

MONTHLY SERVICES REPORT
May 2005

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	10718	10596	1.15%	52145	51209	1.83%
2. Average per Day	346	342	1.15%	345	339	1.83%
3. Average per Hour	14	14	1.15%	14	14	1.83%
B. PATROL GENERATED DISPATCHES	3297	2919	12.95%	14746	14835	-0.60%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	3019	2793	8.09%	13177	12352	6.68%
2. Fire Dispatches	67	77	-12.99%	390	362	7.73%
3. Medical First Responder Dispatches	185	169	9.47%	918	804	14.18%
4. Ambulance Dispatches	424	393	7.89%	1990	1846	7.80%
5. Dispatch Completed	1140	212	437.74%	4268	1300	0.00%
6. Activity Not Dispatches	589	696	-15.37%	2833	3093	-8.41%
D. TOTAL CALLS FOR SERVICE	5424	4340	24.98%	21577	19460	10.88%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	55.66%	64.35%	-13.51%	61.07%	63.47%	-3.79%
2. Fire Dispatches	1.24%	1.77%	-30.38%	1.81%	1.86%	-2.84%
3. Medical First Responder Dispatches	3.41%	3.89%	-12.41%	4.25%	4.13%	2.98%
4. Ambulance Dispatches	7.82%	9.06%	-13.67%	9.22%	9.49%	-2.78%
5. Dispatch Completed	21.02%	4.88%	0.00%	19.78%	6.68%	0.00%
6. Activity Not Dispatched	10.86%	16.04%	-32.29%	13.13%	15.89%	-17.39%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8721	7259	20.14%	15626	15068	3.70%
2. Ratio Requests to Dispatches	1.23	1.22	0.68%	1.23	1.49	-17.69%
G. MOBILE DATA SYSTEM						
1. Total Transactions	58849	60303	-2.41%	269479	272393	-1.07%
H. RADIO SYSTEM						
1. Total Number of Push-To-Talks	95849	92693	3.40%	413122	409130	0.98%

**MAY 2005
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	486 5.2	356 3.8	725 7.8	1245 13.4	1210 13.0	1440 15.5	1106 11.9	935 10.1	7503 80.7
OUTGOING (aver. per hr.)	219 2.4	154 1.7	400 4.3	582 6.3	511 5.5	606 6.5	409 4.4	334 3.6	3215 34.6
ALL CALLS AVER. PER HR AVER. PER DAY	705.0 7.6	510.0 5.5	1125.0 12.1	1827.0 19.6	1721.0 18.5	2046.0 22.0	1515.0 16.3	1269.0 13.6	10718.0 14.4 345.7
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 TRUNKS		2436	2690	-9%		13892	11925	16%	
CELLULAR CALLS		1222	1193	2%		6772	5530	22%	
GENERAL CALLS		3845	3463	11%		29169	25036	17%	
TOTAL		7503	7346	2%		49833	42491	17%	
% 911 TRUNKS		32.5%	36.6%			27.9%	28.1%		
% CELLULAR CALLS		16.3%	16.2%			13.6%	13.0%		
% GENERAL CALLS		51.2%	47.1%			58.5%	58.9%		
Y.T.D. EMERGENCY CALLS:						CELLULAR 49%	46%		