

MONTHLY SERVICES REPORT
December 2006

| | THIS MONTH | MONTH LAST YEAR | % CHANGE IN M.T.D. | YEAR TO DATE | LAST YEAR TO DATE | % CHANGE IN Y.T.D. |
|---------------------------------------|---------------|--------------------|-----------------------|-----------------|----------------------|-----------------------|
| A. REQUESTS FOR SERVICE | | | | | | |
| 1. Total Requests for Service | 10163 | 10657 | -4.64% | 125146 | 129121 | -3.08% |
| 2. Average per Day | 328 | 344 | -4.64% | 343 | 354 | -3.08% |
| 3. Average per Hour | 14 | 14 | -4.64% | 14 | 15 | -3.08% |
| B. PATROL GENERATED DISPATCHES | 3326 | 2346 | 41.77% | 40116 | 35265 | 13.76% |
| C. SUMMARY CALLS FOR SERVICE | | | | | | |
| 1. Police Dispatches | 2589 | 2620 | -1.18% | 32446 | 33587 | -3.40% |
| 2. Fire Dispatches | 75 | 68 | 10.29% | 969 | 878 | 10.36% |
| 3. Medical First Responder Dispatches | 170 | 243 | -30.04% | 2154 | 2160 | -0.28% |
| 4. Ambulance Dispatches | 386 | 443 | -12.87% | 4683 | 4742 | -1.24% |
| 5. Dispatch Completed | 1159 | 963 | 20.35% | 11723 | 963 | 0.00% |
| 6. Activity Not Dispatched | 614 | 629 | -2.38% | 7194 | 7724 | -6.86% |
| D. TOTAL CALLS FOR SERVICE | 3834 | 4003 | -4.22% | 54900 | 50811 | 8.05% |
| E. PERCENTAGE OF DISPATCHES | | | | | | |
| 1. Police Dispatches | 67.53% | 65.45% | 3.17% | 59.10% | 66.10% | -10.59% |
| 2. Fire Dispatches | 1.96% | 1.70% | 15.16% | 1.77% | 1.73% | 2.14% |
| 3. Medical First Responder Dispatches | 4.43% | 6.07% | -26.96% | 3.92% | 4.25% | -7.71% |
| 4. Ambulance Dispatches | 10.07% | 11.07% | -9.03% | 8.53% | 9.33% | -8.60% |
| 5. Dispatch Completed | 30.23% | 24.06% | 25.66% | 21.35% | 1.90% | 0.00% |
| 6. Activity Not Dispatched | 16.01% | 15.71% | 1.92% | 13.10% | 15.20% | -13.80% |
| F. TOTAL DISPATCHES | | | | | | |
| 1. Grand Total All Dispatches | 7160 | 6349 | 12.77% | 15094 | 13615 | 10.86% |
| 2. Ratio Requests to Dispatches | 1.42 | 1.33 | 6.63% | 1.42 | 33.02 | -95.70% |
| G. MOBILE DATA SYSTEM | | | | | | |
| 1. Total Transactions | 60973 | 53014 | 15.01% | 701029 | 656897 | 6.72% |
| H. RADIO SYSTEM | | | | | | |
| 1. Total Number of Push-To-Talks | 116635 | 102334 | 13.97% | 1225215 | 1059162 | 15.68% |

**DECEMBER 2006
TELEPHONE CALL ACTIVITY**

| TIME | 00:00 | 03:00 | 06:00 | 09:00 | 12:00 | 15:00 | 18:00 | 21:00 | SUB |
|--------------------------------|-------|--------------|----------------|------------------|-----------------|----------------|----------------|------------------|---------|
| PERIOD | 02:59 | 05:59 | 08:59 | 11:59 | 14:59 | 17:59 | 20:59 | 23:59 | TOTALS |
| INCOMING | 415 | 397 | 860 | 1314 | 1165 | 1267 | 1092 | 683 | 7193 |
| (aver. per hr.) | 4.6 | 4.4 | 9.6 | 14.6 | 12.9 | 14.1 | 12.1 | 7.6 | 10.0 |
| OUTGOING | 162 | 151 | 355 | 645 | 460 | 504 | 423 | 270 | 2970 |
| (aver. per hr.) | 1.8 | 1.7 | 3.9 | 7.2 | 5.1 | 5.6 | 4.7 | 3.0 | 4.1 |
| ALL CALLS | 577.0 | 548.0 | 1215.0 | 1959.0 | 1625.0 | 1771.0 | 1515.0 | 953.0 | 10163.0 |
| AVER. PER HR | 6.4 | 6.1 | 13.5 | 21.8 | 18.1 | 19.7 | 16.8 | 10.6 | 14.1 |
| AVER. PER DAY | | | | | | | | | 338.8 |
| | | THIS | MONTH | % CHANGE | | YEAR | LAST YR | % CHANGE | |
| SOURCE (INCOMING): | | MONTH | LAST YR | IN M.T.D. | | TO DATE | TO DATE | IN Y.T.D. | |
| 911 TRUNKS | | 2160 | 2327 | -7% | | 25676 | 31569 | -19% | |
| CELLULAR CALLS | | 1442 | 1336 | 8% | | 15704 | 16030 | -2% | |
| VoIP | | 31 | | | | 502 | | | |
| GENERAL CALLS | | 3560 | 3822 | -7% | | 47258 | 57245 | -17% | |
| TOTAL | | 7193 | 7485 | -4% | | 89140 | 104844 | -15% | |
| % 911 TRUNKS | | 30.0% | 31.1% | | | 28.8% | 30.1% | | |
| % CELLULAR CALLS | | 20.0% | 17.8% | | | 17.6% | 15.3% | | |
| % VoIP | | 0.4% | | | | 0.6% | | | |
| % GENERAL CALLS | | 49.5% | 51.1% | | | 53.0% | 54.6% | | |
| Y.T.D. EMERGENCY CALLS: | | | | | CELLULAR | 61% | 51% | | |