

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT

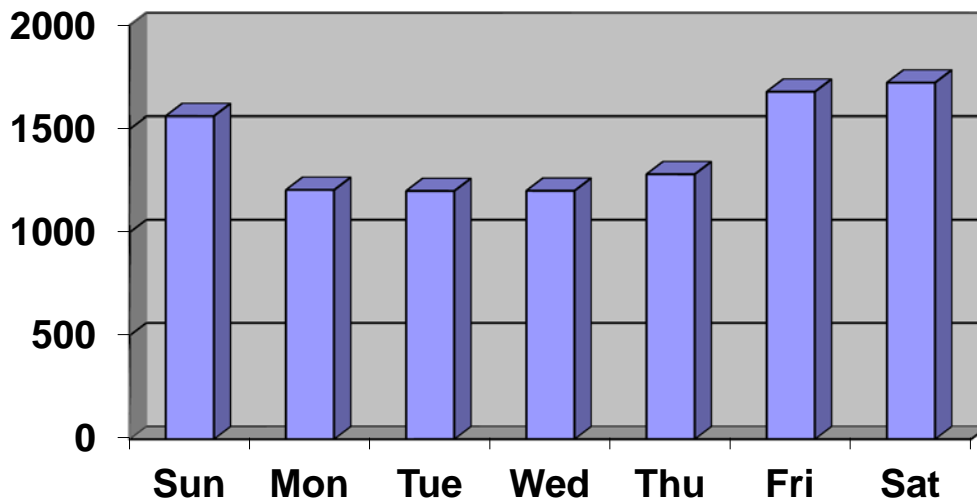
March 2013

	Current Month	Month last year	% CHANGE	Year to Date	Last Year to Date	% Change in YTD
REQUESTS FOR SERVICE						
1. Total Requests for Service (Note 1)	6845	8111	-15.61%	20282	23631	-14.17%
2. Average per Day	221	262	-15.61%	225	263	-14.17%
3. Average per Hour	9	11	-15.61%	9	11	-14.17%
PATROL GENERATED DISPATCHES	5854	4975	17.67%	15337	14986	2.34%
SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	1898	2127	-10.77%	5463	6135	-10.95%
2. Fire Dispatches	91	88	3.41%	227	239	-5.02%
3. Medical First Responder Dispatches	196	191	2.62%	564	629	-10.33%
4. Ambulance Dispatches	466	454	2.64%	1393	1343	3.72%
5. Dispatch Completed	909	1187	-23.42%	2770	3359	-17.53%
6. Activity Not Dispatched	1132	1112	1.80%	3320	938	253.94%
TOTAL CALLS FOR SERVICE	4692	5159	-9.05%	13737	12643	8.65%
PERCENTAGE OF DISPATCHES						
1. Police Dispatches	40.45%	41.23%	-1.88%	39.77%	48.52%	-18.05%
2. Fire Dispatches	1.94%	1.71%	13.70%	1.65%	1.89%	-12.58%
3. Medical First Responder Dispatches	4.18%	3.70%	12.83%	4.11%	4.98%	-17.47%
4. Ambulance Dispatches	9.93%	8.80%	12.86%	10.14%	10.62%	-4.54%
5. Dispatch Completed	19.37%	23.01%	-15.80%	20.16%	26.57%	-24.10%
6. Activity Not Dispatched	24.13%	21.55%	11.93%	24.17%	7.42%	225.76%
TOTAL DISPATCHES						
1. Grand Total All Dispatches	10546	8947	17.87%	29074	28442	2.22%
2. Ratio Requests to Dispatches	0.65	0.79	-17.43%	0.65	0.86	-24.11%
MOBILE DATA SYSTEM						
1. Total Transactions	44488	40812	9.01%	115948	130012	-10.82%
CAD EVENT REPORTS						
1. Total Transactions	9973	9478	9.50%	27956	27978	-0.08%

2013 MARCH
TELEPHONE CALL ACTIVITY REPORT

TIME	00:00	03:00	06:00	09:00	12:00	15:00	18:00	21:00	SUB
PERIOD	02:59	05:59	08:59	11:59	14:59	17:59	20:59	23:59	TOTALS
INCOMING	411	273	499	812	864	981	791	527	5158
(aver. per hr.)	4.4	2.9	5.4	8.7	9.3	10.5	8.5	5.7	6.9
OUTGOING	157	86	183	254	307	278	268	154	1687
(aver. per hr.)	1.7	0.9	2.0	2.7	3.3	3.0	2.9	1.7	2.3
ALL CALLS	568.0	359.0	682.0	1066.0	1171.0	1259.0	1059.0	681.0	6845.0
AVER. PER HR	6.1	3.9	7.3	11.5	12.6	13.5	11.4	7.3	9.2
AVER. PER DAY									220.8
		THIS	MONTH	% CHANGE		YEAR	LAST YR	% CHANGE	
SOURCE:		MONTH	LAST YR	IN M.T.D.		TO DATE	TO DATE	IN Y.T.D.	
911 & VoIP TRUNKS	Note 1	1196	1400	-15%		3634	3397	7%	
CELLULAR CALLS		1337	1616	-17%		4096	4703	-13%	
GENERAL CALLS	Note 1	2625	2960	-11%		7362	9319	-21%	
TOTAL		5158	5976	-14%		15092	17419	-13%	
% 911 TRUNKS		23.2%	23.4%			24.1%	19.5%		
% CELLULAR CALLS		25.9%	27.0%			27.1%	27.0%		
% GENERAL CALLS		50.9%	49.5%			48.8%	53.5%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	53%	58%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									

Calls For Service by Day of Week
Date: 03/01/2013 - 03/31/2013



Calls For Service by Hour of Day
Date: 03/01/2013 - 03/31/2013

