

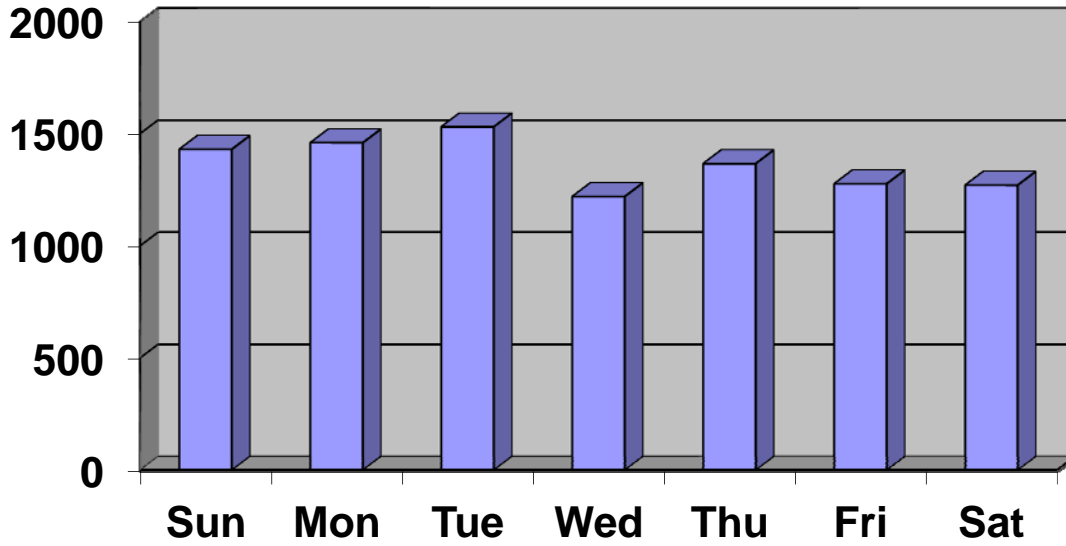
CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
July 2012

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	9033	8887	1.64%	57129	60057	-4.88%
2. Average per Day	291	287	1.64%	269	283	-4.88%
3. Average per Hour	12	12	1.64%	11	12	-4.88%
B. PATROL GENERATED DISPATCHES	4532	4856	-6.67%	33132	29386	12.75%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2558	2487	2.85%	15478	16025	-3.41%
2. Fire Dispatches	177	100	77.00%	703	597	17.76%
3. Medical First Responder Dispatches	196	228	-14.04%	1380	1521	-9.27%
4. Ambulance Dispatches	421	455	-7.47%	3096	3253	-4.83%
5. Dispatch Completed	1343	1307	2.75%	8344	8422	0.00%
6. Activity Not Dispatched	1120	749	49.53%	6956	6908	0.69%
D. TOTAL CALLS FOR SERVICE	5815	5326	9.18%	33635	34348	-2.08%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	43.99%	46.70%	-5.79%	46.02%	46.65%	-1.37%
2. Fire Dispatches	3.04%	1.88%	62.12%	2.09%	1.74%	20.25%
3. Medical First Responder Dispatches	3.37%	4.28%	-21.26%	4.10%	4.43%	-7.35%
4. Ambulance Dispatches	7.24%	8.54%	-15.25%	9.20%	9.47%	-2.81%
5. Dispatch Completed	23.10%	24.54%	-5.89%	24.81%	24.52%	0.00%
6. Activity Not Dispatched	19.26%	14.06%	36.96%	20.68%	20.11%	2.83%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	10347	10182	1.62%	20248	20560	-1.52%
2. Ratio Requests to Dispatches	0.87	0.83	4.64%	0.87	0.94	-7.35%
G. MOBILE DATA SYSTEM						
1. Total Transactions	38552	38550	0.01%	302942	281848	7.48%
H. CAD EVENT REPORTS						
1. Total Transactions	9730	10061	-3.29%	65776	62215	5.72%

JULY 2012
TELEPHONE CALL ACTIVITY

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	551 5.9	447 4.8	548 5.9	989 10.6	1117 12.0	1216 13.1	1005 10.8	943 10.1	6816 73.3
OUTGOING (aver. per hr.)	167 1.8	100 1.1	207 2.2	431 4.6	399 4.3	424 4.6	242 2.6	247 2.7	2217 23.8
ALL CALLS AVER. PER HR AVER. PER DAY	718.0 7.7	547.0 5.9	755.0 8.1	1420.0 15.3	1516.0 16.3	1640.0 17.6	1247.0 13.4	1190.0 12.8	9033.0 12.1 291.4
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS		1634	1547	6%		9343	10289	-9%	
CELLULAR CALLS		1988	1943	2%		11732	10887	8%	
GENERAL CALLS		3194	3120	2%		21407	21962	-3%	
TOTAL		6816	6610	3%		42482	43138	-2%	
% 911 & VoIP TRUNKS		24.0%	23.4%			22.0%	23.9%		
% CELLULAR CALLS		29.2%	29.4%			27.6%	25.2%		
% GENERAL CALLS		46.9%	47.2%			50.4%	50.9%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	56%	52%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									

Calls For Service by Day of Week
Date: 07/01/2012 - 07/31/2012



Calls For Service by Hour of Day
Date: 07/01/2012 - 07/31/2012

