

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
February 2012

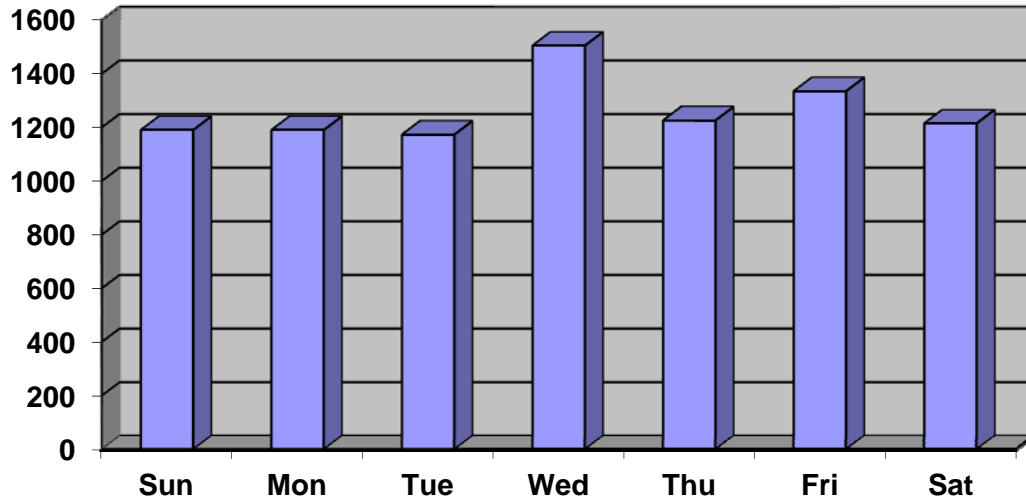
	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service (note 1)	7308	8462	-13.64%	15520	17411	-10.86%
2. Average per Day	261	302	-13.64%	263	295	-10.86%
3. Average per Hour	11	13	-13.64%	11	12	-10.86%
B. PATROL GENERATED DISPATCHES	4856	3576	35.79%	10011	7677	30.40%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	1860	2033	-8.51%	4008	4636	-13.55%
2. Fire Dispatches	77	52	48.08%	151	142	6.34%
3. Medical First Responder Dispatches	215	217	-0.92%	438	424	3.30%
4. Ambulance Dispatches	430	426	0.94%	889	880	1.02%
5. Dispatch Completed	1028	1099	-6.46%	2172	2185	-0.59%
6. Activity Not Dispatched	1101	1197	-8.02%	1826	2063	-11.49%
D. TOTAL CALLS FOR SERVICE	4711	5024	-6.23%	9484	10330	-8.19%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	39.48%	40.47%	-2.43%	42.26%	44.88%	-5.83%
2. Fire Dispatches	1.63%	1.04%	57.92%	1.59%	1.37%	15.82%
3. Medical First Responder Dispatches	4.56%	4.32%	5.66%	4.62%	4.10%	12.52%
4. Ambulance Dispatches	9.13%	8.48%	7.65%	9.37%	8.52%	10.03%
5. Dispatch Completed	21.82%	21.88%	-0.25%	22.90%	21.15%	8.27%
6. Activity Not Dispatched	23.37%	23.83%	-1.91%	19.25%	19.97%	-3.59%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9567	8600	11.24%	19495	18007	8.26%
2. Ratio Requests to Dispatches	0.76	0.84	-9.30%	0.76	0.97	-21.00%
G. MOBILE DATA SYSTEM						
1. Total Transactions	43002	35426	21.39%	89200	73344	21.62%
H. CAD EVENT REPORTS						
1. Total Transactions	8965	8187	9.50%	18802	16572	13.46%

Note1: LAST YEAR'S Telephone data transfer switch failed. February Request for Service totals reflect three-year averages. This is supported by the decrease in Patrol Generated calls and the increase calls reflected under Summary Calls for service

FEBRUARY 2012
TELEPHONE CALL ACTIVITY

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	317 3.6	249 2.9	608 7.0	922 10.6	859 9.9	1081 12.4	829 9.5	521 6.0	5386 7.7
OUTGOING (aver. per hr.)	101 1.2	113 1.3	192 2.2	360 4.1	267 3.1	387 4.4	287 3.3	215 2.5	1922 2.8
ALL CALLS AVER. PER HR AVER. PER DAY	418.0 4.8	362.0 4.2	800.0 9.2	1282.0 14.7	1126.0 12.9	1468.0 16.9	1116.0 12.8	736.0 8.5	7308.0 10.5 252.0
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS	Note 1	588	1504	-61%		1997	3138	-36%	
	Note 2								
CELLULAR CALLS		1452	1400	4%		3087	2699	14%	
	Note 2								
GENERAL CALLS	Note 1	3346	3054	10%		6359	6359	0%	
	Note 2								
TOTAL		5386	5958	-10%		11443	12196	-6%	
% 911 TRUNKS		10.9%	25.2%			17.5%	25.7%		
% CELLULAR CALLS		27.0%	23.5%			27.0%	22.1%		
% GENERAL CALLS		62.1%	51.3%			55.6%	52.1%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	61%	46%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									
NOTE 1: LAST YEAR telephone data transfer switch malfunctioned sometime during January. Totals reflected for February 2011 are 3-year averages									
NOTE 2: Leap Year 2012									

Calls For Service by Day of Week
Date: 02/01/2012 - 02/29/2012



Calls For Service by Hour of Day
Date: 02/01/2012 - 02/29/2012

