.9	1132 12.6	1250 13.9	1242 13.8	1081 12.0	715 7.9	6933 9.6
OUTGOING (aver. per hr.)	136 1.5	128 1.4	340 3.8	573 6.4	551 6.1	526 5.8	357 4.0	269 3.0	2880 4.0
ALL CALLS AVER. PER HR AVER. PER DAY	493.0 5.5	480.0 5.3	1144.0 12.7	1705.0 18.9	1801.0 20.0	1768.0 19.6	1438.0 16.0	984.0 10.9	9813.0 13.6 327.1
SOURCE (INCOMING):		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS **		1884	2160	-13%		22710	25676	-12%	
CELLULAR CALLS		1528	1442	6%		17405	15704	11%	
VoIP **		15	31	-52%		334	502	-33%	
GENERAL CALLS		3506	3560	-2%		44004	47258	-7%	
TOTAL		6933	7193	-4%		84453	89140	-5%	
% 911 TRUNKS		27.2%	30.0%			26.9%	28.8%		
% CELLULAR CALLS		22.0%	20.0%			20.6%	17.6%		
% VoIP		0.2%	0.4%			0.4%	0.6%		
% GENERAL CALLS		50.6%	49.5%			52.1%	53.0%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	77%	61%		

**** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks**