

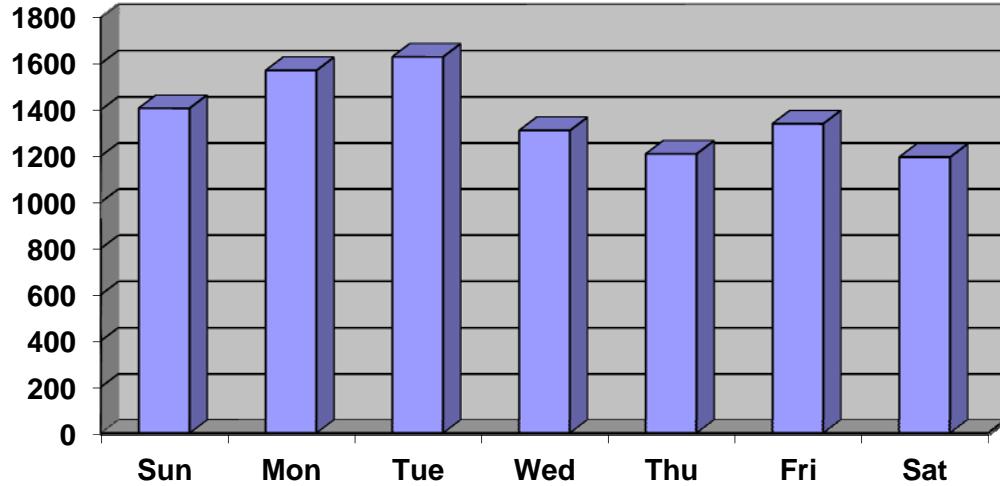
CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
January 2012

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8212	8949	-8.24%	8212	8949	-8.24%
2. Average per Day	265	289	-8.24%	265	289	-8.24%
3. Average per Hour	11	12	-8.24%	11	12	-8.24%
B. PATROL GENERATED CALLS	5155	4101	25.70%	5155	4101	25.70%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2148	2603	-17.48%	2148	2603	-17.48%
2. Fire Dispatches	74	90	-17.78%	74	90	-17.78%
3. Medical First Responder Dispatches	223	207	7.73%	223	207	7.73%
4. Ambulance Dispatches	459	454	1.10%	459	454	1.10%
5. Dispatch Completed	1144	1086	5.34%	1144	1086	5.34%
6. Activity Not Dispatched	725	866	-16.28%	725	866	-16.28%
D. TOTAL CALLS FOR SERVICE	4773	5306	-10.05%	4773	5306	-10.05%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	45.00%	49.06%	-8.26%	45.00%	49.06%	-8.26%
2. Fire Dispatches	1.55%	1.70%	-8.60%	1.55%	1.70%	-8.60%
3. Medical First Responder Dispatches	4.67%	3.90%	19.76%	4.67%	3.90%	19.76%
4. Ambulance Dispatches	9.62%	8.56%	12.39%	9.62%	8.56%	12.39%
5. Dispatch Completed	23.97%	20.47%	17.10%	23.97%	20.47%	17.10%
6. Activity Not Dispatched	15.19%	16.32%	-6.93%	15.19%	16.32%	-6.93%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9928	9407	5.54%	9928	9407	5.54%
2. Ratio Requests to Dispatches	0.83	0.95	-13.05%	0.83	0.95	-13.05%
G. MOBILE DATA SYSTEM						
1. Total Transactions	46198	37918	21.84%	46198	37918	21.84%
CAD EVENT REPORTS	9837	8641	13.84%			

**JANUARY 2012
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	381 4.1	272 2.9	681 7.3	1018 10.9	1087 11.7	1128 12.1	938 10.1	552 5.9	6057 8.1
OUTGOING (aver. per hr.)	153 1.6	101 1.1	237 2.5	397 4.3	413 4.4	344 3.7	318 3.4	192 2.1	2155 2.9
ALL CALLS AVER. PER HR AVER. PER DAY	534.0 5.7	373.0 4.0	918.0 9.9	1415.0 15.2	1500.0 16.1	1472.0 15.8	1256.0 13.5	744.0 8.0	8212.0 11.0 264.9
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS	Note 1	1409	1634	-14%		1409	1634	-14%	
CELLULAR CALLS		1635	1400	17%		1635	1400	17%	
GENERAL CALLS	Note 1	3013	3305	-9%		3013	3305	-9%	
TOTAL		6057	6339	-4%		6057	6339	-4%	
% 911 TRUNKS		23.3%	25.8%			23.3%	25.8%		
% CELLULAR CALLS		27.0%	22.1%			27.0%	22.1%		
% GENERAL CALLS		49.7%	52.1%			49.7%	52.1%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	54%	46%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									
NOTE 1: Telephone data transfer switch malfunctioned sometime during the month. Totals reflected for January 2011 (last year) are 3-year averages									

Calls For Service by Day of Week
Date: 01/01/2012 - 01/31/2012



Calls For Service by Hour of Day
Date: 01/01/2012 - 01/31/2012

