

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
October 2007

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	10416	11270	-7.58%	105266	104579	0.66%
2. Average per Day	336	364	-7.58%	346	344	0.66%
3. Average per Hour	14	15	-7.58%	14	14	0.66%
B. PATROL GENERATED DISPATCHES	3568	3375	5.72%	37324	33548	11.26%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	3051	2880	5.94%	28088	27066	3.78%
2. Fire Dispatches	83	82	1.22%	778	827	-5.93%
3. Medical First Responder Dispatches	198	187	5.88%	1948	1833	6.27%
4. Ambulance Dispatches	416	419	-0.72%	4233	3931	7.68%
5. Dispatch Completed	1229	1089	12.86%	11541	9469	0.00%
6. Activity Not Dispatched	672	607	10.71%	6499	6358	2.22%
D. TOTAL CALLS FOR SERVICE	5649	5264	7.31%	49845	46374	7.48%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	54.01%	54.71%	-1.28%	56.35%	58.36%	-3.45%
2. Fire Dispatches	1.47%	1.56%	-5.68%	1.56%	1.78%	-12.48%
3. Medical First Responder Dispatches	3.51%	3.55%	-1.33%	3.91%	3.95%	-1.13%
4. Ambulance Dispatches	7.36%	7.96%	-7.48%	8.49%	8.48%	0.18%
5. Dispatch Completed	21.76%	20.69%	5.16%	23.15%	20.42%	0.00%
6. Activity Not Dispatched	11.90%	11.53%	3.16%	13.04%	13.71%	-4.90%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9217	8639	6.69%	17240	16738	3.00%
2. Ratio Requests to Dispatches	1.13	1.07	5.57%	1.13	26.75	-95.77%
G. MOBILE DATA SYSTEM						
1. Total Transactions	49373	62908	-21.52%	549730	640056	-14.11%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	134457	126277	6.48%	1098015	991648	10.73%

**OCTOBER 2007
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	441 4.7	334 3.6	868 9.3	1242 13.4	1248 13.4	1443 15.5	1157 12.4	789 8.5	7522 80.9
OUTGOING (aver. per hr.)	149 1.6	95 1.0	405 4.4	582 6.3	541 5.8	547 5.9	351 3.8	224 2.4	2894 31.1
ALL CALLS AVER. PER HR AVER. PER DAY	590.0 6.3	429.0 4.6	1273.0 13.7	1824.0 19.6	1789.0 19.2	1990.0 21.4	1508.0 16.2	1013.0 10.9	10416.0 14.0 336.0
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS **		1876	2134	-12%		19166	21524	-11%	
CELLULAR CALLS		1636	1388	18%		14244	12813	11%	
VoIP **		16	38	-58%		298	442	-33%	
GENERAL CALLS		3994	4234	-6%		36936	39951	-8%	
TOTAL		7522	7794	-3%		70644	74730	-5%	
% 911 TRUNKS		24.9%	27.4%			27.1%	28.8%		
% CELLULAR CALLS		21.7%	17.8%			20.2%	17.1%		
% VoIP		0.2%	0.5%			0.4%	0.6%		
% GENERAL CALLS		53.1%	54.3%			52.3%	53.5%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	74%	60%		
** VoIP CALLS: Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks.									