

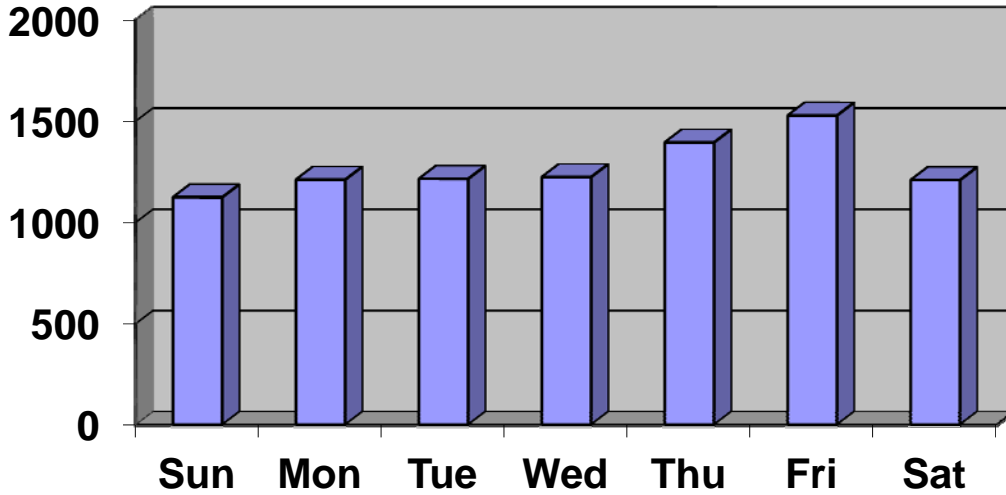
CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
November 2012

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service	7659	9094	-15.78%	89193	118464	-24.71%
2. Average per Day	255	303	-15.78%	267	355	-24.71%
3. Average per Hour	11	13	-15.78%	11	15	-24.71%
B. PATROL GENERATED DISPATCHES	4512	4174	8.10%	51730	32919	57.14%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2109	2412	-12.56%	24005	30967	-22.48%
2. Fire Dispatches	82	132	-37.88%	1006	810	24.20%
3. Medical First Responder Dispatches	169	223	-24.22%	2129	1917	11.06%
4. Ambulance Dispatches	427	450	-5.11%	4961	4299	15.40%
5. Dispatch Completed	1153	1245	-7.39%	12999	2000	0.00%
6. Activity Not Dispatched/Cancelled Calls	676	656	3.05%	10683	7095	50.57%
D. TOTAL CALLS FOR SERVICE	4616	5118	-9.81%	52328	46808	11.79%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	45.69%	47.13%	-3.05%	45.87%	66.16%	-30.66%
2. Fire Dispatches	1.78%	2.58%	-31.12%	1.92%	1.73%	11.10%
3. Medical First Responder Dispatches	3.66%	4.36%	-15.97%	4.07%	4.10%	-0.66%
4. Ambulance Dispatches	9.25%	8.79%	5.21%	9.48%	9.18%	3.23%
5. Dispatch Completed	24.98%	24.33%	2.68%	24.84%	4.27%	0.00%
6. Activity Not Dispatched	14.64%	12.82%	14.26%	20.42%	15.16%	34.69%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9128	9292	-1.76%	18677	18551	0.68%
2. Ratio Requests to Dispatches	0.84	0.98	-14.27%	0.84	30.30	-97.23%
G. MOBILE DATA SYSTEM						
1. Total Transactions	35371	43256	-18.23%	449048	603883	-25.64%
H. CAD EVENT REPORTS						
1. Total Transactions	9029	9154	-1.37%	422706	429875	-1.67%

**NOVEMBER 2012  
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	392 4.4	291 3.2	601 6.7	875 9.7	1003 11.1	1091 12.1	956 10.6	581 6.5	5790 8.0
OUTGOING (aver. per hr.)	113 1.3	125 1.4	254 2.8	318 3.5	348 3.9	269 3.0	268 3.0	174 1.9	1869 2.6
ALL CALLS AVER. PER HR AVER. PER DAY	505.0 5.6	416.0 4.6	855.0 9.5	1193.0 13.3	1351.0 15.0	1360.0 15.1	1224.0 13.6	755.0 8.4	7659.0 10.6 255.3
		<b>THIS MONTH</b>	<b>MONTH LAST YR</b>	<b>% CHANGE IN M.T.D.</b>		<b>YEAR TO DATE</b>	<b>LAST YR TO DATE</b>	<b>% CHANGE IN Y.T.D.</b>	
<b>SOURCE (INCOMING):</b>									
911 & VoIP TRUNKS		1463	1561	-6%		15912	16266	-2%	
CELLULAR CALLS		1765	1978	-11%		18698	17407	7%	
GENERAL CALLS		2562	3124	-18%		31992	34416	-7%	
<b>TOTAL</b>		<b>5790</b>	<b>6663</b>	<b>-13%</b>		<b>66602</b>	<b>68089</b>	<b>-2%</b>	
% 911 & VoIP TRUNKS		25.3%	23.4%			23.9%	23.9%		
% CELLULAR CALLS		30.5%	29.7%			28.1%	25.6%		
% GENERAL CALLS		44.2%	46.9%			48.0%	50.5%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>54%</b>	<b>52%</b>		
VoIP CALLS: Increasing number of VoIP providers now sending their 911 calls through traditional 911 trunks.									

**Calls For Service by Day of Week**  
**Date: 11/01/2012 - 11/30/2012**



**Calls For Service by Hour of Day**  
**Date: 11/01/2012 - 11/30/2012**

