

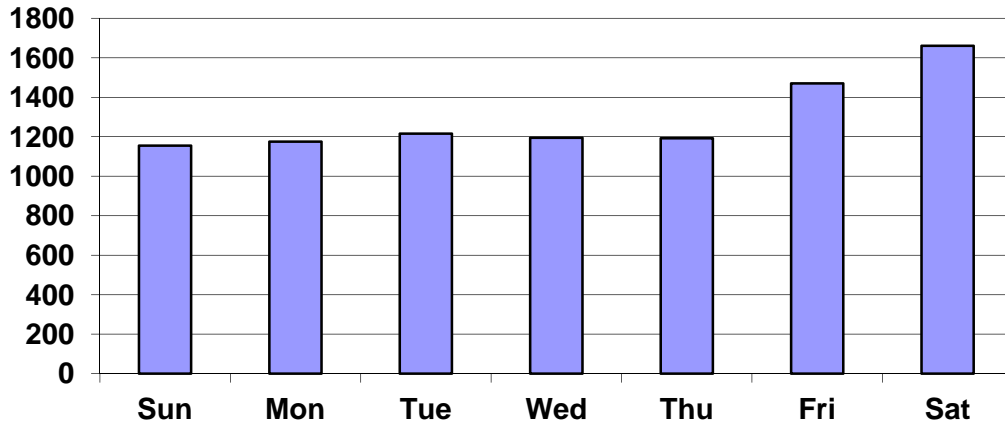
CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
June 2012

|                                       | THIS<br>MONTH | MONTH<br>LAST YEAR | % CHANGE<br>IN M.T.D. | YEAR<br>TO DATE | LAST YEAR<br>TO DATE | % CHANGE<br>IN Y.T.D. |
|---------------------------------------|---------------|--------------------|-----------------------|-----------------|----------------------|-----------------------|
| A. REQUESTS FOR SERVICE               |               |                    |                       |                 |                      |                       |
| 1. Total Requests for Service         | 8426          | 9229               | -8.70%                | 48096           | 51170                | -6.01%                |
| 2. Average per Day                    | 281           | 308                | -8.70%                | 266             | 283                  | -6.01%                |
| 3. Average per Hour                   | 12            | 13                 | -8.70%                | 11              | 12                   | -6.01%                |
| B. PATROL GENERATED DISPATCHES        | 4253          | 4368               | -2.63%                | 28600           | 24530                | 16.59%                |
| C. SUMMARY CALLS FOR SERVICE          |               |                    |                       |                 |                      |                       |
| 1. Police Dispatches                  | 2432          | 2553               | -4.74%                | 12920           | 13538                | -4.56%                |
| 2. Fire Dispatches                    | 83            | 87                 | -4.60%                | 526             | 497                  | 5.84%                 |
| 3. Medical First Responder Dispatches | 218           | 222                | -1.80%                | 1184            | 1293                 | -8.43%                |
| 4. Ambulance Dispatches               | 442           | 455                | -2.86%                | 2675            | 2798                 | -4.40%                |
| 5. Dispatch Completed                 | 1254          | 1337               | -6.21%                | 7001            | 7115                 | -1.60%                |
| 6. Activity Not Dispatched *          | 1219          | 1356               | -10.10%               | 5836            | 6159                 | -5.24%                |
| D. TOTAL CALLS FOR SERVICE            | 5648          | 6010               | -6.02%                | 27820           | 29022                | -4.14%                |
| E. PERCENTAGE OF DISPATCHES           |               |                    |                       |                 |                      |                       |
| 1. Police Dispatches                  | 43.06%        | 42.48%             | 1.37%                 | 46.44%          | 46.65%               | -0.44%                |
| 2. Fire Dispatches                    | 1.47%         | 1.45%              | 1.52%                 | 1.89%           | 1.71%                | 10.41%                |
| 3. Medical First Responder Dispatches | 3.86%         | 3.69%              | 4.49%                 | 4.26%           | 4.46%                | -4.47%                |
| 4. Ambulance Dispatches               | 7.83%         | 7.57%              | 3.37%                 | 9.62%           | 9.64%                | -0.27%                |
| 5. Dispatch Completed                 | 22.20%        | 22.25%             | -0.20%                | 25.17%          | 24.52%               | 2.65%                 |
| 6. Activity Not Dispatched            | 21.58%        | 22.56%             | -4.34%                | 20.98%          | 21.22%               | -1.15%                |
| F. TOTAL DISPATCHES                   |               |                    |                       |                 |                      |                       |
| 1. Grand Total All Dispatches         | 9901          | 10378              | -4.60%                | 20429           | 20464                | -0.17%                |
| 2. Ratio Requests to Dispatches       | 0.85          | 0.77               | 10.84%                | 0.85            | 0.96                 | -10.94%               |
| G. MOBILE DATA SYSTEM                 |               |                    |                       |                 |                      |                       |
| 1. Total Transactions                 | 43959         | 46050              | -4.54%                | 264390          | 243298               | 8.67%                 |
| H. CAD EVENT REPORTS                  |               |                    |                       |                 |                      |                       |
| 1. Total Transactions                 | 9178          | 9176               | 0.02%                 | 56046           | 52154                | 7.46%                 |

**JUNE 2012**  
**TELEPHONE CALL ACTIVITY**

| TIME PERIOD   | 00:00<br>02:59 | 03:00<br>05:59        | 06:00<br>08:59           | 09:00<br>11:59                | 12:00<br>14:59  | 15:00<br>17:59          | 18:00<br>20:59             | 21:00<br>23:59                | SUB<br>TOTALS           |
|---|----------------|-----------------------|--------------------------|-------------------------------|-----------------|-------------------------|----------------------------|-------------------------------|-------------------------|
| INCOMING<br>(aver. per hr.)   | 462<br>5.1     | 248<br>2.8            | 563<br>6.3               | 1072<br>11.9                  | 949<br>10.5     | 1130<br>12.6            | 912<br>10.1                | 939<br>10.4                   | 6275<br>8.7             |
| OUTGOING<br>(aver. per hr.)   | 182<br>2.0     | 109<br>1.2            | 180<br>2.0               | 435<br>4.8                    | 312<br>3.5      | 376<br>4.2              | 318<br>3.5                 | 239<br>2.7                    | 2151<br>3.0             |
| ALL CALLS<br>AVER. PER HR<br>AVER. PER DAY  | 644.0<br>7.2   | 357.0<br>4.0          | 743.0<br>8.3             | 1507.0<br>16.7                | 1261.0<br>14.0  | 1506.0<br>16.7          | 1230.0<br>13.7             | 1178.0<br>13.1                | 8426.0<br>11.7<br>280.9 |
|   |                | <b>THIS<br/>MONTH</b> | <b>MONTH<br/>LAST YR</b> | <b>% CHANGE<br/>IN M.T.D.</b> |                 | <b>YEAR<br/>TO DATE</b> | <b>LAST YR<br/>TO DATE</b> | <b>% CHANGE<br/>IN Y.T.D.</b> |                         |
| <b>SOURCE (INCOMING):</b>   |                |                       |                          |                               |                 |                         |                            |                               |                         |
| 911 & VoIP TRUNKS   |                | 1512                  | 1520                     | -1%                           |                 | 7709                    | 8742                       | -12%                          |                         |
| CELLULAR CALLS  |                | 1782                  | 1761                     | 1%                            |                 | 9744                    | 8944                       | 9%                            |                         |
| GENERAL CALLS   |                | 2981                  | 3088                     | -3%                           |                 | 18213                   | 18842                      | -3%                           |                         |
| <b>TOTAL</b>  |                | <b>6275</b>           | <b>6369</b>              | <b>-1%</b>                    |                 | <b>35666</b>            | <b>36528</b>               | <b>-2%</b>                    |                         |
| % 911 & VoIP TRUNKS   |                | 24.1%                 | 23.9%                    |                               |                 | 21.6%                   | 23.9%                      |                               |                         |
| % CELLULAR CALLS  |                | 28.4%                 | 27.6%                    |                               |                 | 27.3%                   | 24.5%                      |                               |                         |
| % GENERAL CALLS   |                | 47.5%                 | 48.5%                    |                               |                 | 51.1%                   | 51.6%                      |                               |                         |
| <b>Y.T.D. EMERGENCY CALLS:</b>  |                |                       |                          |                               | <b>CELLULAR</b> | <b>56%</b>              | <b>51%</b>                 |                               |                         |
| Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls. |                |                       |                          |                               |                 |                         |                            |                               |                         |

**Calls For Service by Day of Week**  
Date: 06/01/2012 - 06/30/2012 Time: 00:00 - 23:59



**Calls For Service by Hour of Day**  
Date: 06/01/2012 - 06/30/2012 Time: 00:00 - 23:59

