

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT

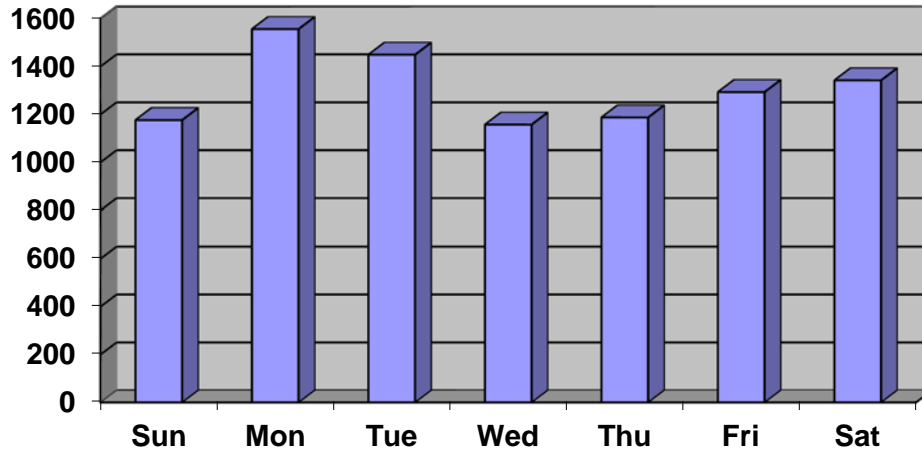
APRIL 2013

	Current Month	Month last year	% CHANGE	Year to Date	Last Year to Date	% Change in YTD
REQUESTS FOR SERVICE						
1. Total Requests for Service (Note 1)	6906	7490	-7.80%	27188	31121	-12.64%
2. Average per Day	230	250	-7.80%	227	259	-12.64%
3. Average per Hour	10	10	-7.80%	9	11	-12.64%
PATROL GENERATED DISPATCHES	5139	4393	16.98%	20476	19379	5.66%
SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	1936	1976	-2.02%	7399	8111	-8.78%
2. Fire Dispatches	91	101	-9.90%	318	340	-6.47%
3. Medical First Responder Dispatches	162	164	-1.22%	726	793	-8.45%
4. Ambulance Dispatches	425	421	0.95%	1818	1764	3.06%
5. Dispatch Completed	1059	1135	-6.70%	3829	4494	-14.80%
6. Activity Not Dispatched	1070	494	116.60%	4390	3432	27.91%
TOTAL CALLS FOR SERVICE	4743	4291	10.53%	18480	18934	-2.40%
PERCENTAGE OF DISPATCHES						
1. Police Dispatches	40.82%	46.05%	-11.36%	40.04%	42.84%	-6.54%
2. Fire Dispatches	1.92%	2.35%	-18.49%	1.72%	1.80%	-4.17%
3. Medical First Responder Dispatches	3.42%	3.82%	-10.63%	3.93%	4.19%	-6.20%
4. Ambulance Dispatches	8.96%	9.81%	-8.67%	9.84%	9.32%	5.59%
5. Dispatch Completed	22.33%	26.45%	-15.59%	20.72%	23.74%	-12.70%
6. Activity Not Dispatched	22.56%	11.51%	95.96%	23.76%	18.13%	31.06%
TOTAL DISPATCHES						
1. Grand Total All Dispatches	9882	7549	30.90%	38956	35991	8.24%
2. Ratio Requests to Dispatches	0.70	0.87	-19.93%	0.70	0.81	-13.97%
MOBILE DATA SYSTEM						
1. Total Transactions	39811	40030	-0.55%	155759	170042	-8.40%
CAD EVENT REPORTS						
1. Total Transactions	9291	8629	9.50%	37247	36607	1.75%

2013 APRIL
TELEPHONE CALL ACTIVITY REPORT

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	362 4.0	249 2.8	574 6.4	802 8.9	883 9.8	1047 11.6	757 8.4	544 6.0	5218 7.2
OUTGOING (aver. per hr.)	99 1.1	75 0.8	170 1.9	346 3.8	268 3.0	302 3.4	271 3.0	157 1.7	1688 2.3
ALL CALLS AVER. PER HR AVER. PER DAY	461.0 5.1	324.0 3.6	744.0 8.3	1148.0 12.8	1151.0 12.8	1349.0 15.0	1028.0 11.4	701.0 7.8	6906.0 9.6 222.8
		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS		1197	1329	-10%		4831	4726	2%	
CELLULAR CALLS		1490	1465	2%		5586	6168	-9%	
GENERAL CALLS		2531	2790	-9%		9893	12109	-18%	
TOTAL		5218	5584	-7%		20310	23003	-12%	
% 911 TRUNKS		22.9%	23.8%			23.8%	20.5%		
% CELLULAR CALLS		28.6%	26.2%			27.5%	26.8%		
% GENERAL CALLS		48.5%	50.0%			48.7%	52.6%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	54%	59%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									

Calls For Service by Day of Week
Date: 04/01/2013 - 04/30/2013



Calls For Service by Hour of Day
Date: 04/01/2013 - 04/30/2013

