

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
October 2012

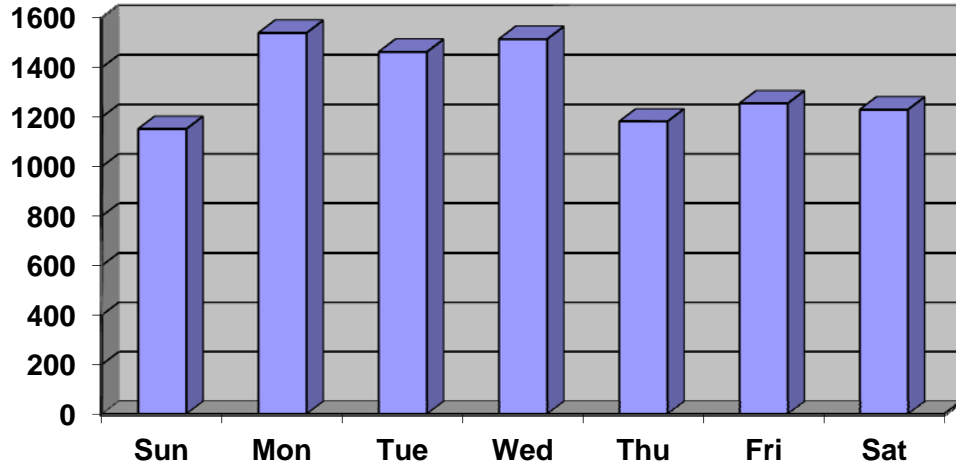
	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	8259	8878	-6.97%	81534	86175	-5.39%
2. Average per Day	266	286	-6.97%	268	283	-5.39%
3. Average per Hour	11	12	-6.97%	11	12	-5.39%
B. PATROL GENERATED DISPATCHES	4710	4139	13.80%	47218	42575	10.91%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2148	2383	-9.86%	21896	23048	-5.00%
2. Fire Dispatches	80	94	-14.89%	924	828	11.59%
3. Medical First Responder Dispatches	196	228	-14.04%	1960	2163	-9.39%
4. Ambulance Dispatches	515	504	2.18%	4534	4671	-2.93%
5. Dispatch Completed	1221	1233	-0.97%	11846	12139	0.00%
6. Activity Not Dispatched	679	678	0.15%	10007	9126	9.65%
D. TOTAL CALLS FOR SERVICE	4839	5120	-5.49%	47712	48394	-1.41%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	44.39%	46.54%	-4.63%	45.89%	47.63%	-3.64%
2. Fire Dispatches	1.65%	1.84%	-9.95%	1.94%	1.71%	13.19%
3. Medical First Responder Dispatches	4.05%	4.45%	-9.04%	4.11%	4.47%	-8.09%
4. Ambulance Dispatches	10.64%	9.84%	8.12%	9.50%	9.65%	-1.55%
5. Dispatch Completed	25.23%	24.08%	4.78%	24.83%	25.08%	0.00%
6. Activity Not Dispatched	14.03%	13.24%	5.96%	20.97%	18.86%	11.22%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9549	9259	3.13%	18106	17234	5.06%
2. Ratio Requests to Dispatches	0.86	0.87	-0.24%	0.86	22.04	-96.08%
G. MOBILE DATA SYSTEM						
1. Total Transactions	36557	44738	-18.29%	413677	420721	-1.67%
H. CAD EVENT REPORTS						
1. Total Transactions	9484	9125	3.93%	93497	90269	3.58%

**OCTOBER 2012
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	474 5.1	295 3.2	652 7.0	922 9.9	1059 11.4	1217 13.1	936 10.1	652 7.0	6207 66.7
OUTGOING (aver. per hr.)	198 2.1	122 1.3	251 2.7	329 3.5	326 3.5	371 4.0	267 2.9	188 2.0	2052 22.1
ALL CALLS AVER. PER HR AVER. PER DAY	672.0 7.2	417.0 4.5	903.0 9.7	1251.0 13.5	1385.0 14.9	1588.0 17.1	1203.0 12.9	840.0 9.0	8259.0 11.1 266.4
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS		1423	1383	3%		14449	14705	-2%	
CELLULAR CALLS		1825	1882	-3%		16933	15429	10%	
GENERAL CALLS		2959	3123	-5%		29430	31292	-6%	
TOTAL		6207	6388	-3%		60812	62878	-3%	
% 911 & VoIP TRUNKS		22.9%	21.6%			23.8%	23.4%		
% CELLULAR CALLS		29.4%	29.5%			27.8%	24.5%		
% GENERAL CALLS		47.7%	48.9%			48.4%	49.8%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	54%	49%		

** VoIP CALLS: Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks.

Calls For Service by Day of Week
Date: 10/01/2012 - 10/31/2012



Calls For Service by Hour of Day
Date: 10/01/2012 - 10/31/2012

