

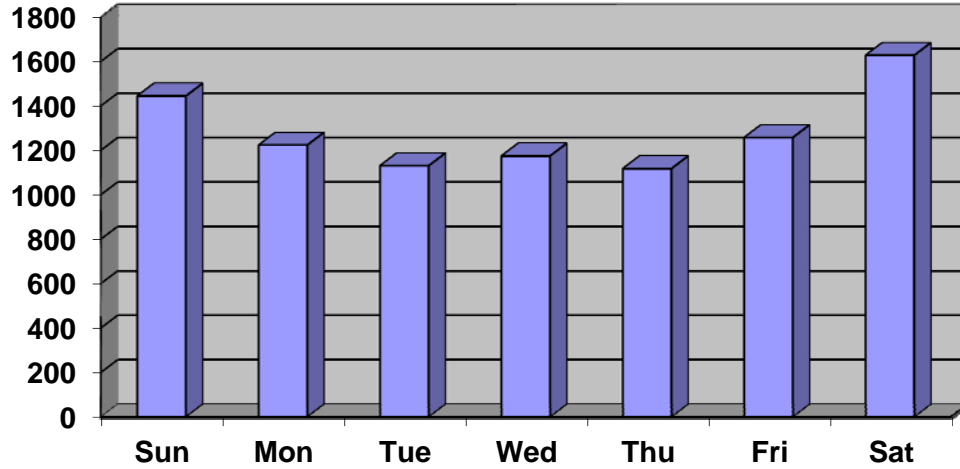
CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
September 2012

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	7928	8184	-3.13%	73275	77297	-5.20%
2. Average per Day	264	273	-3.13%	268	283	-5.20%
3. Average per Hour	11	11	-3.13%	11	12	-5.20%
B. PATROL GENERATED DISPATCHES	4668	4373	6.75%	42508	38436	10.59%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2044	2190	-6.67%	19748	20665	-4.44%
2. Fire Dispatches	71	49	44.90%	844	734	14.99%
3. Medical First Responder Dispatches	187	200	-6.50%	1764	1935	-8.84%
4. Ambulance Dispatches	445	427	4.22%	4019	4167	-3.55%
5. Dispatch Completed	1133	1203	-5.82%	10625	10906	0.00%
6. Activity Not Dispatched	1142	736	55.16%	9328	8448	10.42%
D. TOTAL CALLS FOR SERVICE	3889	3602	7.97%	42873	43274	-0.93%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	52.56%	60.80%	-13.55%	46.06%	47.75%	-3.54%
2. Fire Dispatches	1.83%	1.36%	34.20%	1.97%	1.70%	16.06%
3. Medical First Responder Dispatches	4.81%	5.55%	-13.40%	4.11%	4.47%	-7.98%
4. Ambulance Dispatches	11.44%	11.85%	-3.48%	9.37%	9.63%	-2.65%
5. Dispatch Completed	29.13%	33.40%	-12.77%	24.78%	25.20%	0.00%
6. Activity Not Dispatched	29.36%	20.43%	43.71%	21.76%	19.52%	11.45%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8557	7975	7.30%	18614	17976	3.55%
2. Ratio Requests to Dispatches	0.93	1.14	-18.45%	0.93	19.77	-95.31%
G. MOBILE DATA SYSTEM						
1. Total Transactions	37227	46300	-19.60%	377120	375983	0.30%
H. CAD EVENT REPORTS						
1. Total Transactions	9123	9045	0.86%	84315	81142	3.91%

**SEPTEMBER 2012  
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	391 4.3	279 3.1	514 5.7	927 10.3	929 10.3	1238 13.8	990 11.0	662 7.4	5930 8.2
OUTGOING (aver. per hr.)	188 2.1	125 1.4	151 1.7	341 3.8	358 4.0	386 4.3	291 3.2	158 1.8	1998 2.8
ALL CALLS AVER. PER HR AVER. PER DAY	579.0 6.4	404.0 4.5	665.0 7.4	1268.0 14.1	1287.0 14.3	1624.0 18.0	1281.0 14.2	820.0 9.1	7928.0 11.0 264.3
		<b>THIS MONTH</b>	<b>MONTH LAST YR</b>	<b>% CHANGE IN M.T.D.</b>		<b>YEAR TO DATE</b>	<b>LAST YR TO DATE</b>	<b>% CHANGE IN Y.T.D.</b>	
911 & VoIP TRUNKS		1496	1484	1%		13026	13322	-2%	
CELLULAR CALLS		1648	1648	0%		15108	13547	12%	
GENERAL CALLS		2786	2906	-4%		26471	28169	-6%	
<b>TOTAL</b>		<b>5930</b>	<b>6038</b>	<b>-2%</b>		<b>54605</b>	<b>55038</b>	<b>-1%</b>	
% 911 & VoIP TRUNKS		25.2%	24.6%			23.9%	24.2%	-1%	
% CELLULAR CALLS		27.8%	27.3%			27.7%	24.6%		
% GENERAL CALLS		47.0%	48.1%			48.5%	51.2%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>54%</b>	<b>48%</b>		
<b>VoIP CALLS:</b> Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks									

**Calls For Service by Day of Week**  
Date: 09/01/2012 - 09/30/2012



**Calls For Service by Hour of Day**  
Date: 09/01/2012 - 09/30/2012

