

MONTHLY SERVICES REPORT
May 2007

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	10866	11147	-2.52%	51280	49868	2.83%
2. Average per Day	351	360	-2.52%	340	330	2.83%
3. Average per Hour	15	15	-2.52%	14	14	2.83%
B. PATROL GENERATED DISPATCHES	4243	3639	16.60%	17547	14867	18.03%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	3163	2924	8.17%	13084	12494	4.72%
2. Fire Dispatches	64	67	-4.48%	342	408	-16.18%
3. Medical First Responder Dispatches	216	175	23.43%	1013	857	18.20%
4. Ambulance Dispatches	431	370	16.49%	2129	1905	11.76%
5. Dispatch Completed	1270	1184	7.26%	5434	3814	0.00%
6. Activity Not Dispatches	684	701	-2.43%	3114	3107	0.23%
D. TOTAL CALLS FOR SERVICE	5828	5421	7.51%	22980	20589	11.61%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	54.27%	53.94%	0.62%	56.94%	60.68%	-6.17%
2. Fire Dispatches	1.10%	1.24%	-11.15%	1.49%	1.98%	-24.90%
3. Medical First Responder Dispatches	3.71%	3.23%	14.81%	4.41%	4.16%	5.90%
4. Ambulance Dispatches	7.40%	6.83%	8.35%	9.26%	9.25%	0.13%
5. Dispatch Completed	21.79%	21.84%	0.00%	23.65%	18.52%	0.00%
6. Activity Not Dispatched	11.74%	12.93%	-9.24%	13.55%	15.09%	-10.20%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	10071	9060	11.16%	17631	15878	11.04%
2. Ratio Requests to Dispatches	1.08	1.03	4.94%	1.08	1.41	-23.29%
G. MOBILE DATA SYSTEM						
1. Total Transactions	57471	71757	-19.91%	279851	305682	-8.45%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	135367	106063	27.63%	444776	398351	11.65%

MAY 2007
TELEPHONE CALL ACTIVITY

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	439 4.7	380 4.1	949 10.2	1231 13.2	1214 13.1	1554 16.7	1224 13.2	867 9.3	7858 84.5
OUTGOING (aver. per hr.)	205 2.2	121 1.3	371 4.0	574 6.2	550 5.9	512 5.5	353 3.8	322 3.5	3008 32.3
ALL CALLS AVER. PER HR AVER. PER DAY	644.0 6.9	501.0 5.4	1320.0 14.2	1805.0 19.4	1764.0 19.0	2066.0 22.2	1577.0 17.0	1189.0 12.8	10866.0 14.6 350.5
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS		1990	2249	-12%		9209	11119	-17%	
CELLULAR CALLS		1646	1404	17%		6760	6053	12%	
VoIP		24	54	-56%		140	223	-37%	
GENERAL CALLS		4198	4123	2%		16175	18776	-14%	
TOTAL		7858	7830	0%		32284	36171	-11%	
% 911 TRUNKS		25.3%	28.7%			28.5%	30.7%		
% CELLULAR CALLS		20.9%	17.9%			20.9%	16.7%		
% of VoIP		0.3%	0.7%			0.4%	0.6%		
% GENERAL CALLS		53.4%	52.7%			50.1%	51.9%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	73%	54%		