

CLINTON COUNTY CENTRAL DISPATCH  
MONTHLY SERVICES REPORT  
February 2011

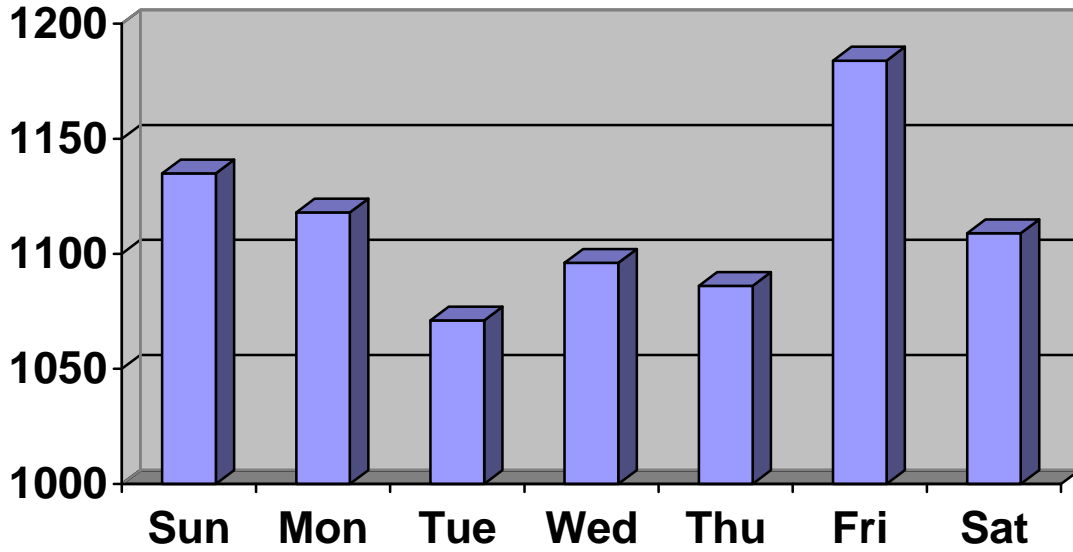
	THIS MONTH	MONTH LAST YEAR	% CHANGE IN M.T.D.	YEAR TO DATE	LAST YEAR TO DATE	% CHANGE IN Y.T.D.
A. REQUESTS FOR SERVICE						
1. Total Requests for Service (note 1)	8462	7287	16.12%	17411	15411	12.98%
2. Average per Day	302	260	16.12%	295	261	12.98%
3. Average per Hour	13	11	16.12%	12	11	12.98%
B. PATROL GENERATED DISPATCHES	3576	3798	-5.85%	7677	8192	-6.29%
C. SUMMARY CALLS FOR SERVICE						
1. Police Dispatches	2033	1945	4.52%	4636	3992	16.13%
2. Fire Dispatches	52	46	13.04%	142	112	26.79%
3. Medical First Responder Dispatches	217	173	25.43%	424	356	19.10%
4. Ambulance Dispatches	426	383	11.23%	880	780	12.82%
5. Dispatch Completed	1099	996	10.34%	2185	2007	8.87%
6. Activity Not Dispatched	1197	825	45.09%	2063	1748	18.02%
D. TOTAL CALLS FOR SERVICE	5024	4368	15.02%	10330	8995	14.84%
E. PERCENTAGE OF DISPATCHES						
1. Police Dispatches	40.47%	44.53%	-9.12%	44.88%	44.38%	1.12%
2. Fire Dispatches	1.04%	1.05%	-1.72%	1.37%	1.25%	10.40%
3. Medical First Responder Dispatches	4.32%	3.96%	9.06%	4.10%	3.96%	3.71%
4. Ambulance Dispatches	8.48%	8.77%	-3.30%	8.52%	8.67%	-1.76%
5. Dispatch Completed	21.88%	22.80%	-4.07%	21.15%	22.31%	-5.20%
6. Activity Not Dispatched	23.83%	18.89%	26.15%	19.97%	19.43%	2.77%
F. TOTAL DISPATCHES						
1. Grand Total All Dispatches	8600	8166	5.31%	18007	17187	4.77%
2. Ratio Requests to Dispatches	0.98	0.83	17.96%	0.98	0.90	9.73%
G. MOBILE DATA SYSTEM						
1. Total Transactions	35426	39169	-9.56%	73344	84503	-13.21%

Note1: Telephone data transfer switch failed. February Request for Service totals reflect three-year averages.  
This is supported by the decrease in Patrol Generated calls and the increase calls reflected under Summary Calls for service

**FEBRUARY 2011  
TELEPHONE CALL ACTIVITY**

TIME PERIOD	00:00 02:59	03:00 05:59	06:00 08:59	09:00 11:59	12:00 14:59	15:00 17:59	18:00 20:59	21:00 23:59	SUB TOTALS
INCOMING (aver. per hr.)	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0
OUTGOING (aver. per hr.)	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0	0 0.0
ALL CALLS AVER. PER HR AVER. PER DAY	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0	0.0 0.0
<b>SOURCE:</b>		<b>THIS MONTH</b>	<b>MONTH LAST YR</b>	<b>% CHANGE IN M.T.D.</b>		<b>YEAR TO DATE</b>	<b>LAST YR TO DATE</b>	<b>% CHANGE IN Y.T.D.</b>	
911 & VoIP TRUNKS	Note 1	1504	1415	6%		3138	2868	9%	
CELLULAR CALLS		1400	1284	9%		2699	2583	4%	
GENERAL CALLS	Note 1	3054	3014	1%		6359	5703	12%	
<b>TOTAL</b>		<b>5958</b>	<b>5713</b>	<b>4%</b>		<b>12196</b>	<b>11154</b>	<b>9%</b>	
% 911 TRUNKS		25.2%	24.8%			25.7%	25.7%		
% CELLULAR CALLS		23.5%	22.5%			22.1%	23.2%		
% GENERAL CALLS		51.3%	52.8%			52.1%	51.1%		
<b>Y.T.D. EMERGENCY CALLS:</b>					<b>CELLULAR</b>	<b>46%</b>	<b>47%</b>		
<b>Cellular calls can take up to three (3) times longer for a telecommunicator to process than traditional 911 landline calls.</b>									
NOTE 1: Telephone data transfer switch malfunctioned sometime during January 2011. Totals reflected for February 2011 are 3-year averages.									

**Calls For Service by Day of Week**  
Date: 02/01/2011 - 02/28/2011



**Calls For Service by Hour of Day**  
Date: 02/01/2011 - 02/28/2011

