

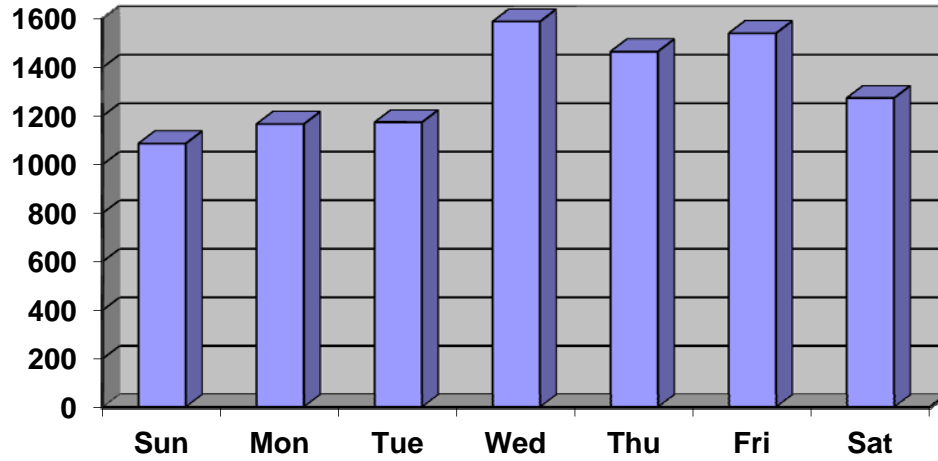
MONTHLY SERVICES REPORT
August 2012

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8218	9056	-9.25%	65347	69113	-5.45%
2. Average per Day	265	292	-9.25%	308	326	-5.45%
3. Average per Hour	11	12	-9.25%	13	14	-5.45%
B. PATROL GENERATED DISPATCHES	4708	4677	0.66%	37840	34063	11.09%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2226	2450	-9.14%	17704	18475	-4.17%
2. Fire Dispatches	70	88	-20.45%	773	685	12.85%
3. Medical First Responder Dispatches	197	214	-7.94%	1577	1735	-9.11%
4. Ambulance Dispatches	478	487	-1.85%	3574	3740	-4.44%
5. Dispatch Completed	1148	1281	-10.38%	9492	9703	-2.17%
6. Activity Not Dispatched	1230	804	52.99%	8186	7712	6.15%
D. TOTAL CALLS FOR SERVICE	5349	5324	0.47%	38984	39672	-1.73%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	41.62%	46.02%	-9.57%	45.41%	46.57%	-2.48%
2. Fire Dispatches	1.31%	1.65%	-20.83%	1.98%	1.73%	14.84%
3. Medical First Responder Dispatches	3.68%	4.02%	-8.37%	4.05%	4.37%	-7.50%
4. Ambulance Dispatches	8.94%	9.15%	-2.31%	9.17%	9.43%	-2.75%
5. Dispatch Completed	21.46%	24.06%	-10.80%	24.35%	24.46%	0.00%
6. Activity Not Dispatched	22.99%	15.10%	52.27%	21.00%	19.44%	8.02%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	10057	10001	0.56%	20404	20183	1.09%
2. Ratio Requests to Dispatches	0.82	0.91	-9.76%	0.82	0.94	-12.82%
G. MOBILE DATA SYSTEM						
1. Total Transactions	36951	47835	-22.75%	339893	329683	3.10%
H. CAD EVENT REPORTS						
1. Total Transactions	9416	9882	-4.72%	75192	72097	4.29%

**AUGUST 2012
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	480 5.2	264 2.8	583 6.3	986 10.6	951 10.2	1180 12.7	979 10.5	770 8.3	6193 66.6
OUTGOING (aver. per hr.)	175 1.9	81 0.9	222 2.4	394 4.2	331 3.6	362 3.9	275 3.0	185 2.0	2025 21.8
ALL CALLS AVER. PER HR AVER. PER DAY	655.0 7.0	345.0 3.7	805.0 8.7	1380.0 14.8	1282.0 13.8	1542.0 16.6	1254.0 13.5	955.0 10.3	8218.0 11.0 265.1
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS		2187	1549	41%		11530	12246	-6%	
CELLULAR CALLS		1728	1812	-5%		13460	12227	10%	
GENERAL CALLS		2278	3301	-31%		23685	25249	-6%	
TOTAL		6193	6662	-7%		48675	49722	-2%	
% 911 & VoIP TRUNKS		35.3%	23.3%			23.7%	24.6%		
% CELLULAR CALLS		27.9%	27.2%			27.7%	24.6%		
% GENERAL CALLS		36.8%	49.5%			48.7%	50.8%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	54%	49%		
** VoIP CALLS: Increasing number of VoIP providers are now sending their 911 calls through traditional 911 trunks									

Calls For Service by Day of Week
Date: 08/01/2012 - 08/31/2012



Calls For Service by Hour of Day
Date: 08/01/2012 - 08/31/2012

