

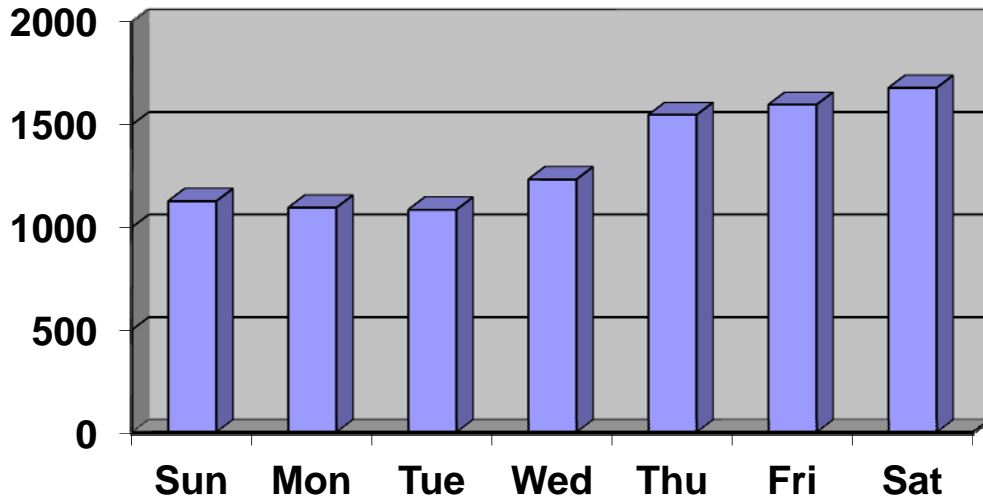
CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
March 2012

	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service (Note 1)	8111	7876	2.98%	23631	25287	-6.55%
2. Average per Day	262	254	2.98%	263	281	-6.55%
3. Average per Hour	11	11	2.98%	11	12	-6.55%
B. PATROL GENERATED DISPATCHES	4975	4154	19.76%	14986	11831	26.67%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2127	2100	1.29%	6135	6736	-8.92%
2. Fire Dispatches	88	120	-26.67%	239	262	-8.78%
3. Medical First Responder Dispatches	191	176	8.52%	629	600	4.83%
4. Ambulance Dispatches	454	454	0.00%	1343	1334	0.67%
5. Dispatch Completed	1187	1221	-2.78%	3359	3406	-1.38%
6. Activity Not Dispatched	1112	691	60.93%	2938	2754	6.68%
D. TOTAL CALLS FOR SERVICE	3972	3541	12.17%	13456	13871	-2.99%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	53.55%	59.31%	-9.70%	45.59%	48.56%	-6.11%
2. Fire Dispatches	2.22%	3.39%	-34.62%	1.78%	1.89%	-5.97%
3. Medical First Responder Dispatches	4.81%	4.97%	-3.25%	4.67%	4.33%	8.07%
4. Ambulance Dispatches	11.43%	12.82%	-10.85%	9.98%	9.62%	3.78%
5. Dispatch Completed	29.88%	34.48%	-13.33%	24.96%	24.55%	1.66%
6. Activity Not Dispatched	28.00%	19.51%	43.46%	21.83%	19.85%	9.97%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8947	7695	16.27%	18514	16295	13.62%
2. Ratio Requests to Dispatches	0.91	1.11	-18.48%	0.91	0.98	-7.86%
G. MOBILE DATA SYSTEM						
1. Total Transactions	44967	40812	10.18%	134167	114156	17.53%

**MARCH 2012**  
**TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	428 4.6	277 3.0	619 6.7	942 10.1	944 10.2	1260 13.5	847 9.1	659 7.1	5976 8.0
OUTGOING (aver. per hr.)	151 1.6	123 1.3	210 2.3	378 4.1	313 3.4	463 5.0	261 2.8	236 2.5	2135 2.9
ALL CALLS AVER. PER HR AVER. PER DAY	579.0 6.2	400.0 4.3	829.0 8.9	1320.0 14.2	1257.0 13.5	1723.0 18.5	1108.0 11.9	895.0 9.6	8111.0 10.9 261.6
<b>SOURCE:</b>		<b>THIS MONTH</b>	<b>MONTH LAST YR</b>	<b>% CHANGE IN M.T.D.</b>		<b>YEAR TO DATE</b>	<b>LAST YR TO DATE</b>	<b>% CHANGE IN Y.T.D.</b>	
911 & VoIP TRUNKS	Note 1	1400	1336	5%		3397	4474	-24%	
CELLULAR CALLS		1616	1398	16%		4703	4082	15%	
GENERAL CALLS	Note 1	2960	2950	0%		9319	9505	-2%	
<b>TOTAL</b>		<b>5976</b>	<b>5684</b>	<b>5%</b>		<b>17419</b>	<b>18061</b>	<b>-4%</b>	
% 911 TRUNKS		23.4%	23.5%			19.5%	24.8%		
% CELLULAR CALLS		27.0%	24.6%			27.0%	22.6%		
% GENERAL CALLS		49.5%	51.9%			53.5%	52.6%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>58%</b>	<b>48%</b>		
<b>Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.</b>									
NOTE 1: LAST YEAR telephone data transfer switch malfunctioned. Totals reflected for March 2011 are 3-year averages									

**Calls For Service by Day of Week**  
Date: 03/01/2012 - 03/31/2012



**Calls For Service by Hour of Day**  
Date: 03/01/2012 - 03/31/2012

