

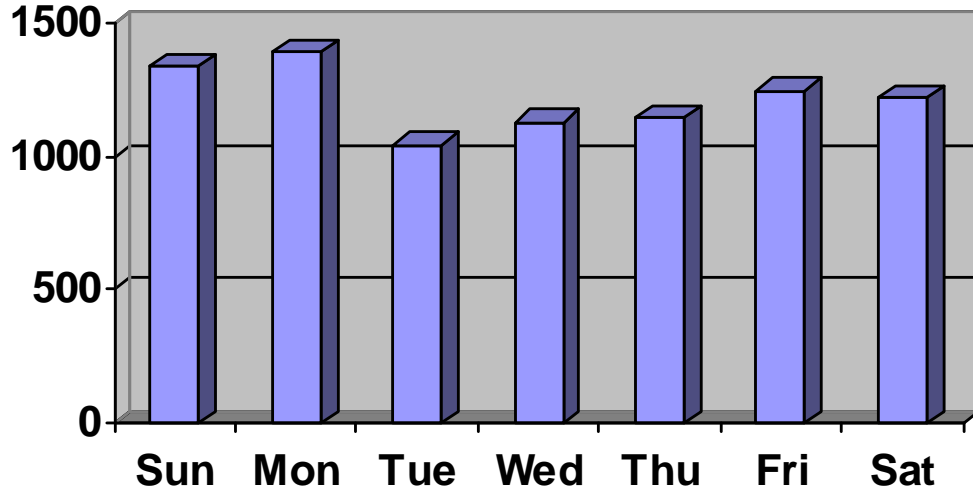
CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
April 2012

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	7490	7706	-2.80%	31121	32993	-5.67%
2. Average per Day	250	257	-2.80%	259	275	-5.67%
3. Average per Hour	10	11	-2.80%	11	11	-5.67%
B. PATROL GENERATED DISPATCHES	4393	3936	11.61%	19379	15767	22.91%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	1976	1994	-0.90%	8111	8730	-7.09%
2. Fire Dispatches	101	79	27.85%	340	341	-0.29%
3. Medical First Responder Dispatches	164	217	-24.42%	793	817	-2.94%
4. Ambulance Dispatches	421	477	-11.74%	1764	1811	-2.60%
5. Dispatch Completed	1135	1157	-1.90%	4494	4563	0.00%
6. Activity Not Dispatched	494	683	-27.67%	3432	3437	-0.15%
D. TOTAL CALLS FOR SERVICE	3156	3450	-8.52%	16612	17321	-4.09%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	62.61%	57.80%	8.33%	48.83%	50.40%	-3.13%
2. Fire Dispatches	3.20%	2.29%	39.76%	2.05%	1.97%	3.96%
3. Medical First Responder Dispatches	5.20%	6.29%	-17.38%	4.77%	4.72%	1.21%
4. Ambulance Dispatches	13.34%	13.83%	-3.52%	10.62%	10.46%	1.56%
5. Dispatch Completed	35.96%	33.54%	0.00%	27.05%	26.34%	0.00%
5. Activity Not Dispatched	15.65%	19.80%	-20.93%	20.66%	19.84%	4.12%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	7549	7386	2.21%	16496	15081	9.38%
2. Ratio Requests to Dispatches	0.99	1.12	-11.16%	0.99	1.00	-0.50%
G. MOBILE DATA SYSTEM						
1. Total Transactions	40030	38113	5.03%	174197	152269	14.40%
H. CAD EVENT REPORTS						
1. Total Transactions	8630	8697	-0.77%	36910	33966	8.67%

APRIL 2012
TELEPHONE CALL ACTIVITY

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	396 4.4	259 2.9	520 5.8	865 9.6	990 11.0	1170 13.0	753 8.4	631 7.0	5584 7.8
OUTGOING (aver. per hr.)	146 1.6	103 1.1	186 2.1	346 3.8	321 3.6	381 4.2	225 2.5	198 2.2	1906 2.6
ALL CALLS AVER. PER HR AVER. PER DAY	542.0 6.0	362.0 4.0	706.0 7.8	1211.0 13.5	1311.0 14.6	1551.0 17.2	978.0 10.9	829.0 9.2	7490.0 10.4 241.6
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS		1329	1276	4%		4726	5750	-18%	
CELLULAR CALLS		1465	1409	4%		6168	5491	12%	
GENERAL CALLS		2790	2904	-4%		12109	12409	-2%	
TOTAL		5584	5589	0%		23003	23650	-3%	
% 911 TRUNKS		23.8%	22.8%			20.5%	24.3%		
% CELLULAR CALLS		26.2%	25.2%			26.8%	23.2%		
% GENERAL CALLS		50.0%	52.0%			52.6%	52.5%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	57%	50%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									

Calls For Service by Day of Week
Date: 04/01/2012 - 04/30/2012



Calls For Service by Hour of Day
Date: 04/01/2012 - 04/30/2012

