

CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
September 2007

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	10140	10616	-4.48%	94850	93309	1.65%
2. Average per Day	338	354	-4.48%	347	342	1.65%
3. Average per Hour	14	15	-4.48%	14	14	1.65%
B. PATROL GENERATED DISPATCHES	3706	4002	-7.40%	33756	30173	11.87%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2903	2796	3.83%	25037	24186	3.52%
2. Fire Dispatches	69	88	-21.59%	695	745	-6.71%
3. Medical First Responder Dispatches	204	183	11.48%	1750	1646	6.32%
4. Ambulance Dispatches	448	394	13.71%	3817	3512	8.68%
5. Dispatch Completed	1106	1114	-0.72%	10312	8380	0.00%
6. Activity Not Dispatched	693	636	8.96%	5827	5751	1.32%
D. TOTAL CALLS FOR SERVICE	4317	4097	5.37%	44196	41110	7.51%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	67.25%	68.25%	-1.46%	56.65%	58.83%	-3.71%
2. Fire Dispatches	1.60%	2.15%	-25.59%	1.57%	1.81%	-13.23%
3. Medical First Responder Dispatches	4.73%	4.47%	5.79%	3.96%	4.00%	-1.11%
4. Ambulance Dispatches	10.38%	9.62%	7.91%	8.64%	8.54%	1.10%
5. Dispatch Completed	25.62%	27.19%	-5.78%	23.33%	20.38%	0.00%
6. Activity Not Dispatched	16.05%	15.52%	3.41%	13.18%	13.99%	-5.75%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8023	8099	-0.94%	17894	17410	2.78%
2. Ratio Requests to Dispatches	1.26	1.30	-2.45%	1.26	23.86	-94.70%
G. MOBILE DATA SYSTEM						
1. Total Transactions	52721	71122	-25.87%	500357	577148	-13.31%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	123780	127467	-2.89%	963558	865371	11.35%

**SEPTEMBER 2007  
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	501 5.6	385 4.3	756 8.4	1191 13.2	1127 12.5	1367 15.2	1187 13.2	810 9.0	7324 10.2
OUTGOING (aver. per hr.)	150 1.7	114 1.3	346 3.8	570 6.3	441 4.9	480 5.3	416 4.6	299 3.3	2816 3.9
ALL CALLS AVER. PER HR AVER. PER DAY	651.0 7.2	499.0 5.5	1102.0 12.2	1761.0 19.6	1568.0 17.4	1847.0 20.5	1603.0 17.8	1109.0 12.3	10140.0 14.1 338.0
		<b>THIS MONTH</b>	<b>MONTH LAST YR</b>	<b>% CHANGE IN M.T.D.</b>		<b>YEAR TO DATE</b>	<b>LAST YR TO DATE</b>	<b>% CHANGE IN Y.T.D.</b>	
911 TRUNKS **		2032	1844	10%		17290	19390	-11%	
CELLULAR CALLS		1556	1232	26%		12608	11425	10%	
VoIP **		19	39	-51%		282	404	-30%	
GENERAL CALLS		3717	4302	-14%		32942	35720	-8%	
<b>TOTAL</b>		<b>7324</b>	<b>7417</b>	<b>-1%</b>		<b>63122</b>	<b>66939</b>	<b>-6%</b>	
% 911 TRUNKS		27.7%	24.9%			27.4%	29.0%	-5%	
% CELLULAR CALLS		21.2%	16.6%			20.0%	17.1%		
% VoIP		0.3%	0.5%			0.4%	0.6%		
% GENERAL CALLS		50.8%	58.0%			52.2%	53.4%		
<b>CELLULAR EMERGENCY CALLS:</b>						<b>73%</b>	<b>59%</b>		
<b>** VoIP CALLS:</b> Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks									