

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
November 2007

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9468	10404	-9.00%	114734	118464	-3.15%
2. Average per Day	316	347	-9.00%	344	355	-3.15%
3. Average per Hour	13	14	-9.00%	14	15	-3.15%
B. PATROL GENERATED DISPATCHES	3673	3242	13.29%	40997	32919	24.54%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2873	2791	2.94%	30961	30967	-0.02%
2. Fire Dispatches	85	67	26.87%	863	810	6.54%
3. Medical First Responder Dispatches	189	151	25.17%	2137	1917	11.48%
4. Ambulance Dispatches	385	366	5.19%	4618	4299	7.42%
5. Dispatch Completed	1247	1095	13.88%	12788	2000	0.00%
6. Activity Not Dispatched/Cancelled Calls	699	222	214.86%	7198	7095	1.45%
D. TOTAL CALLS FOR SERVICE	5478	4692	16.75%	55323	46808	18.19%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	52.45%	59.48%	-11.83%	55.96%	66.16%	-15.41%
2. Fire Dispatches	1.55%	1.43%	8.66%	1.56%	1.73%	-9.86%
3. Medical First Responder Dispatches	3.45%	3.22%	7.21%	3.86%	4.10%	-5.68%
4. Ambulance Dispatches	7.03%	7.80%	-9.90%	8.35%	9.18%	-9.11%
5. Dispatch Completed	22.76%	23.34%	-2.46%	23.12%	4.27%	0.00%
6. Activity Not Dispatched	12.76%	4.73%	169.69%	13.01%	15.16%	-14.16%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9151	7934	15.34%	18368	16573	10.83%
2. Ratio Requests to Dispatches	1.03	1.11	-6.68%	1.03	30.30	-96.59%
G. MOBILE DATA SYSTEM						
1. Total Transactions	50683	59541	-14.88%	600413	603883	-0.57%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	130095	116932	11.26%	1228110	956828	28.35%

**NOVEMBER 2007
TELEPHONE CALL ACTIVITY**

TIME	00:00	03:00	06:00	09:00	12:00	15:00	18:00	21:00	SUB
PERIOD	02:59	05:59	08:59	11:59	14:59	17:59	20:59	23:59	TOTALS
INCOMING	379	368	809	1176	1100	1308	1056	680	6876
(aver. per hr.)	4.2	4.1	9.0	13.1	12.2	14.5	11.7	7.6	9.6
OUTGOING	142	119	373	497	480	500	308	173	2592
(aver. per hr.)	1.6	1.3	4.1	5.5	5.3	5.6	3.4	1.9	3.6
ALL CALLS	521.0	487.0	1182.0	1673.0	1580.0	1808.0	1364.0	853.0	9468.0
AVER. PER HR	5.8	5.4	13.1	18.6	17.6	20.1	15.2	9.5	13.2
AVER. PER DAY									315.6
		THIS	MONTH	% CHANGE		YEAR	LAST YR	% CHANGE	
SOURCE (INCOMING):		MONTH	LAST YR	IN M.T.D.		TO DATE	TO DATE	IN Y.T.D.	
911 TRUNKS **		1660	1992	-17%		20826	23516	-11%	
CELLULAR CALLS		1633	1449	13%		15877	14262	11%	
VoIP **		21	29	-28%		319	471	-32%	
GENERAL CALLS		3562	3747	-5%		40498	43698	-7%	
TOTAL		6876	7217	-5%		77520	81947	-5%	
% 911 TRUNKS		24.1%	27.6%			26.9%	28.7%		
% CELLULAR CALLS		23.7%	20.1%			20.5%	17.4%		
% VoIP		0.3%	0.4%			0.4%	0.6%		
% GENERAL CALLS		51.8%	51.9%			52.2%	53.3%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	76%	61%		

** VoIP CALLS: Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks.