

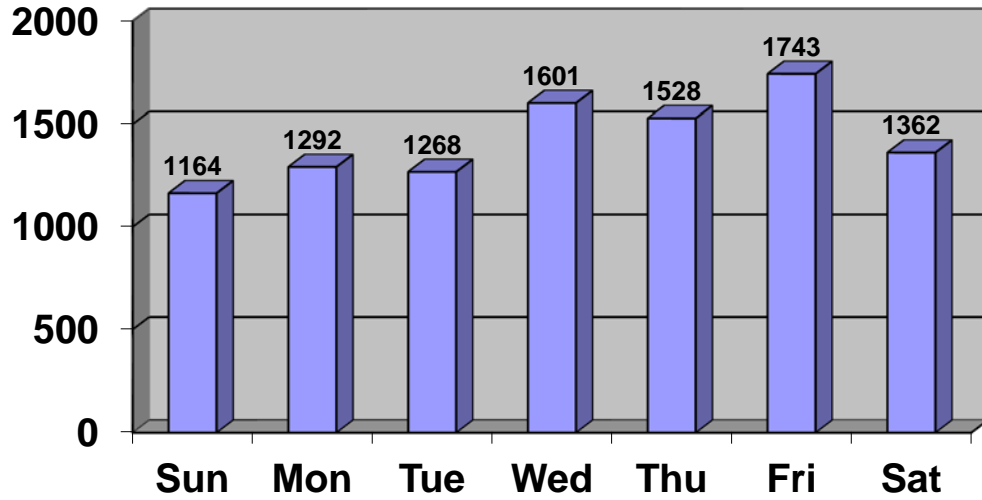
CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT

	MAY 2013				Last Year	% Change
	Current	Month	% CHANGE	Year to Date	to Date	in YTD
	Month	last year				
REQUESTS FOR SERVICE						
1. Total Requests for Service (Note 1)	7393	8549	-13.52%	34581	39670	-12.83%
2. Average per Day	238	276	-13.52%	229	263	-12.83%
3. Average per Hour	10	11	-13.52%	10	11	-12.83%
PATROL GENERATED DISPATCHES	5369	4968	8.07%	25845	24347	6.15%
SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2253	2377	-5.22%	9652	10488	-7.97%
2. Fire Dispatches	102	103	-0.97%	420	443	-5.19%
3. Medical First Responder Dispatches	194	173	12.14%	920	966	-4.76%
4. Ambulance Dispatches	448	469	-4.48%	2266	2233	1.48%
5. Dispatch Completed	1112	1253	-11.25%	4941	5747	-14.02%
6. Activity Not Dispatched	1198	1185	1.10%	5588	4617	21.03%
TOTAL CALLS FOR SERVICE	5307	5560	-4.55%	23787	24494	-2.89%
PERCENTAGE OF DISPATCHES						
1. Police Dispatches	42.45%	42.75%	-0.70%	40.58%	42.82%	-5.24%
2. Fire Dispatches	1.92%	1.85%	3.75%	1.77%	1.81%	-2.37%
3. Medical First Responder Dispatches	3.66%	3.11%	17.48%	3.87%	3.94%	-1.93%
4. Ambulance Dispatches	8.44%	8.44%	0.08%	9.53%	9.12%	4.49%
5. Dispatch Completed	20.95%	22.54%	-7.02%	20.77%	23.46%	-11.47%
6. Activity Not Dispatched	22.57%	21.31%	5.92%	23.49%	18.85%	24.63%
TOTAL DISPATCHES						
1. Grand Total All Dispatches	10676	10528	1.41%	49632	46519	6.69%
2. Ratio Requests to Dispatches	0.69	0.81	-14.72%	0.69	0.81	-14.74%
MOBILE DATA SYSTEM						
1. Total Transactions	41379	46234	-10.50%	197138	216276	-8.85%
CAD EVENT REPORTS						
1. Total Transactions	10117	9958	9.50%	47364	46565	1.72%

2013 MAY
TELEPHONE ACTIVITY REPORT

TIME	00:00	03:00	06:00	09:00	12:00	15:00	18:00	21:00	SUB
PERIOD	02:59	05:59	08:59	11:59	14:59	17:59	20:59	23:59	TOTALS
INCOMING	369	273	553	910	881	1144	834	682	5646
(aver. per hr.)	4.0	2.9	5.9	9.8	9.5	12.3	9.0	7.3	60.7
OUTGOING	133	121	191	305	284	273	253	187	1747
(aver. per hr.)	1.4	1.3	2.1	3.3	3.1	2.9	2.7	2.0	18.8
ALL CALLS	502.0	394.0	744.0	1215.0	1165.0	1417.0	1087.0	869.0	7393.0
AVER. PER HR	5.4	4.2	8.0	13.1	12.5	15.2	11.7	9.3	9.9
AVER. PER DAY									238.5
		THIS	MONTH	% CHANGE		YEAR	LAST YR	% CHANGE	
SOURCE:		MONTH	LAST YR	IN M.T.D.		TO DATE	TO DATE	IN Y.T.D.	
911 & VoIP TRUNKS		1392	1471	-5%		6223	6197	0%	
CELLULAR CALLS		1727	1794	-4%		7313	7962	-8%	
GENERAL CALLS		2527	3123	-19%		12420	15232	-18%	
TOTAL		5646	6388	-12%		25956	29391	-12%	
% 911 & VoIP TRUNKS		24.7%	23.0%			24.0%	21.1%		
% CELLULAR CALLS		30.6%	28.1%			28.2%	27.1%		
% GENERAL CALLS		44.8%	48.9%			47.9%	51.8%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	54%	59%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									

Calls For Service by Day of Week
Date: 05/01/2013 - 05/31/2013 Time: 00:00 - 23:59



Calls For Service by Hour of Day
Date: 05/01/2013 - 05/31/2013 Time: 00:00 - 23:59

