

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
April 2005

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	10423	10276	1.43%	41427	40613	2.00%
2. Average per Day	347	343	1.43%	345	338	2.00%
3. Average per Hour	14	14	1.43%	14	14	2.00%
B. PATROL GENERATED DISPATCHES	2916	2963	-1.59%	11449	11916	-3.92%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2669	3529	-24.37%	10158	9559	6.27%
2. Fire Dispatches	155	103	50.49%	323	285	13.33%
3. Medical First Responder Dispatches	185	176	5.11%	733	635	15.43%
4. Ambulance Dispatches	384	357	7.56%	1566	1453	7.78%
5. Dispatch Completed	1007	143	604.20%	3128	1088	0.00%
6. Activity Not Dispatched	596	681	-12.48%	2244	2397	-6.38%
D. TOTAL CALLS FOR SERVICE	3989	4846	-17.68%	16153	15120	6.83%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	66.91%	72.82%	-8.12%	62.89%	63.22%	-0.53%
2. Fire Dispatches	3.89%	2.13%	82.82%	2.00%	1.88%	6.09%
3. Medical First Responder Dispatches	4.64%	3.63%	27.70%	4.54%	4.20%	8.05%
4. Ambulance Dispatches	9.63%	7.37%	30.67%	9.69%	9.61%	0.88%
5. Dispatch Completed	25.24%	2.95%	0.00%	19.36%	7.20%	0.00%
5. Activity Not Dispatched	14.94%	14.05%	6.32%	13.89%	15.85%	-12.37%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	6905	7809	-11.58%	13662	14618	-6.54%
2. Ratio Requests to Dispatches	1.51	1.06	42.37%	1.51	1.50	0.49%
G. MOBILE DATA SYSTEM						
1. Total Transactions	57932	57776	0.27%	210630	212090	-0.69%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	115944	109102	6.27%	317273	316437	0.26%
(Note: computer that tracks PTT was down for 3 days during which a major fire incident occurred)						

**APRIL 2005
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	454 4.9	383 4.1	708 7.6	1178 12.7	1143 12.3	1377 14.8	1087 11.7	855 9.2	7185 77.3
OUTGOING (aver. per hr.)	238 2.6	160 1.7	344 3.7	626 6.7	580 6.2	556 6.0	450 4.8	284 3.1	3238 34.8
ALL CALLS AVER. PER HR AVER. PER DAY	692.0 7.4	543.0 5.8	1052.0 11.3	1804.0 19.4	1723.0 18.5	1933.0 20.8	1537.0 16.5	1139.0 12.2	10423.0 14.0 336.2
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS		2221	2279	-3%		11456	9235	24%	
CELLULAR CALLS		1213	962	26%		5550	4337	28%	
GENERAL CALLS		3751	3799	-1%		25324	21573	17%	
TOTAL		7185	7040	2%		42330	35145	20%	
% 911 TRUNKS		30.9%	32.4%			27.1%	26.3%		
% CELLULAR CALLS		16.9%	13.7%			13.1%	12.3%		
% GENERAL CALLS		52.2%	54.0%			59.8%	61.4%		
Y.T.D. EMERGENCY CALLS:						CELLULAR 48%	47%		