

CLINTON COUNTY CENTRAL DISPATCH
MONTHLY SERVICES REPORT
January 2011

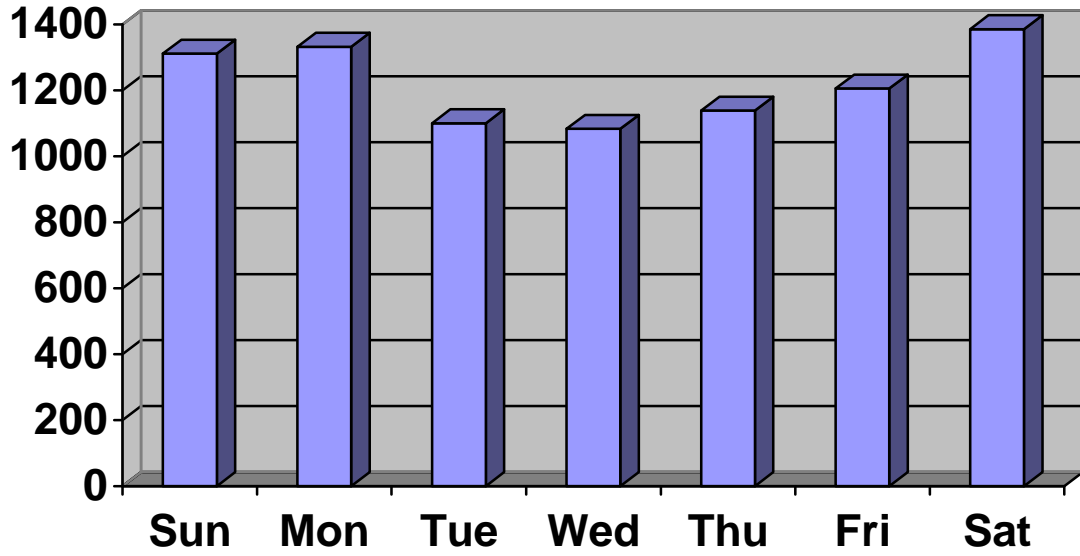
	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service (NOTE 1)	8949	8124	10.16%	8949	8124	10.16%
2. Average per Day	289	262	10.16%	289	262	10.16%
3. Average per Hour	12	11	10.16%	12	11	10.16%
B. PATROL GENERATED CALLS	4101	4394	-6.67%	4101	4394	-6.67%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2603	2047	27.16%	2603	2047	27.16%
2. Fire Dispatches	90	66	36.36%	90	66	36.36%
3. Medical First Responder Dispatches	207	183	13.11%	207	183	13.11%
4. Ambulance Dispatches	454	397	14.36%	454	397	14.36%
5. Dispatch Completed	1086	1011	7.42%	1086	1011	7.42%
6. Activity Not Dispatched	866	923	-6.18%	866	923	-6.18%
D. TOTAL CALLS FOR SERVICE	5306	4627	14.67%	5306	4627	14.67%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	49.06%	44.24%	10.89%	49.06%	44.24%	10.89%
2. Fire Dispatches	1.70%	1.43%	18.91%	1.70%	1.43%	18.91%
3. Medical First Responder Dispatches	3.90%	3.96%	-1.36%	3.90%	3.96%	-1.36%
4. Ambulance Dispatches	8.56%	8.58%	-0.28%	8.56%	8.58%	-0.28%
5. Dispatch Completed	20.47%	21.85%	-6.33%	20.47%	21.85%	-6.33%
6. Activity Not Dispatched	16.32%	19.95%	-18.18%	16.32%	19.95%	-18.18%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	9407	9021	4.28%	9407	9021	4.28%
2. Ratio Requests to Dispatches	0.95	0.90	5.64%	0.95	0.90	5.64%
G. MOBILE DATA SYSTEM						
1. Total Transactions	37918	45334	-16.36%	37918	45334	-16.36%

Note1: Telephone data transfer switch failed sometime in January. Request for Service totals reflect three-year averages
This is supported by the decrease in Patrol Generated calls and the increase calls reflected under Summary Calls for service

**JANUARY 2011
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0
OUTGOING (aver. per hr.)	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0
ALL CALLS AVER. PER HR AVER. PER DAY	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0
SOURCE:		THIS MONTH	MONTH LAST YR	% CHANGE IN M.T.D.		YEAR TO DATE	LAST YR TO DATE	% CHANGE IN Y.T.D.	
911 & VoIP TRUNKS	Note 1	1634	1415	15%		1634	1415	15%	
CELLULAR CALLS		1400	1284	9%		1400	1284	9%	
GENERAL CALLS	Note 1	3305	3014	10%		3305	3014	10%	
TOTAL		6339	5713	11%		6339	5713	11%	
% 911 TRUNKS		25.8%	24.8%			25.8%	24.8%		
% CELLULAR CALLS		22.1%	22.5%			22.1%	22.5%		
% GENERAL CALLS		52.1%	52.8%			52.1%	52.8%		
Y.T.D. EMERGENCY CALLS:					CELLULAR	46%	48%		
Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.									
NOTE 1: Telephone data transfer switch malfunctioned sometime during the month. Totals reflected for January 2011 are 3-year averages									

Calls For Service by Day of Week
Date: 01/01/2011 - 01/31/2011



Calls For Service by Hour of Day
Date: 01/01/2011 - 01/31/2011

